



Troops & Families

Leadership

Service Providers

PLAN MY MOVE

Military OneSource 24/7 family assistance 1-800-342-9647

## Plan My Move Booklet for NAS Pensacola

### Overview



Location

Pensacola is located in extreme Northwest Florida at the Florida/Alabama state line in Escambia County, 60 minutes east of Mobile, 45 minutes west of Ft. Walton Beach, and 500 miles Northwest of Orlando. The altitude ranges from sea level to 120 feet above sea level. Escambia County is 661 square miles and the City of Pensacola is 25.09 square miles. Pensacola is a high cost of living area based on civilian wages. NAS Pensacola is located in Escambia County in the panhandle of Northwest Florida. The installation covers a total of 8,423 acres of land - 5,804 acres at NAS Pensacola proper, and over 2,500 acres at other locations including Corry Station, Saufley Field and Outlying Landing Field Bronson. NAS Pensacola FACSFAC controls over 18,000 square miles of airspace. There is no base operator at NAS Pensacola, Corry Station or Saufley Field. For information contact the NAS Pensacola FFSC Front Desk at 850-452-5990 ext.3102/3103.

### **History**

NAS Pensacola is known as the Cradle of Aviation and was the first site of an established Naval Aviation command during WWI. For a thorough history of NAS Pensacola Region, visit the installation [homepage](#).

### **Mission**

To fully support the operational and training missions of tenants assigned and to enhance the readiness of the U.S. Navy, its sister armed services and other customers, thus, enabling them to meet mission requirements.

### **Population Served**

NAS Pensacola has approximately 14,544 military personnel per year, not including family members. All branches of the military are represented on this installation and Corry Station. There are approximately 450,000 people who are residents of the Pensacola area. If you are not authorized to bring your family members with you in your orders, do not bring them.

### **Base Transportation**

Currently, there is no base transportation on this installation.

### **Sponsorship**

Sponsors are provided for permanent duty personnel, sponsors are not provided for students. All reporting personnel are required to check in at the NAS Pensacola Quarter Deck, 850-452-3100 Ext. 0, in the Uniform of the Day with orders in hand. You will be directed to your respective command from there. For your specific command phone number contact the Relocation Office 850-452-5991 ext. 3122, ext. 3124, or ext. 3123.

If you desire a Welcome Aboard Package you can contact the NAS Pensacola FFSC Relocation Office, Monday - Friday, 7:30 a.m. - 4:00 p.m., if no answer follow the instructions and leave a message. If on PCS (Permanent Change of

Station) orders contact your gaining command for sponsor assignment. Sponsors are not required to meet incoming personnel until you reach your gaining command. The USO maintains a military assistance desk at the Pensacola Regional Airport from 9:00 a.m. - midnight daily, this desk is manned by volunteers and there may be times when it is not open.

For change of address for incoming military personnel contact your receiving command (Admin Dept) and inform them that you will be forwarding your mail and will pick it up upon your check-in. Though this is only a temporary measure, you will be responsible for establishing a permanent change of address through the US Post Office as part of your check-in procedures.

### **Temporary Quarters**

Temporary lodging is provided for single military personnel E-4 and below, enlisted E-5 and above will have to reside in the community. There are no Geo Bachelor quarters available. Visiting personnel should check in at Bldg. 600. You can get directions at the Front or Back Gate at NAS Pensacola. Make your reservations at the Navy Lodge, Oak Grove Trailer Park/Camp Site/Cabins as soon as possible, especially during the tourist season (Memorial Day - Labor Day). Married personnel on PCS orders have priority for reservations at the NAS Pensacola Navy Lodge, reservations should be made as soon as you receive your orders. Make sure you make arrangements prior to your arrival. There are four rooms available at the Navy Lodge that are Pet Friendly for pets up to 50 pounds. These rooms are on a first come basis, pets must be vaccinated and you must bring pet's shot records with you. Contact the Navy Lodge Reservation Office at 850-456-8676; Fax 850-457-7151 for more information. For additional information on the camp grounds contact the NAS Pensacola FFSC Relocation Office.

It is recommended that you leave your authorized family members in place until you have acquired a living space.

There are no kennels located aboard any of the military installations. Accommodations for all other pets will have to be made in the community - average cost for kennels are about \$20 - \$25 per day.

### **Relocation Assistance**

The Relocation Assistance Office provides Welcome Aboard Services to all military (active duty and reserves and all branches of the service) personnel, DoD employees and retirees. NAS Pensacola FFSC Loan Locker consists of Kitchen items only, and are on loan for 30 days to military personnel or their authorized family members. Furniture, linens, cribs, playpens, car seats, nor any other loaner items are available. Due to the high mark-up of the "rent to own" stores in the area, often a mark-up of 200%, it is not recommended military personnel or their family members "rent" from these stores. Contact us at 850-452-5991 ext. 3122, ext. 3124, or ext. 3123.

Family member travel to NAS Pensacola is not authorized unless it is specifically stated in your PCS orders. US Navy Regulations prohibit payment for moving Household Goods more than once per fiscal year (01 October - 30 September). Do not bring your family members unless authorized within your orders. If you do bring them, you will receive no government compensation for the cost of moving your family members.

Assistance and guidance is available for newcomers at the NAS Pensacola Fleet and Family Support Center (FFSC). Spouse Orientation is provided to incoming and new military spouses once a quarter at the NAS Pensacola (FFSC). Contact the NAS Pensacola FFSC Relocation Office or Front Desk, 850-452-5990 ext. 3102/3102/3123/3124, or 1-877-471-7240, for additional information.

### **Critical Installation Information**

Provide your contact telephone number and disposition instructions to the Personal Property Office as soon as you check -in if on a weekday. NAS Pensacola Personal Property Office is located at 157 Ellyson Ave, Bldg. 625-C, or call 850-452-4654. Customer hours are 7:30 a.m. - 4:00 p.m., Monday - Friday, closed Saturday, Sunday, and Holidays.

Florida law requires you to turn on your car headlights whenever there is any restriction for visibility while driving. This includes rain, fog, smoke, as well as at dawn and dusk. Drivers in Pensacola are impatient and tend to drive aggressively, speed up to "beat" yellow lights and run red lights. Make sure traffic has stopped before you enter an intersection.

## Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3B prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3B outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

*Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.*

### **Youth Sponsorship**

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

## **Directions to Installation**

### **Directions to NAS Pensacola Florida**

Pensacola is located in extreme Northwest Florida, 65 minutes east of Mobile, AL, 45 minutes west of Ft. Walton Beach, FL, and 500 miles NW of Orlando, FL (home of Disney World). Altitude ranges from sea level to 120 feet above sea level. Escambia County is 661 square miles, Santa Rosa County is 1,024 square miles and the City Of Pensacola is 25.09 square miles.

#### *To Get to NAS Pensacola from Interstate I-10*

Westbound on I-10, exit at Exit 2. Turn right (south) onto SR-297 (Pine Forest Road), at approximately 3.5 miles turn right at the intersection of SR-297 (Pine Forest Rd) and Longleaf Drive onto Longleaf Drive. Follow Longleaf Drive to SR-173 (Blue Angel Parkway). Follow SR-173 Southbound to the Back Gate of NAS Pensacola. Eastbound on I-10, exit at Exit 2. Turn left (south) onto SR-297 (Pine Forest Road), at approximately 3.5. miles turn right at the intersection of SR-297 (Pine Forest Road) and Longleaf Drive onto Longleaf Drive. Follow Longleaf Drive to SR-173 (Blue Angel Parkway). Follow SR-173 Southbound to the Back Gate of NAS Pensacola.

### **Airports**

#### *To NAS Pensacola Region from Pensacola Regional Airport*

When leaving the airport, stay to the left (follow the signs directing you to the Beaches and Downtown). At the intersection of Airport Blvd. and 12th Ave., turn Left onto 12th Ave. Stay on 12th Ave until you reach a sign that reads "12th Ave Next Left", stay to the right into Fairfield Dr. Stay on Fairfield Dr and look for a large sign that reads "295 South Pensacola NAS". Merge to the Left which will put you on New Warrington Rd. Stay on New Warrington Rd which turns into Navy Blvd. Navy Blvd takes you to the Front Gate of NAS Pensacola Region.

#### *To Corry Station (Center for Information Dominance) from Pensacola Airport*

Follow the above directions to NAS Pensacola from Pensacola Airport until you reach "Chiefs Way" (look for the sign after you pass the Jackson Street and New Warrington Rd Intersection). Turn Right and follow Chiefs Way to the Front Gate of Corry Station.

If you get lost call 850-452-3100 Ext.0.

#### *Airport Shuttles*

NAS Pensacola does not have any airport shuttles or offer transportation from Pensacola Regional Airport. Incoming personnel must make their own arrangements. There is a USO military assistance desk located inside the Pensacola Regional Airport 7 days a week, from 9:00 am until mid-night, to help in arranging transportation to the installations. USO desk is manned by an all volunteer staff so there may be times when it is not open.

A taxi ride from the airport is about \$20.00 per person. If you want to obtain a taxi as a group and split the fare, all personnel that will be riding in the taxi must be at the curbside as a group upon the hiring of the taxi.

Upon arriving at the front gate of NAS Pensacola, Center for Information Dominance, or Saufley Field, personnel will need to have their ID Card and a copy of their orders ready to present to the sentry, in order to enter the installation and report to your respective command quarterdeck.

NAS Pensacola personnel will report to Headquarters, Building 624, 1st deck. NATTC personnel will report to the Quarterdeck at the NATTC Campus, Building 3460. USMC personnel will report to the MATSG-21 Quarterdeck, Building 3450. For any other commands contact your command for reporting in-processing, phone numbers for your command can be located in the Major Unit Listing, or by calling the NASP FFSC Relocation Office, Monday-Friday, 7:30 a.m. - 4:00 p.m., at 850-452-5990 ext. 3122/3123/3124.

Reporting personnel should be in the uniform of the day. Navy personnel report in service dress blues, Marines should report in service dress alphas, USAF should report in service blues, and Army should report in wearing service greens.

## Check-in Procedures

### **Reporting Procedures**

Personnel reporting during normal hours (7:30 a.m. - 4:00 p.m., Monday - Friday), to activities located aboard NAS Pensacola, report first to PSD Pensacola, Building 680. Turn in your orders and records, file necessary travel claims, and pick up a check-in sheet.

Personnel reporting after normal working hours (4:00 p.m. - 7:30 a.m.) to activities at NAS Pensacola, report to the NAS Officer of the Day (OOD), Bldg. 624, to have their orders endorsed. This policy also applies to those personnel desiring to report aboard during weekends and holidays. Personnel must report to PSD at 7:30 am on the following workday to begin the check-in process.

#### *Arrival at Naval Air Schools Command*

If you are checking in during normal working hours (7:30 a.m. to 4:00 p.m., Monday - Friday), the NASC Quarterdeck will direct you into Personnel Support Detachment (PSD), Pensacola for turn in of orders and records, processing of travel claims and to pick up a check-in sheet.

Personnel reporting after normal working hours (4:00 p.m. - 7:30 a.m.) should check in with the NASC Officer of the Day (OOD) in Building 633 to have their orders endorsed. This applies to personnel desiring to report aboard during holidays or weekends as well. Personnel must report to PSD at 7:30 am on the following workday to begin check-in processing.

#### *Arrival at Center for Naval Aviation Technical Training (CENNAVANTECHTRA)*

Personnel (Staff and Students) reporting to the Center for Naval Aviation Technical Training (formally known as NATTC) will report to the Quarterdeck, Building 3460, Room 1136, in uniform of the day (not dungarees), 24 hours a day, 7 days a week. Personnel will need to have their orders and service records with them upon reporting. After reporting to the Quarterdeck the OOD will direct you.

### **Travel Planning**

Make your Temporary Lodging reservations well in advance of your arrival to NAS Pensacola. On base resources include the NAS Pensacola Navy Lodge, Pensacola Visitor's Quarters, Oak Grove Beach Cottages (one-bedroom units that sleep six, and two-bedroom units that sleep seven), Blue Angel Park (15 two-bedroom trailers), and Oak Grove Campgrounds. Please refer to the Housing - Temporary category for contact information.

### **What to do if you get Married enroute**

If you get married before, or while enroute to your next duty station, you **must** inform your commander and follow the procedures exactly as you are given them. The military **will not pay** for travel and housing of your spouse if you do not follow proper procedures. The same goes for moving your household goods to your new duty assignment, you must have prior approval from the Military Transportation Office. You can contact the NAS Pensacola Personal Property Office at 850-452-3224 if you have any questions. Furthermore, if you are a student and get married enroute **do not bring** your spouse with you, you will not receive any compensation, to or from, NAS Pensacola for moving your spouse regardless of "Brown Bagger Chit" status. For more information contact the Relocation Office at 850-452-5990 ext. 3123/3124.

## **Relocation Assistance**

### **Programs and Services**

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

*Individual PCS Planning* -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

*Military Installations and Plan My Move* -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

*Loan Closet* -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

*Workshops and Briefings* -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

*Pre-departure Briefings* -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

*Settling-in Services* -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

*Deployment Support* -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

*Foreign Born Spouse Support* -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

*Emergency Assistance* -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

*Transition Assistance* -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

### **Installation Specific Information**

The Fleet and Family Support Center (FFSC) Relocation Assistance Program assists single, married, married with children, single parents, and family members of active duty and mobilized reservist and active reservist personnel relocating to Pensacola. Welcome aboard packages are available for newcomers, as is housing and apartment locator information (we do Not recommend you rent any complex on-line). Welcome aboard Packages usually only take approximately 7 working days for delivery if in CONUS and approximately 2 to 3 weeks for Overseas locations. If we are unable to answer the phone, please, leave your name, rate, mailing address, your marital status and whether you have

children as well as a call back number - this information enables us to provide you with what you need.

Command indoctrinations are conducted for newcomers, as well as, a multitude of Relocation Assistance services for transferring personnel. The assistance we offer here at the Naval Air Station Pensacola Regional FFSC Relocation Counseling Assistance Office is: Smooth Move, Sponsor Training, Culture Awareness, Overseas Briefs, Deployment Readiness, Relocation Financial Planning, Information on your next command, Stress Management Briefings, Outbound briefings, BAH (Basic Allowance for Housing) information, OHA (Overseas Housing Allowance), COLA (Cost of Living Allowance), etc.

Our hours are 6:30 am until 5 pm, Monday through Thursday, 7:30 am - 4 pm on Friday. We are closed on weekends and holidays.

Contact the Relocation Office in Pensacola upon your arrival. FFSC Relocation Offices provide a complete relocation service that may include welcome aboard packages, video tapes on various bases, relocation information workshops, sponsor training, and individual relocation assistance counseling. Call the FFSC for an appointment.

If you are a spouse and new to the military, call our Information and Referral Specialist for New Spouse Information, and attend the Spouse Orientation Seminar conducted every Quarter. Ask for dates and times. All separating personnel should contact the Separation Clerk at PSD Pensacola, Bldg. 680 for further information/details. The Information and Referral (I&R) service provides resources through which an individual can receive information on almost any subject. This can be achieved in a person-to-person contact, by phone or written inquiry. Information is available on Exceptional Family Member Program, transportation, schools, child care providers, recreation, emergency assistance or loans, hot lines for youth, elderly or those with specialized needs, and referral organizations and support groups. I&R services are here to support you, the active duty military member, retirees, reservists on active duty, mobilized reservists, and your family members.

## **Emergency Assistance**

### **Planning for Emergencies**

Regardless of how well you have planned, emergencies do happen. What should you do in case of an emergency while you are traveling? Military members and their families should look for the nearest military installation for help. The Navy/Marine Corps Relief Society/Air Force Aid Society/Army Emergency Relief are ready to assist. If assistance is needed due to a vehicle breakdown, contact AAA if you're a member; contact the local information operator for a hospital or road service, depending on the emergency.

### **American Red Cross**

The American Red Cross is always available for emergency aid anywhere you may be. Contact the nearest chapter (phone numbers are in the local directory). They can sometimes help with emergency financial assistance and contacting individuals (or military commands) that will need to know where you are and what's happening. Plan for the unexpected and it probably won't happen.

### **Navy Marine Corp Relief Society (NMCRS)**

The Navy Marine Corp Relief Society (NMCRS) can provide financial emergency assistance based upon need, through either loans or, when there is a particular hardship, grants.

Categories of financial assistance include:

- Basic living expenses (food, shelter, utilities)
- Medical not covered by TRICARE/Champus
- Dental not covered by the TRICARE dental plan
- Funeral expenses
- Emergency transportation
- Essential car repairs
- Pay and allowance problems
- Disasters and assistance for widows, mothers and children.

### **Additional Emergency Assistance**

In addition, newly arriving personnel having an emergency situation and needing assistance can contact your appointed command sponsor. If your sponsor is not available, contact the NAS Pensacola Quarterdeck at 850-452-2353, or the American Red Cross at 850-452-2492 (during normal working hours), after hours, on weekends and holidays contact the Armed Forces Emergency Services at 1-877-272-7337.

Another means of possible emergency assistance is through the Salvation Army. The Salvation Army of Escarosa is a church affiliated organization which can provide the following:

- Outreach  
Social Services to assist working people who are financially stable, but are currently having a difficult time.
- Emergency/Transitional shelter; phone number (850) 432-1579, no DSN.
- Community Center which provides a safe, compassionate environment for youth. There are a variety of activities that emphasize children's strengths and minimizes their weaknesses. They include, Football; Men and Women's Basketball; Baseball and T-ball; Cheerleading (during football season); Swimming (aqua-aerobics for elderly and disabled and open swim times); Game Room (pool, futsal, table tennis); Academic Tutoring.
- Family Store; phone number (850) 432-1943
- Disaster response which offers food, clothing, shelter and other basic necessities for survival.

You can contact the Escarosa Salvation Army by calling 850-432-7339 or visit their [web site](#). You can also visit their center located at: 1501 North Q Street, Pensacola, FL 32505.

*Information and Referral*

The Fleet and Family Support Center (FFSC) I&R Specialist can provide information regarding the military and community services available, such as:

- Emergency Assistance
- Benefits
- Family Resources
- Community Services Agencies
- Exceptional Family Member Program
- Local School Information

To contact the NASP FFSC I&R Specialist call 850-452-5990 ext.3102, or 1-877-471-7240, Monday - Friday, 7:30 a.m. - 4:00 p.m., closed holidays and weekends.

## **Motor Vehicles**

### **Registration & Licensing Requirements**

Florida State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

### **State Laws**

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 3 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

### **Florida Driver's License**

If you are an active duty military member stationed in Florida, you and your dependents do not need a Florida Driver's License unless:

- You, as the Service Member, or your spouse claims homestead exemption, then ALL drivers in the family must obtain a Florida driver's license.
- You, as the Service Member, becomes employed locally, then ALL drivers in the family must obtain a Florida Driver's License.
- Your spouse becomes employed locally, then your spouse and your children who drive must obtain a Florida license (not the military member).
- Your child becomes employed locally, then only the employed child who drives must obtain a Florida driver's license.

### **Base Regulations**

Traffic -- Florida State laws apply onboard NAS Pensacola, Whiting Field, NETPMSA and Center for Information Dominance Corry Station.

Seat Belts -- Seat belts are mandatory in all vehicles manufactured after model year 1966. This is mandatory for all military service members and Reserve Component members driving or riding in a POV/Government Vehicle on or off the installation. Restraint systems will be worn by all civilian personnel (family members, guests, and visitors) driving or riding in a POV on the installation.

Child Restraints -- Car seats are required in POVs for children 4 years old or under and exceeding 45 pounds.

Headlights -- Headlights are mandatory during rain, fog, dusk, and of course, at night.

Speed Limits -- The speed limit is 20 mph unless otherwise posted; traffic is busiest between 6 - 8 am and 3-5 pm.

Window Tinting -- Windshields may not be covered or treated with any material which has the effect of making the windshield reflective or in any way non-transparent. It must be free of any stickers not required by law (i.e., base decal, parking permit). Side Windows may not be composed of, covered by, or treated with any material which has a highly reflective or mirrored appearance and reflects more than 35% of the light. Rear Windows: when the rear window is

composed of, covered by, or treated with any material which makes the rear window non-transparent, the vehicle must be equipped with side mirrors on both sides.

Radar Detectors -- All radar detection devices are illegal aboard the naval installations here in Pensacola.

Cell Phones -- As of 1 December 2005, on all DoD installations cell phone use is prohibited in moving vehicles (both government and privately owned), unless used with a hands-free device or safely parked. A \$50 fine will be imposed on violators.

Vehicle Checks -- All vehicles entering or leaving the various military installations her at Pensacola are subject to search. NAS Security conducts searches periodically with the use of military dogs.

Troop Formations -- all troop formations have the right of way.

Crime Stop -- Contact NAS Security at 850-452-2453 for any suspicious activities or findings onboard NAS. In the Pensacola community contact the local Crime Stoppers at 850-433-7867. For emergencies dial 911.

### **Registering Vehicles on Base**

Motor vehicle (POV) registration is done at Building 777, Pass and Tag Office. To register your vehicle on board NAS Pensacola Region, Whiting Field, NETPMSA and Center for Information Dominance Corry Station, you must show:

- ID Card
- proof of insurance (minimum requirement is 10/20/10)
- proof of registration
- current, valid driver's license

#### *Motorcycles*

Requirements for motorcycle registration on-board the military installations requires you be a certified, licensed motorcycle operator, carry insurance and have proof of registration. You must wear a helmet (even though it is not required by State Law), eye protection (required by State Law), long pants, shirt, and boots (or full shoe - no sandals or bare feet).

#### *Bicycles*

Bicyclists must obey all traffic control signals. An adult bicyclist may carry a child in a backpack or sling, child seat or trailer designed to carry children. You may not allow a passenger to remain in a child seat or carrier when you are not in immediate control of the bicycle.

Bicyclists and passengers must wear helmets approved by ANSI, Snell or other standard recognized by Florida (in the community it is required by law only if under age 16, but all ages are strongly encouraged to wear a helmet).

For use between sunset and sunrise, a bicycle must be equipped with a lamp on the front exhibiting a white light visible from 500 feet to the front and both a red reflector and a lamp on the rear exhibiting a red light visible from 600 feet to the rear. Do not wear headphones or any other listening device except a hearing aid while bicycling.

#### *Mopeds*

You must be 16 years of age or older to operate a moped on a public road (this installation). Operators of mopeds must have the minimum of a Class E license. No motorcycle endorsement is required. Mopeds must be registered annually and a tag purchased. Mopeds may not be operated on bicycle or foot paths. No person may operate a Moped at a speed greater than 25mph. Moped operators do not have to have PIP insurance. On the military installation you are required to wear a helmet (not in the civilian community).

## **Loan Closet**

### **Loan Closet**

#### *Items Available*

NAS Pensacola Fleet and Family Support Center, Relocation Office offers Kitchen Hospitality Kits for a family of 4. We do not have furniture items, linens, appliances, play pens, high chairs, car seats, futons or sleep pads.

Due to the high mark up of "Rent-to-Own" stores in the area, often a mark-up of 200%, it is not recommended military personnel, or their family members "Rent-to-Own" from these stores.

#### *How to Borrow*

To check out a Kitchen Hospitality Kit, service members or spouse must present the service member's orders and have a current military ID card, address (can be a temporary lodging address) and telephone number (can be your command phone number). Duration will not exceed 30 days unless pre-arranged with the Relocation Office. All items will be returned complete and clean - replace what you lose or damage.

For further information contact the Relocation Office at 850-452-5990 ext. 3122/3123/3124 (DSN 922); Monday - Friday; 7:30 am - 4:00 pm; closed weekends and holidays.

#### *Where to Go*

Military personnel who need a Kitchen Hospitality Set need to come to the Fleet and Family Support Center, Building 625, 2nd deck/south wing, 151 Ellyson Ave., NAS Pensacola.

### **NMCRS (Navy Marine Corps Relief Society) Thrift Store**

The NMCRS Thrift Store is located on the Center for Information Dominance (Corry Station), Bldg 3736, 440 Roberts Ave, Corry Station (next to the Bowling Alley). Items offered are: housewares, books, clothing, uniforms, and baby items - no furniture items or appliances. Drop off box is located next to the Corry Station NEX Mini Mart.

Hours of operation are as follows: Tuesday - Thursday, 9:00 am - 12:30 pm; first Saturday of each month 9:00 am - 12:30 pm; closed Friday, Sunday and Monday.

## **Housing - Overview**

### **General**

The Florida Panhandle Metro Housing Office is here to serve you. Please come to see us upon your arrival for important housing availability options. We are conveniently located just inside the NAS Pensacola main gate. Office hours are 8:30 a.m. to 4 p.m., Monday - Friday (except federal holidays). Call us at 850-452-4412, DSN 312-922-4412, FAX 850-452-3788. If you are outside the Pensacola area, call toll free 1-800-793-9407.

The NAS Pensacola housing welcome center does not mail welcome aboard packets. Contact the Fleet and Family Support Center Relocation Office at 850-452-5990/3122/3123/3124 for a packet. Please leave your name and address if no one is available to talk to you and a packet will be mailed.

AHRN (Automated Housing Referral Network) is **not** offered at the NAS Pensacola Housing Office.

### **Government Housing**

There are 871 housing units which require full forfeiture of basic allowance for housing (BAH).

#### *Availability*

The average wait times for base housing is based on bedroom requirements and rank. The following is a list of available housing units and estimated wait times:

Enlisted Housing: E1-E9 = 2, 3, 4 bedroom estimated wait is 0-1 month

Officer Housing:

- W1-O3 = 2 bedroom 0-1 month wait
- W1-O3 = 3 bedroom 0-1 month wait
- W1-O3 = 4 bedroom 1-2 month wait
- O4-O5 = 2 bedroom N/A
- O4-O5 = 3 bedroom 0-1 month wait
- O4-O5 = 4 bedroom 4-6 month wait
- O4-O5 = 5 bedroom 36+ month wait

Please go to the [housing website](#) for up-to-date information on current waiting lists. Currently we have enlisted units ready for immediate occupancy.

#### *Eligibility*

Assignment is based upon your needs and availability. Date of eligibility is based on date of detachment from your last command or last permanent duty station. You must have at least 6 months remaining on your orders assigning you to the Pensacola area and you must have checked in through the Housing Welcome Office within 30 days of your assignment to the area. Military member must have legal dependents who will reside with him/her at least 9 consecutive months out of the year.

#### *Application*

Application for family housing can be made anytime after receipt of PCS orders and up to 30 days after reporting to the Pensacola area. Control date will normally be the date of detachment from your last permanent duty station. For applications received more than 30 days after reporting aboard, the control date will be based on the date of application. Advance applications will not affect the control date. Applications are accepted for personnel stationed at NAS Pensacola, Center for Information Dominance (Corry), Saufley Field, or Naval Hospital or one of the tenant commands.

You may forward your application before or upon reporting to our area. Sponsors must provide a copy of Permanent Change of Station orders and a Record of Emergency Data (Page 2). Service members must have a minimum of six months remaining on their tour in Pensacola to accept an assignment to government quarters.

### *Single Service Member Housing*

There is no geographical bachelor housing available. Personnel, E-5 and above will be required to live off-base.

### *Exceptional Family Member Program (EFMP)*

If you have an Exceptional Family Member Program (EFMP) family member, pre-notification to Family Housing is encouraged. Prior to notifying housing of your family member's EFMP you will need to know the category/classification the family member has been placed in by medical personnel.

### *Pets*

Depending on which Housing area you reside in will determine how many pets you will be authorized. Mariner Village (located off base, approximately 15 minutes from Corry Station, Naval Hospital, or NAS Pensacola) you are authorized 2 pets (no exotic pets, only dogs, cats, birds or fish). All other government housing allows 1 pet and some dogs are not authorized (Akita, American Bull Dog, Chow, Doberman, Pit Bull, and Rotweiler or combination breeds having one of the aforementioned).

For further information contact the Housing Welcome Office, Building 735, 1581 Duncan Rd, NAS Pensacola, FL. Operating hours are from 8:00 am - 5:00 pm Mon, Tues, Thurs, Friday. Wednesday hours are 8:00 am - 7:00 pm. Closed Saturdays, Sundays and holidays.

### **Non-Government Housing**

*Housing Referral Office (HRO)* --The HRO is your contact for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-base housing is the HRO. The HRO will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located. All renters should carry renters insurance against fire, theft and other damages. The property owner's insurance will cover the property but not the renters personal property. Transfer coverage after you arrive. Ask about the availability of a Rental Partnership Program if you are planning to rent.

The Florida Panhandle Metro Housing Office has a staff of counselors available to assist in locating off-base housing. Our pool of resources consists of extensive listings for: homes, apartments, townhouses, condominiums, and mobile homes for sale and rent in the local area. It is important to note that month-to-month rentals are scarce and may be expensive. Pensacola is a very popular tourist area, so advance motel reservations are highly recommended. Post-Ivan recovery has resulted in multiple sales and rental homes that are available for immediate occupancy. Active duty personnel stationed in the Pensacola area are eligible for an electric deposit waiver. Please ask the housing staff for more information.

Volunteer Realtors from the Pensacola Association of Realtors are located in our office from 8:30 a.m. to 4 p.m. and provide full time service to the Florida Panhandle Metro Housing Office. The volunteers have full access to the Multiple Listing Service (MLS) computer system and are able to satisfy your families needs. The volunteers will answer your questions regarding mortgage and finance options.

Arrive on a weekday if possible as most property managers do not work on weekends. Do not rent over the internet - you may not like the rental once you physically see it, remember over the internet all you see is the rental, not the surrounding area. Leases are legally binding and the military clause will not allow you to break the lease if you knew ahead of time you would transfer prior to the expiration of your lease. Make sure the place you are interested in renting is ready for occupancy (not repairing hurricane damage) - not in 2 weeks or 2 months down the road.

### *Community Rentals/Housing Purchase Option*

Average cost of rent is from \$700.00 to \$1,400.00. Average cost of utilities are from \$250.00 to \$500.00 per month. For a waiver for deposit on electricity you must go to the Housing Welcome Office. No other waivers for utility deposits are offered.

For a listing of available rentals in the community contact the Housing Welcome Office. For rental guides contact the FFSC Relocation Office at 850-452-5990 ext. 3123/3124, 7:30 am - 4:00 pm, Monday - Friday, closed weekends and holidays. Do **not** rent online.

As of January 01, 2008, there were over 7, 500 homes for sale in Escambia County and City of Pensacola. Although some consider this area a home buyers market, be advised when you transfer, and if you intend to sell your home it may take a year or longer.

#### *Mobile Homes*

Since you are living on the Gulf Coast it is not advisable to reside in a Mobile Home. Hurricanes heavily damage or destroy Mobile Homes at a Category 1 Hurricane, therefore you will have to evacuate in the event of a hurricane. However, there are a number of Mobile Home Parks in the area. There are **no** Mobile Home Parks on any of the military installations. Incoming personnel desiring information on Mobile Home Parks within the area can contact the Relocation Office for more information at 850-452-5990 ext. 3123/3124 (DSN 922). You may also contact the Housing Welcome Office upon your arrival at Building 735, 1581 Duncan Rd, NAS Pensacola; 850-456-3120. (GMH), or 850-452-4412 ext. 0 (Government).

## **Housing - Temporary**

### **Temporary Lodging Facility**

Temporary lodging is provided for single military personnel E-4 and below, enlisted E-5 and above will have to reside in the community. There are no Geo Bachelor quarters available. Visiting personnel should check in at Bldg. 600. You can get directions at the Front or Back Gate at NAS Pensacola. Make your reservations at the Navy Lodge, Oak Grove Trailer Park/Camp Site/Cabins as soon as possible, especially during the tourist season (Memorial Day - Labor Day). Married personnel on PCS orders have priority for reservations at the NAS Pensacola Navy Lodge, reservations should be made as soon as you receive your orders. Make sure you make arrangements prior to your arrival. There are four rooms available at the Navy Lodge that are Pet Friendly for pets up to 50 pounds. These rooms are on a first come basis, pets must be vaccinated and you must bring pet's shot records with you. Contact the Navy Lodge Reservation Office at 850-456-8676; Fax 850-457-7151 for more information. For additional information on the camp grounds contact the NAS Pensacola FFSC Relocation Office.

It is recommended that you leave your authorized family members in place until you have acquired a living space.

#### *Eligibility*

TAD/TDY orders have priority on space available; guests without orders on availability. You will need to bring a copy of orders and a military ID card.

*Billeting is extremely limited at NAS Pensacola. Billeting for Geographic Bachelors at NAS Pensacola region is not available.*

Billeting at the BOQ (Bachelor Officer Quarters) is also extremely limited due to a large influx of incoming military personnel. Incoming Officer rated personnel should contact the BOQ Office for space availability and description of rooms and services.

#### *Check In*

All single military members (enlisted and officer rates) must check in at the billeting office prior to arranging for any off-base housing. The BEQ (Bachelor Enlisted Quarters) billeting office is located in Barracks "E", Building 3910, at NATTC Complex.

#### *Amenities*

BEQ rooms for E-4 and below are double occupancy and come equipped with microwave, TV, VCR, refrigerator, double dresser, armoire, and 2 double beds. E-5's and above should contact the BEQ office for space availability and description of room. *E-4 and above are encouraged to reside off base, due to limited berthing as a result of Hurricane Ivan.*

#### *Availability*

All single service members seeking on-base quarters must check in at the Bachelor Enlisted Quarters (BEQ) Office or the Bachelor Officer quarters (BOQ) as listed below. Single BAQ is authorized for all enlisted (with department approval) due to limited adequate quarters on base. Personnel must check with the Housing Welcome Center prior to procuring off-base housing.

An incomplete listing of available temporary housing available in the area is provided. This listing does not stipulate any endorsement by Naval Air Station Pensacola Region, or the NAS Pensacola Regional Fleet and Family Support Center. For further assistance utilize the yellow pages, or contact the NAS Pensacola Fleet and Family Support Center Relocation Office. Temporary housing is currently extremely limited, make sure you call ahead for reservations prior to your detaching from your current command.

#### *Reservations*

It is highly recommended you make advanced reservations at the Navy Lodge, Blue Angel Park, or Oak Grove Park as soon as you learn you will need temporary quarters. Due to hurricane damages, disaster personnel still in the area, and tourist season temporary lodging is extremely limited.

*Pets*

There are no kennels located aboard any of the military installations. Accommodations for all other pets will have to be made in the community - average cost for kennels are about \$20 - \$25 per day.

## **Housing - Government**

### **Family Housing**

The Florida Panhandle Metro Housing Office is here to serve you. Please come to see us upon your arrival for important housing availability options. We are conveniently located just inside the NAS Pensacola main gate. Office hours are 8:30 a.m. to 4 p.m., Monday - Friday (except federal holidays). Call us at 850-452-4412, DSN 312-922-4412, FAX 850-452-3788. If you are outside the Pensacola area, call toll free 1-800-793-9407.

#### *Availability*

There are 871 housing units which require full forfeiture of basic allowance for housing (BAH). The average wait times for base housing is based on bedroom requirements and rank. Approximate wait times are as follows:

- E1-E9: 2-3 months
- W1-O3: 0-1 month
- O4-O5: 1-12+ months

Please go to the [housing website](#) for up-to-date information on current waiting lists.

#### *Eligibility*

Eligible officers and enlisted personnel, with accompanying family members, assigned to a command in the Pensacola area complex, including NAS Pensacola, NTTC, Corry Station, Naval Hospital, Saufley Field and the Naval Air Technical Training Center are given equal opportunity to be assigned government quarters.

One bedroom per child is NAS Pensacola policy.

#### *Application*

Your application will be accepted upon arrival and dated from the date of detachment from your previous command, providing you report to the Housing Office within 30 days after checking-in at NAS Pensacola. You will need to provide a copy of your orders, detaching endorsement and proof of family members (Page 2/Family Emergency Data Record).

#### *Exceptional Family Member Program (EFMP)*

If you have an Exceptional Family Member Program (EFMP) family member, pre-notification to Family Housing is encouraged. Prior to notifying housing of your family member's EFMP you will need to know the category/classification the family member has been placed in by medical personnel.

### **Single Service Member Housing**

There is no geographical bachelor housing available. Personnel, E-5 and above will be required to live off-base, if single with no dependents.

## **Household Goods - Overview**

### **Arranging Household Goods Shipments**

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

#### *Automobile*

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

#### *Shipping Pets*

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

### **Delivery of Household Goods Shipments**

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

#### *Customer Satisfaction Survey*

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

#### *Claims*

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

## **Household Goods - Shipping Pets**

### **Boarding**

NAS Pensacola does not offer kennel services. Check the local yellow pages and the Internet for kennels in the area. Your sponsor can be of assistance in securing a kennel.

The following list provides only 3 kennels in the Pensacola area and are in no way endorsed by the Department of the Defense, Department of the Navy or NAS Pensacola.

- Barney's Pet World, 850-455-2325
- Howl-A-Day-Inn, 850-453-0058
- Klondike Kennels, 850-944-9686

Cost for dogs range from \$12.00 - \$21.00 per day, cost is based on weight of dog. Cost for boarding a cat range from \$10.00 - \$15.00 per day. Cost for birds range from \$6.00 - \$12.00 per day. Some kennels offer discounts if there is more than one dog kenneled together, no discount for multiple cats kenneled together. Some kennels also offer extended care discounts. There are approximately 76 kennels and 52 Pet Boarding Kennels in the Pensacola area. Pets must be vaccinated and you must bring your pet(s) vaccination records with you to the boarding/kennel facility. For additional information, or additional listings please visit the [yellow pages online](#) or call the NAS Pensacola FFSC Relocation Office at 850-452-5990 ext. 3124/3123.

### **Licensing, Vaccinations**

Pet license and tags are required for all cats and dogs in Escambia and Santa Rosa Counties. Contact the nearest veterinarian office or the NAS Pensacola Veterinarian for an appointment to license your pet. NAS Pensacola requires your pet meet the requirements of Escambia County and Florida Regulations which includes licensing of your pet (obtaining a tag which must be worn by the animal).

In order for you to get your pet licensed, it must be vaccinated against rabies by a licensed veterinarian using a USDA approved rabies vaccine. If a licensed pet ever gets out and is injured, attempts will be made to contact the owner immediately. If these attempts are unsuccessful, ECAS will then attempt to contact the veterinary clinic that issued the license and transport the animal there or to the emergency clinic for treatment. If a citizen finds an animal wearing a license tag, they can call Escambia County Animal Shelter (ECAS) at 850-595-3075 to find out who is responsible for the animal and how to contact the owner. *The law is you must have your pet licensed. A license tag literally means the difference between life and death for your pet.*

#### *Escambia County (Pensacola) and Santa Rosa County (Milton/Gulf Breeze)/Florida Regulations*

Rabies Vaccination Requirement - Florida State Law (FSS 828.30) requires ALL cats, dogs and ferrets, 4 months of age or older, to be vaccinated against rabies by a licensed veterinarian, The law further requires the veterinarian to provide both the pet owner and the local animal control authority with the certification of the rabies vaccination. For Escambia County, the local animal control authority is the Department of Animal Regulation and Control. Violations of provisions of this law by pet owners or veterinarians shall be a civil infractions, punishable as provided in FSS 828.27(2).

All pets must be leashed and under control when outside a fenced kennel run or fenced yard.

#### *Animal Shelter Fees and Charges*

##### Redemption of Impounded Licensed Animals

- 1st offense = \$15.00
- 2nd offense = \$25.00
- 3rd offense = \$35.00

##### Unlicensed Animals

- 1st offense = \$25.00
- 2nd offense = \$45.00
- 3rd offense = \$65.00

#### Service Fees

- Service Call- pickup owner's animal = \$25.00
- 1st offense = \$25.00 per infraction
- 2nd offense = \$75.00 per infraction
- 3rd offense = \$150.00 per infraction
- 4th offense = \$150 per infraction or Mandatory Court Appearance

NOTE: (1) Citation fine payments made more than 10 days after the date of the citation will be assessed an additional \$10.00 delinquent fee. There is a \$2 per violation added for each violation of the Escambia County Control Ordinance.

#### Designated "Dangerous/Vicious Dog" Violations (Civil Infractions)

- 1st offense = \$150.00
- 2nd offense = \$300.00
- 3rd offense = \$500.00

For adoption Procedures contact the Animal Control Shelter or the NAS Pensacola FFSC Relocation Assistance Office.

#### *Hurricane Regulations*

Remember you are living in Florida. You must prepare for hurricanes and that means planning for your pets as well.

#### If you Evacuate:

- If you live in a trailer, on the beach, or on-board a military installation that has been deemed an evacuation area you will evacuate.
- Public shelters DO NOT accept pets. If you must evacuate and leave your pet(s) behind, prepare your children and other family members for the fact your pet(s) may not survive or may be lost before you are able to or permitted to return home. Before hurricane season begins on 1 June every year make sure all your pets have current immunizations and take these records with you if you must evacuate. Photograph each of your pets prior to 1 June each year and include these pictures with your immunization and other medical records.
- All animals should have secure carriers (or collapsible cages for large dogs) as well as collars, leashes, (muzzles if necessary) and rabies tags. Carriers should be large enough for the animals to stand comfortable and turn around (train your pets to become familiar with their carriers ahead of time. Your pet survival kit should include ample food (at least one week supply); water/food bowls; medications; specific care instructions; newspapers and plastic trash bags for handling waste; brushes, combs, and other hygiene items; toys and others comfort items; muzzles if necessary. A manual can opener is a necessity. If you plan to house your pets at a kennel or clinic, call before evacuating to determine if space is available. Allow sufficient time to travel from the kennel to your evacuation location after making certain that your animals are secure.

#### If you Stay at Home:

Carriers, collars with proper ID and leashes should be maintained for your pets at all times. Your pets will be most comfortable and secured in a safe area of your home, this usually means inside your home, until the storm has passed. If they are not secured during the storm and your house is damaged, your pets may escape and become disoriented, since normal landmarks and scent trails could be obliterated. If your pets become lost, proper ID will ensure their return to you. Place your pet food and medication in watertight containers in a cool, dry, dark place inside the home. Store adequate water for your pets. Your normal water source may become contaminated. (to purify water, add 2 drops of household bleach per quart of water, mix, seal tightly, let stand for 30 minutes before using). Walk your pets on a leash until they become re-oriented to their home. CAUTION: Downed power lines and other debris pose real dangers to you

and your pets. Do not allow pets to consume food or water which may have become contaminated.

*Do not leave a dog tied outside in hurricane weather.* If you evacuate to somewhere other than a public shelter, take your pet (if it is dangerous for you it is dangerous for them). For a copy of Hurricane Prep contact the FFSC Relocation Assistance Branch.

### **Beach Rules**

Pets (cats and dogs) are not allowed on any beaches in the local community. There is only one place on-board NAS Pensacola where pets are allowed on the beach. Contact the FFSC relocation office for information on the beach location.

### **Quarantine**

There is no quarantine period for pets arriving from an overseas location as long as the owner provides the following:

- The pet has no diseases.
- The pet has current rabies inoculation.
- The pet has a valid health certificate.

NOTE: Change 184, 4/1/02, JFTR (Joint Federal Travel Regulation), Chapter5, para U5805 PET QUARANTINE REIMBURSEMENT states "For PCS moves with an effective date on or after 4 December 2000, reimbursement for actual mandatory quarantine fees for household pets is authorized not to exceed \$275.00 per PCS move. For mandatory pet quarantine fees incurred in connection with the mandatory quarantine of a household pet underway on 28 December 2001 or that begin on or after that date, reimbursement is authorized not to exceed \$550.00 per PCS move."

### **Pet Travel**

Once you have decided that an animal is going to be your traveling companion, plan for your pet's trip in the same way you plan your own - well in advance. Remember if your pet is transferred by air, take the length of time and current climate conditions into consideration. Summer heat could mean that your pet could be left behind as most commercial airlines place embargoes on pet travel when temperatures go above 85 degrees. Due to rising outside temperatures, 2 out of 3 domestic commercial airlines contacted place embargoes on pet travel from mid-May through mid-September, making air travel with pets all but impossible on domestic and international flights. Some commercial carrier accommodates domestic pet travel during the summer months by offering a service guaranteeing pets traveling on their commercial flights as cargo are last to be loaded and first to be unloaded. The cost for such service can reach up to \$500.00 one-way, depending on the pet's size and weight.

For military families traveling to overseas assignments via chartered flights pets are easily accommodated, as long as reservations are made well in advance. DoD passengers (this means military and DoD civilians) passengers traveling on permanent change of station orders may request pet spaces, in conjunction with their seat reservation, from any DoD transportation office. Make reservations as soon as possible after being notified of a PCS to have the best chance of securing a space for them.

Passengers bringing pets with them on military chartered flights are responsible for the cost of their pet's travel and are charged based on weight and destination. This is the best way to move your pet with you - they make sure the pets are put on last and as late as possible, quality assurance evaluators check on the animals to make sure they have water during long delays, and pet owners are encourage to visit their pets to walk them or give them water if ground time exceeds two hours.

Commercial airlines are running so many aircraft and have limited manning, they probably will not have the time to make sure the pets are the last thing put on the aircraft, water is provided, and you certainly cannot check on your pet, take it for a walk, or even provide them water.

Standard rule for shipping your pet is that all pets must be in a hard-shell crate, whether they are to be shipped in the cargo bay or in the cabin. It must meet International Air Transport Association standards, and allow the pet to stand, turn around, and lie down with ease. If a pet is to be carried in the cabin it must be able to fit under the seat - that is big enough for a kitten of a very small dog.

Make sure you do your homework when you travel with pets and if at all possible consider taking a military charter flight.

For assistance in shipping your pet contact the NAS Pensacola Personal Property Office, Outbound or Inbound Section and the NAS Pensacola Veterinary Office.

### **NAS Pensacola Veterinary Service**

Clinics for privately owned animals are held 2-3 days a week. Please call for an appointment. Veterinary services are provided for animals owned by personnel authorized DoD medical care (active duty and their dependents, retirees, and their dependents, and reservist on orders for more than 72 hours). The extent of such care is limited to examinations, immunizations and treatment for the prevention and control of diseases or conditions which may be transmitted to humans or animals, or those diseases or conditions that may present a community health problem.

All vets in the Pensacola area are considered to be reliable and none have been placed on an off-limits listing for military personnel. Base vet has not provided a fax or URL and; most local vets do not have a URL, nor provide a fax number.

## **Education - General Overview**

### **Public School**

There are no DoDDS schools at NAS Pensacola or any nearby installations.

The Escambia County Public School web address provides you with access to Escambia County School ratings, scores, public school addresses, phone numbers, as well as a wealth of other information. The Escambia County School District population is currently listed as the 88th largest in the nation, with approximately 45,000 students from Kindergarten through 12th grade.

Currently, in Escambia County Florida, there are 35 elementary schools, 9 middle schools, 7 high schools, 19 alternative schools, and 3 PATS Centers. All schools in Escambia County Florida are accredited by the state. Bus service is provided to students who live in the district of their assigned school. Not all schools offer "Before/After" school programs, so make sure you check with the school your child will be attending. All schools have a sports program, but each school has some variation/participation requirements in their respective programs - physicals are required before a student can participate in a sports program.

Currently, school lunch prices are \$2.15 (regular) and .40 for reduced lunches. Applications for free or reduced lunches will be sent home with students during the first week of school. These forms need to be filled out completely and returned as soon as possible.

For a complete listing of schools in Escambia County Florida, school curricula, bus routes, or school zones visit the [Escambia County District web site](#), for a "School Report Card" visit the [public schools review website](#).

### *Registration Requirements*

To register newcomers or children entering kindergarten, call the school you believe your child will attend, schedule an appointment and then take along the following at the appointed time: evidence of birth and up-to-date immunizations, Florida health card showing that the child has had a physical exam within the past year, proof of residency such as your water bill in the parent's name, and the child's social security number or card.

When transferring your child into the school system, please hand carry your child's school records in order to expedite placement. Birth certificates are required for children enrolling in the school for the first time. State law makes it mandatory for parents to present sufficient evidence that the child has been protected against polio, diphtheria, pertussis, tetanus, red measles (rubella) and tuberculosis (PPD Mntoux). Children will not be allowed to start school until necessary immunizations have been obtained and actual dates have been provided to the school. The child can be admitted to school but the physical must be done within 30 days.

Age requirements for Florida Public Schools by State Law:

- Kindergarten: Child must be 5 years old by 1 September of the school year. All incoming kindergartners will be required to have completed the Hepatitis B series.
- First grade: Child must be 6 years old on 1 September of the school year.

Prior to entry into Seventh Grade for the school year, a second dose of the Measles Vaccine, Tetanus-Diphtheria Booster and completion of the Hepatitis B Series (3 doses) must be completed.

### *School Calendar*

Public Schools normally start the second to third week of August and run through the last week in May to the first week in June with the standard holidays being observed. The Relocation Assistance Office offers Escambia and Santa Rosa School calendars, contact numbers and web sites.

### *High School Graduation Requirements*

High School graduation requirements for the State of Florida are:

- English - 4 credits
- Math-3 credits
- Science-3 credits
- Social Studies-3 1/2 credits
- Performing Arts-1 credit
- Life Management Skills-1/2 credit
- Physical Education-1 1/2 credits
- Electives-11 1/2 credits
- TOTAL - 28 credits

Florida requires that all students pass the High School Competency Test (HSCT) and have at least a 1.5 GPA on a 4.0 scale.

#### *Transportation*

Students living one (1) or more miles from school are provided with school bus transportation. Special wheelchair transportation is available for handicapped children.

#### *Exceptional Education Programs*

Students who are identified as academically gifted or handicapped under the Individuals With Disabilities Act (IDEA) have the opportunity to participate in Exceptional Education programs.

#### *Children Residing in Military Family Housing*

- Naval Air Station: Elementary students will attend Edgewater Elementary; Middle School students will attend Warrington Middle; High School students will attend Pensacola High
- Corry Housing: Elementary School students will attend Edgewater Elementary; Middle School students will attend Warrington Middle; High School students will attend Pensacola High.
- Mariner Village: Elementary School students will attend Blue Angel Elementary; Middle School students will attend Bailey Middle; High School students will attend Escambia High.

#### **Private School**

A number of private schools are available in Escambia County. Most private schools have a religious affiliation or relationship.

#### **Home Schooling**

For information regarding home school education, contact the Escambia County School Board District Administrative Office at 805-469-6197.

## **Education - Training (College/Technical)**

### **Continuing Education**

NAS Pensacola does not have any adult education enrichment classes offered at this time.

### **College**

For information regarding on-site degree programs, contact the education center or NAS Pensacola Fleet and Family Support Center Relocation Office. No colleges are offered through the NAS Pensacola Fleet and Family Support Center.

## **Education - Local Schools**

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

### **1. How do I choose a good school?**

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

### **2. What schools are in my area (or in the area where I may move), and how good are they?**

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

[SchoolQuest](#) was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

### **3. How can I help plan for a successful transition in this new school and for my child's school career?**

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

#### **4. Question? What happens if I need help during the school year?**

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

## **Education - Local Schools/Overseas**

### **Overseas Schools -- What You Should Know**

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

#### **Where do I start?**

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

#### **What is the difference between a DoD school and an international or national school?**

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

#### **Where can I find a list of International schools in the country where my family is moving?**

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

#### **How do I decide what school is best for my child?**

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

**Now that I have chosen a school, how do I successfully facilitate the transition for my child?**

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

[MilitaryStudent.org](http://MilitaryStudent.org) provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

## **Employment - Overview**

### **Employment Opportunities**

The Pensacola area has the benefit of a 3 county workforce to use as an asset. Escambia, Okaloosa, and Santa Rosa counties, offers a highly trained workforce of approximately 265,627 people. Civilian labor force consists of about 207,110 people, with 198,742 employed and 8,368 unemployed. Escambia, Santa Rosa and Okaloosa Counties have a 4.0% unemployment rate (Florida Research & Economic Data Base).

The cost of living in Pensacola area is high compared to local wages, rent, cost of home purchase, gasoline and consumables. Rents have remained high since Hurricane Ivan 2004.

An example of hourly wages in the area are:

- Secretary, \$8.31 per hour
- Unskilled labor, \$7.00 per hour
- General Office work, \$6.80 per hour

Some of Pensacola's assets include Pensacola Regional Airport, Port of Pensacola, COX Cable, Mediacom Cable Company, International Paper Company, Solutia Inc., Federal Service, State and Local government agencies, several medical facilities, and home to several distribution companies. Another major asset to Pensacola are the beaches (tourist trade).

### *Major Employers*

Major employers are (non-manufacturing): Health Care; Social Assistance; NAS Pensacola; NS Saufley Field; Center for Information Dominance (Corry Station); Public Schools; State of Florida; City of Pensacola, Escambia & Okaloosa & Santa Rosa Counties; Pensacola Port Authority.

Major employers (manufacturing) are: International Paper Company; Gulf Power; COX Communications; Solutia Inc.; and Mediacom Cable Company.

### *Good Prospects*

Public school teachers, nurses and health care occupations are in high demand. Staffing agencies are good sources for employment (administrative to housekeeping).

### *Poor Prospects*

Construction for residential and business accommodate approximately 9 percent of employment. Federal occupations are not plentiful, however, employment opportunities aboard NAS Pensacola include: Civil Service; MWR, Navy Exchange; DoD Contractors; Pen Air Federal Credit Union, and NavAir. Civil Service employment is not plentiful due to a high population of preference eligible veterans. Personnel desiring a Civil Service position must be persistent, and revisit the CHART (previously known as resumix) system, as well as the USA Jobs web site, for the latest in opportunities. You can also visit the Fleet and Family Service Center Family Employment Readiness Program (FERP) Specialist located in Building 625, 2nd deck/south wing, 151 Ellyson Ave., NAS Pensacola; or call 850-452-5990 ext. 3125; Monday - Friday (closed holidays and weekends); 7:30 a.m. - 4:00 p.m., appointments are desired but not necessary.

### **Employment Documentation**

For job hunting purposes, be sure to hand carry all employment records and documents, resumes, SF-171, SF-50, transcripts, certificates and licenses.

### **Unemployment Benefits**

We cannot advise you concerning eligibility prior to a claim being filed. Determinations concerning eligibility for benefits can only be made after a claim is filed as we are required to obtain the facts from you and the employer concerning these and other eligibility issues. A claim for unemployment compensation benefits can be filed using the [Internet](#). The Internet is available 24 hours a day, 7 days a week. A claim may be filed by telephone by calling 1-800-204-2418,

Monday - Friday, 9:00 a.m. - 5:00 p.m.

## **Child Care**

### **Child Care Services**

Child Development Programs for military personnel stationed at NAS Pensacola is available at NAS Pensacola, Corry Station and Whiting Field.

#### *Eligibility*

All active duty, activated reserves, DoD and Pensacola area military installation contract employees are eligible for child care. Fleet and Family Support Center referrals, active duty, and activated reserves have priority placement. Children must have all required vaccinations, shot records must be presented on first day of placement/registration at the child care center.

#### *Waiting List*

There is an extensive waiting list for infants (3-6 month wait) and pre-school children (3-6 month wait).

#### *Respite Care*

Respite care is provided for children of personnel who are referred by the Fleet and Family Support Center Family Advocacy Program.

#### *Fees For Military Child Care*

Fees for military child development centers, subsidized child development homes, and school-age Care Programs are based on total family income (TFI). Fees, by scheduled category are:

- Category I-\$56/week
- Category II-\$67/week
- Category III-\$79/week
- Category IV-\$89/week
- Category V-\$95/week
- Category VI-\$110/week

For more information you can call the Child Development Care Office at 850-452-6568/6806, or visit their [web site](#).

### **NAS Pensacola Child Development Center (CDC)**

NASP Child Development Center is located in Building 3634, Moffet Road. This award-winning, 266 children capacity center offers child care for children 6 weeks to 5 years of age. This developmentally appropriate program is accredited by the National Association for the Education of Young Children (NAEYC). Breakfast, lunch and snack are served daily according to USDA guidelines. The Pensacola CDC can be reached at 850-452-2211 / 3029.

*Hours of Operation* -- The center is open Monday through Friday, 6:00 am - 6:00 pm.

*Programs Offered* -- Programs available include:

- full time weekly care
- drop in/hourly care
- Preschool Program -The Preschool Program will follow the public school schedule.The four year old class is Mon-Fri from 8:00 am -1:00pm. The child must be four by September 1.

*School Age Care (SAC)* -- School age care is provided at the Pensacola youth center and transportation is provided by the Youth Center to and from many area schools. Program includes daily afternoon snack. Early release days from school accommodated. On school holidays that do not coincide with federal holidays, the Youth Center will be open for full day care.

**Corry Child Development Center (CDC)**

The Corry CDC is located in building 4119 and is accredited by the National Association for the Education of Young Children (NAEYC). The program provides exemplary developmental care to young children 6 weeks to 5 years of age on a full time basis. The Corry CDC can be reached at 850-453-6310/6286.

*Hours of Operation* -- The center is open Monday - Friday, 5:45 a.m. to 6:00 p.m..

*Programs Offered* -- In addition to full time care, there is a Preschool program and drop in services available. The Monday/Wednesday/Friday and Tuesday/Thursday Part Day Preschool for 3 and 4 year olds operates from 8:30 am - 1:30 pm during the public school calendar. Drop-in services for registered children are available by reservation.

*School Age Care (SAC)* --The Corry School-Age Care (SAC) program was the first Navy SAC to be accredited by the National School-Age Care Alliance (NSACA). This program provides care for children 5 to 10 years of age, including before and after school, half-day, school break weeks and summer care.

**Child Development Homes (CDH)**

The CDH home care program offers a safe, family atmosphere with developmentally appropriate activities for infants, toddlers and school-aged children 6 weeks to 12 years of age. Providers offer full-time, part-time, drop-in and extended hourly care. Providers are entitled to develop a fee scale. Children under 24 months are eligible for subsidy and follow the Child Development Center fee scale.

The CDH program places priority on operating standards, staff training, personal qualifications and background screening. Homes are inspected quarterly by Preventive Medicine, Fire/Safety Inspector and monthly by CDH Director or monitor. Providers are approved by the Quality Review Board and certified by the NASP Commanding Officer. Off base homes are also licensed by the State.

**New Parent Support Home Visitation Program (NPSHVP)**

This parenting education and support program assists families in many ways that friends and family often do when new parents are back at home. NPSHVP professionals provide supportive and caring services to military parents-to-be and with children up to 3 years of age to help parents cope with stress, isolation, deployment, reunion, and everyday demands of parenthood and military life.

The program is free to all expectant and new parents of pre-natal up to 3 years of age and who are eligible for services at a Military Treatment Facility. Some of the NPSHVP services include: telephone consultation, education regarding pregnancy, birth and parenting, hospital and home visits, telephone consultation, resource library, referrals to parent support classes/groups, and a play group.

The goals of NPSHVP are:

- to increase parent's knowledge of child development and demands of parenthood
- to increase parent's skills in coping with the stresses of infant and child care
- to enhance parent-child bonding, emotional ties, and communication
- to increase parent's knowledge and confidence about home and child management
- to increase access to military and civilian social health services for all family members
- to improve pre-natal care through referral to services and health-related education
- to aid in the reintegration of a deployed parent back into the family

For additional information, or if you have any questions please contact the NPSHVP at 850-452-5990 ext. 3153/3144/3131, or 1-877-471-7240.

## **Youth Services**

### **Youth Services**

The Family Service Center Relocation Office has information available to children who are relocating to the area, such as activities, booklets, etc.

#### *Youth Employment*

There are many employment opportunities for youth 17 years and older in the areas of fast food services, retail sales and life guards.

#### *Youth Center*

The NAS Pensacola Youth Center offers comprehensive programs to satisfy the needs of young family members. It is a modern facility located in Building 3690 on Moffet Road, and is available for use by authorized family members ages 6 - 17 years.

Programs include school-age child care; summer, fall, winter and spring break camps; computer lab; instructional classes and a Youth Sports League. Special events such as lock-ins, fun runs, carnivals, dances, field trips and more are held periodically.

Boys and Girls Clubs of America (BGCA) Programs including Iagemakers Photography and Fine Arts Exhibit Contests, Fitness Authority, Job Ready Power Hour, Youth of the Year, Keystone Club, Torch Club, Project Learn and Smart Moves are also part of the curriculum.

For more information about the Youth Center and the available programs, you can contact us at 850-452-2417/2423. The Center is open from 6 am until 6 pm.

#### *Youth Sports*

The Youth Sports program offers:

- Spring and Fall Soccer
- Basketball
- Cheerleading
- Baseball/T-Ball
- Swimming Lessons
- Swim Team
- Water Safety Patrol
- Jr. Lifeguard and Aquatic Camp

#### *Youth Sponsorship/Youth Religious Programs/Scouts*

NAS Pensacola does not offer a Youth Sponsorship Program, nor a Scout Program, on-board NAS Pensacola. All Scout programs are offered in the community. For more information contact the NAS Pensacola Relocation Office at 850-452-5990 ext. 3123/3124.

The only Youth Religious Programs available on-board NAS Pensacola is through the NAS Pensacola Chapel. Protestant Youth Religious Programs consist of Sunday School and Catholic Youth Religious Programs consist of Youth Choir, CCD, and Youth Group.

For more information on Catholic Youth Religious Programs on-board NAS Pensacola you can call 850-221-7480. For more information on Protestant Religious Programs call 850-452-2341.

## **Financial Assistance**

### **Financial Assistance**

Making a military move is always costly for military families, for which, reimbursable compensation is not always received. The average cost for a move inside the continental United States is \$2,500.00 for a family. Outside the United States, like Japan can run between \$5,000.00 to \$7,000.00. Start your move by visiting your Command Financial specialist (CFS), or you Relocation Assistance Office, who can work up a budget for you prior to leaving your present command. After reviewing the cost for local housing (expect to be on a waiting list for government housing) and the amount of Housing Allowance that you will receive, you can anticipate the approximate amount of cash you will need to bring with you for deposits and rent. While you can receive a waiver for electricity deposit in Pensacola through the housing office, deposits will be required for the other utilities.

Due to a on-base Housing Shortage, you can anticipate spending several nights in a local motel/hotel while trying to find suitable housing. The months of May through September are the tourist season for the Pensacola area, therefore rents and hotel stays could be double that of the off-tourist season. If you are a student, will not be here for 6 months under instruction (does not include holidays or weekends), and your orders assigning you here does not authorize your spouse/family members to travel with you while you are here do not bring them. If you do you will have to pay all costs out of pocket, that includes movement of household goods.

If you will be in transit for a while, remember to plan ahead for paying the debts that you are already obligated for. The credit card industry will not be lenient regarding missed payments due to military transfer, unless arrangements have been made in advance. Remember to provide forwarding addresses in advance and to let all of your debtors know of your relocation plans. Call your Command or your Sponsor for a forwarding mailing address. The Fleet and Family Support Center is the training site for the Command Financial Specialist Training (CFS) Program. This program emphasizes personal financial responsibility and accountability by providing basic principles and practices of sound money management, counseling tools and referral services. The command Financial Specialists are trained to assist members and families of their commands/departments. This training is conducted quarterly at the Fleet and Family Support Center.

Financial guidance is offered to those experiencing money management difficulties and or for those who wish to be in control of their finances. The Fleet and Family Support Center Financial counselor can work with you to prepare a personalized budget and spending plan. Information and assistance is also available in areas such as military pay and allowances, home buying, credit card management and much more.

### *Personal Financial Management*

Personal Financial counseling is provided by the Personal Financial Management Specialist (PFM) at the Fleet and Family Support Center, located in Building 625, 2nd deck/south wing, 151 Ellyson Ave., NAS Pensacola, Monday - Friday (closed weekends and holidays); 7:30 a.m. - 4:00 p.m. The Financial Educator offers financial guidance and counseling to personnel experiencing money management difficulties, or for those who want to be in control of their finances. Appointments are made either through individual command financial specialist or by calling 850-452-5990 ext. 3129.

The following workshops and one-on-one counseling sessions are offered for:

- Credit Management, building credit, budgeting, pay day loans
- Investments, savings, TSP
- Military pay issues, debt management, Letters of Indebtness, and allotments
- Car buying strategies, real estate
- Bank and credit union memberships, Life Insurance
- Powers of Attorney, beneficiaries, Wills
- State residency
- Security Clearance

The NAS Pensacola FFSC is the training provider for the Command Financial Specialist Program. Service members, in pay grades E6 and above, are trained to assist members and families of their commands/departments. This training is held periodically throughout the year. Contact you Command Career Counselor for information.

*Relocation Budget Planning*

Relocation Specialists at the NAS Pensacola FFSC, Building 625, 2nd deck/south wing; 151 Ellyson Ave, NAS Pensacola offers the following financial guidance:

- Budgeting for relocating for moves
- Information on DLA, Travel Advances (entitlements/reimbursables)
- Personal budget
- Financial Readiness for Deployment, Letters to Creditors
- Cost of living information for Pensacola and next duty station

You can contact the Relocation Office by calling 850-452-5990 ext. 3123/3124.

*Cost of Living in Pensacola*

The cost of living in the area is high, based on the average wages, rent, cost of home purchase and cost of gasoline and consumable products.

Average apartment/housing rental averages from \$700.00 per month for a one bedroom to \$1,093.00 per month for a 3 bedroom, with an average deposit ranging between \$600.00 to \$1,300.00. Average cost of utilities per month run approximately \$250.00 per month - \$500.00 per month. This does not include internet, phone, or cable.

Minimum vehicle insurance in the State of Florida is 10/20/10.

Rarely is Advanced Pay authorized unless extreme circumstances can be proven. Each approval is determined by the individual commands - debt to income worksheets must accompany request. Be advised if you move your family to NAS Pensacola without being authorized within your orders, you may not have the income to take care of them or to move them to the next duty station - if you move your family members without orders authorizing them to be here you will not receive compensation for the move. A "Brown Baggers Chit" is not authorization for you to move your family here, it only authorizes you to live off base.

## Legal Assistance

### **Legal Services**

Naval Legal Service Office Central provides a wide range of legal services to Navy, Marine Corps, Coast Guard, Air Force, and Army service members and their families located throughout the southern United States and 7 Central American countries.

#### *Defense Department*

The Defense Department provides military justice advice to individuals, including:

1. NJP (mast) and administrative discharge advice.
2. Assigns qualified attorneys to defend accused individuals before general and special courts-martial.
3. Provides attorneys to represent respondents at administrative discharge boards.

#### *Legal Assistance*

Legal Assistance provides advice, and in some cases, preparation and execution of documents on legal matters of a purely personal nature. Some of the areas in which the Legal Assistance Department will provide help include:

1. Preparation of wills
2. Landlord/tenant disputes
3. Domestic relation problems
4. Debtor/creditor rights
5. Tax advice

#### *Expanded Legal Assistance Program (ELAP)*

Legal Assistance Office also provides services in accordance with the Expanded Legal Assistance Program (ELAP). ELAP provides active duty service members (E-3 and below, E-4 and below with dependents) with in-court representation for minor criminal charges in the civilian sector. Legal Assistance is available, free of charge, on an appointment basis to all military personnel, active and retired, and their family members. Powers of Attorney (POA) and notary services are provided on a walk-in basis.

#### *Claims Service*

Claims for household goods are **not** processed at NAS Pensacola Regional Legal Office. If you need to file a claim due to damage to household goods shipment provided through the US Navy you must do the following:

- Domestic Moves prior to 01 November 2007, or International Moves prior to 01 October 2007, you have 70 days in which to go to the NAS Pensacola Personal Property Office from date of delivery to file your claim.
- All moves conducted after the aforementioned dates you must go through your carrier within 75 days from date of delivery.

For additional guidance or information contact the NAS Pensacola Personal Property Office at 850-452-4654, DSN 312-922-4654. Office hours are Monday through Friday (except holidays and weekends), 7:30 am - 4:00 pm.

#### *Legal Service Office Hours*

The Navy Legal Service Office takes walk-ins on Mondays: 8:30am - 10:30am and 1:30pm-3:30pm. Personnel can call for an appointment Tuesday - Fridays.

## **Deployment Support**

### **Family Deployment Support**

Deployments are a way of life for military families - it is one of the most difficult aspects of military life. Going from a complete family to single-parent and back again is tough on the military member, spouses and children. Our Deployment Support Program is designed to help the military member (single or married), as well as family members understand and anticipate the physical & emotional demands associated with deployment.

#### *NAS Pensacola Fleet & Family Support Center Deployment Support Program*

Deployment Support offers education to help the military members and family members understand the deployment assignment; help military members and family members understand the emotions they will undergo before, during, and after deployment, provide financial, emotional and emergency support to family members coping with the separation; and Readiness.

#### *NAS Pensacola Fleet & Family Support Center Family and Single Military Deployment Programs*

Pre-deployment preparation is a key factor in making your deployment less stressful for you and your family. To be deployment ready is a personal responsibility and should not be something you wait to do until you hear you are being deployed - by then it is too late to be fully prepared.

The Fleet & Family Support Center at NAS Pensacola offers pre-deployment, Combat Deployment Readiness, Mid-Deployment, Return & Reunion, and Reintegration briefs to single, married military personnel and family members in a one-on-one, walk-in basis, or as a command brief. All of our programs are tailored to fit the need of the active duty and family members needs.

A variety of brochures and booklets, geared toward military children (age appropriate), deploying personnel, and family members are also offered. Services are available for service members or their eligible family members for topics, but not all inclusive, such as Budgeting for Deployment, Legal Preparation, Disaster Preparedness while Deployed, and Child Clinical Counseling. For more information please call 850-452-5990 ext. 3122/3123/3124.

Individual Augmentation (IA) Connection Groups are also held once a month at the NAS Pensacola Fleet & Family Support Center. Topics range from Combat Stress, PTSD, Activities for Parents to Participate with Children of Deployed Parents to Budgeting, How to Survive Deployment, and much more. For more information and to sign up please call 850 -452-5990 ext. 3155.

## **Health Care - Overview**

### **Moving With TRICARE**

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

#### *When Enrolled in a TRICARE Prime Option*

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

### **Prime Options in the United States**

#### *TRICARE Prime*

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

#### *TRICARE Prime Remote*

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

### **Prime Options Outside of the United States**

#### *TRICARE Prime Overseas*

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

#### *TRICARE Global Remote Overseas*

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

#### **When Using TRICARE Standard and Extra**

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

#### **When Using TRICARE For Life**

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

### Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

### Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

## **If You Have Questions**

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

## **Installation Specific Information**

### *Medical Care*

Innovations in health care are the status quo in Northwest Florida. Hospital administrators know that the area has the largest concentration of military and civilian retirees in the country. Their specialized health-care needs have been anticipated with the highest quality education, research and treatment.

The area is home to five general hospitals, numerous medical treatment centers, and specialized clinics staffed with excellent physicians using the most modern medical technology. There are also nursing care centers for the elderly or patients suffering from Alzheimers and other disorders requiring 24-hour attention.

### *Installation Hospital*

Fleet Naval Hospital Pensacola is an 8 story, 108 bed ambulatory care medical and surgical facility, located on Hwy 98 West, about 2 miles from Navy Blvd. The hospital is fully accredited by the Joint Commission on the Accreditation of Health Care Organizations (JCAHO). The facility maintains five operating rooms and an eight bed intensive care unit.

The NAS Pensacola Region Branch Medical Clinic is located onboard NAS Pensacola, Building 3600. The clinic provides a wide range of primary care and ancillary services to the local active duty and civil service populations. Specialized services include physical exams, podiatry, optometry, occupational medicine/industrial hygiene, environmental/preventative medicine, and ambulance services. On site ancillary services include radiology, laboratory and pharmacy.

### *Dental Care*

The Branch Dental Clinic is a state-of-the-art facility that offers all dental specialties. Active duty sick call is conducted by appointment from 7 - 10:30 am and 12-4 pm, Monday through Friday. Active duty personnel can make appointments by calling 850-452-5600.

Information concerning the family members dental plan can be obtained from the patient contact representative at 800-866-8499.

There are numerous civilian dental facilities throughout the area that specialize in all facets of dental requirements.

### *Family Health Care*

Family members must go to the Naval Hospital Pensacola, located at 6000 Highway 98, Pensacola, FL for health care. The base clinics normally do not see family members.

Family members will be referred to various community medical resources through Family Practice located at the Naval Hospital if it is required.

Appointments are made by calling 850-505-7171; DSN 312-534-6601. Hours are 8:00 a.m. - 6:00 p.m., Monday - Friday; 8:00 a.m. - 12:00 p.m. Saturday and holidays; closed on Sunday.

## **Health Care - Special Needs**

### **Exceptional Family Member Program**

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

### **Military Treatment Facility**

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

### **Moving to a New TRICARE Region**

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

### **Beneficiary Counseling and Assistance Coordinator (BCAC)**

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

### **Case Management**

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

### **Extended Care Health Option (ECHO)**

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

### **Transporting Medical Equipment**

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

### **Federal and State Health Care Programs**

*Medicaid* - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

*Supplemental Security Income (SSI)* - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

*Title V of the Social Security Act* - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

### **Other Important Resources**

*Debt Collection Assistance Officer (DCAO)* - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

*Family Voices* - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

### **Installation Specific Information**

#### *Exceptional Family Member Program (EFMP)*

The Navy's EFMP (Exceptional Family Member Program) is designed to assist all sailors by addressing the special needs of their exceptional family members (EFM) during the assignment process. Special needs include any special medical, dental, mental health, developmental or educational requirement, wheelchair accessibility, adaptive equipment or assistive technology devices and services.

In the Navy EFM program, the primary function is the PERSONNEL FUNCTION. The Navy EFM Coordinators are located at the medical treatment facility, not at the Fleet and Family Support Centers (all FFSC have an EFMP liaison). The Navy EFMP Coordinators serve both Personnel and Family Support functions, but with an emphasis on the Personnel function.

An Exceptional Family Member is defined as an authorized family member (spouse, child, stepchild, adopted child, foster child, or a dependent parent) residing with the sponsor (military member) who may require special services based upon a diagnosed physical, intellectual or emotional handicap such as Asthma, Cerebral Palsy, Mental Retardation, Dyslexia, ADD, ADHD, Autism, Oppositional Defiant Disorder, or Depression. Disabilities may range from mild to severe.

Personnel Function -- The goal of the EFMP is to ensure the special needs of the EFM can be met at a new assignment location. EFMP enrollment information enables Navy detailers to proactively consider a family member's special need requirements during the assignment to a location with appropriate resources that address the special needs.

Successful implementation requires up-to-date enrollment information and extensive coordination among the personnel, medical, and educational communities. EFMP enrollment is mandatory and required immediately upon identification of a special need DD Form 2792 (3-00) is used for enrollment. DoD civilian employees and their family members do not enroll in the EFMP. Command points of contact and Navy medical treatment facility (MTF) EFMP coordinators can assist service and family members with the enrollment process.

Any family arriving in Pensacola with an open Exceptional Family Member (EFMP) case should check in with the EFMP coordinator at the Naval Hospital or the Information and Referral Specialist at the Fleet and Family Support Center.

## **Education - Special Education/EIS**

### **Exceptional Family Member Program**

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

### **Children from Birth to Three Years of Age**

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

- Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

### **Children from 3 through 21 Years of Age**

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

### **Others who can help you:**

**Parent Training and Information Centers** Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.

STOMP (Specialized Training of Military Parents) is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

Washington PAVE  
STOMP Project

6316 So. 12th St.  
Tacoma, WA 98465  
253-565-2266 (v/tty)  
1-800-5-PARENT (v/tty)  
Fax: 253-566-8052

[Email](#)

### **Installation Specific Information**

In the Pensacola area, some special education programs are district programs, some are based with other agencies, and some are programs offered by other agencies through contracts with the district. For assistance in locating additional services or targeting the special education services that best match your needs, please call the Information and Referral Specialist, at the Naval Air Station Region Fleet and Family Support Center, 850-452-5990 ext. 104.

Exceptional Student Education (ESER) involves federal and state funded programs for students with special needs. Classifications for ESE students include: autistic developmentally delayed, emotionally handicapped, gifted, hearing impaired, hospital/homebound, mentally handicapped, physically impaired, specific learning disability, speech/language impaired and visually impaired.

Many ESE students are mainstreamed into regular classrooms. Some students with exceptionalities are served at special centers or attend regular schools but with special assistance. Many of the programs at special centers are also offered in regular schools and classrooms.

## Contact Information

151 Ellyson Avenue  
Building 625  
2nd Deck, South Wing  
NAS Pensacola, FL 32508-5217  
Phone 850-452-5990 ext. 3124 / 850-452-5990 ext.  
3123  
Phone (DSN) 312-922-5990 ext. 3124  
Fax 850-452-2868  
Fax (DSN) 312-922-2868  
[Email](#)  
[Website](#)  
Monday - Friday 7:30 a.m. - 4:00 p.m.  
Saturday, Sunday and Holidays - closed

### Automotive Services

Autoport (Automobile Service Station), NEX Mall  
5600 West Highway 98  
Building 3778  
Pensacola, FL 32507  
Phone 850-456-5502  
Fax 850-453-5659

Monday - Friday 6:30 a.m. - 5:00 p.m.  
Saturday 7:30 a.m. - 12:30 p.m.  
Sunday and holidays - closed

### Barracks/Single Service Member Housing

Bachelor Enlisted Housing (BEH), Building 3910-E  
190 Radford Boulevard  
Building 3910-E  
NAS Pensacola, FL 32508  
Phone 850-452-7782 (reservations) / 850-452-7076  
(registration) / 850-452-5098 (BEH Manager)  
Phone (DSN) 312-922-7077  
Fax 850-452-7784  
Fax (DSN) 312-922-7784

[Email](#)  
[Website](#)  
24 hours a day; 7 days a week; 365 days a year

### Barracks/Single Service Member Housing

Welcome Visitor's Center/BOQ Check-In  
190 Radford Boulevard  
Building 600  
NAS Pensacola, FL 32508  
Phone 850-452-3625 (reservations) / 850-452-2755  
(Front Desk)  
Fax 850-452-3188  
Fax (DSN) 312-922-3188

[Email](#)  
[Website](#)  
24 hours a day; 7 days a week; 365 days a year

### Adult Education Centers

Navy College Campus  
250 Chambers Ave.  
Suite 58  
Building 634  
NAS Pensacola, FL 32508  
Phone 850-452-4510  
Phone (DSN) 312-922-4510  
Fax 850-452-8704  
Fax (DSN) 312-922-8704

Monday - Thursday 8:00 a.m. - 3:30 p.m.  
Friday 8:00 a.m. - 1:00 p.m.  
Saturday, Sunday, & Holidays - closed

### Automotive Services

NAS Pensacola Regional Auto Skills Center  
640 Roberts Avenue  
Building 1006  
Pensacola, FL 32511  
Phone 850-452-6542 / 850-452-6701 (MWR)  
Phone (DSN) 312-922-6542  
Fax 850-452-6611  
Fax (DSN) 312-922-6611

[Email](#)  
[Website](#) [Website](#)  
Tuesday - Friday 11:00 a.m. - 7:00 p.m.  
Saturday 9:00 a.m. - 7:00 p.m.  
Sunday, Monday & Holidays - closed

### Barracks/Single Service Member Housing

Bachelor Enlisted Quarters Center for Information  
Dominance Corry Station  
Roberts Avenue  
Mariner's Roost  
Building 1084  
Corry Station Pensacola, FL 32511  
Phone 850-458-0016 / 850-452-6609 / 850-452-6541  
Phone (DSN) 312-922-6541

[Email](#)  
[Website](#)  
24 hours a day; 7 days a week; 365 days a year

### Beauty/Barber Shops

Beauty Shop  
5600 West Highway 98  
Pensacola, FL 32507  
Phone 850-458-8806

[Website](#)  
Monday, Tuesday, Wednesday 8:00 a.m. - 4:30 p.m.  
Thursday - Friday 8:00 a.m. - 6:00 p.m.  
Saturday 8:00 a.m. - 4:30 p.m.  
Sunday & holidays - closed

**Beneficiary Counseling Assistance Coordinators**

*Tri-Care Office Fleet Naval Hospital Pensacola*  
 6000 West Highway 98  
 Naval Hospital  
 Room E1027 1st Deck  
 Pensacola, FL 32506  
 Phone 850-505-6915 / 850-505-6711 / 850-505-6709  
 Phone (DSN) 312-534-6915  
 Fax 850-505-6499  
 Fax (DSN) 312-534-6499

[Email](#)[Website](#)

Monday - Friday 9:00 a.m. - 1:00 p.m.  
 Saturday, Sunday & holidays - closed

**Child Development Centers**

*Corry Station (CID) Child Development Center*  
 640 Roberts Avenue  
 Building 503  
 CID Pensacola, FL 32511  
 Phone 850-452-6568 / 850-452-6806 / 850-452-6310  
 Phone (DSN) 312-922-6568  
 Fax 850-452-6443  
 Fax (DSN) 312-922-6443

[Email](#)[Website](#)

Monday - Friday 5:45 a.m. - 6:00 p.m.  
 Saturday, Sunday, & holidays - closed

**Child Development Centers**

*Center for Information Dominance, Corry Station Child Development Center*  
 4119 Children's Lane  
 Pensacola, FL 32511  
 Phone 850-453-6310 / 850-453-6286  
 Fax 850-458-5909

[Website Website Website](#)

Monday - Friday 5:45 a.m. - 6:00 p.m.  
 Saturday, Sunday, & holidays - closed

**Civilian Personnel Office**

*Human Resource Office (HRO)*  
 121 Cuddihy Street  
 Suite A  
 NAS Pensacola, FL 32508  
 Phone 850-452-9689  
 Phone (DSN) 312-922-9689  
 Fax 850-452-3376  
 Fax (DSN) 312-922-3376

[Email](#)[Website](#)

Monday - Friday 8:00 a.m. - 4:00 p.m.  
 Saturday, Sunday and holidays - closed

**Chapels**

*Center for Information Dominance Corry Station Chaplain Chief's Way*  
 Divine Services Corry Station Chapel  
 Building 3757  
 Corry Station Pensacola, FL 32511  
 Phone 850-452-6376 / 850-452-6103  
 Phone (DSN) 312-922-6376  
 Fax 850-452-6065  
 Fax (DSN) 312-922-6065

[Email](#)[Website](#)**Child Development Centers**

*Child Development Center (CDC)*  
 190 Radford Boulevard  
 Building 3634  
 NAS Pensacola, FL 32508  
 Phone 850-452-2211 / 850-452-2161  
 Phone (DSN) 312-922-2211

[Website](#)

Monday - Friday 5:45 a.m. - 6:00 p.m.  
 Saturday, Sunday, & holidays - closed

**Citizenship and Immigration Services**

*Regional Legal Service Office (RLSO)*  
 190 Radford Blvd.  
 Building 624, 2nd Deck  
 North Wing  
 NAS Pensacola, FL 32508  
 Phone 850-452-3734  
 Phone (DSN) 312-922-3734  
 Fax 850-452-5584  
 Fax (DSN) 312-922-5584

[Email](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.  
 Saturday, Sunday and holidays - closed

**Commissary/Shoppette**

*Commissary*  
 5800 West Highway 98  
 Building 3961  
 Pensacola, FL 32507-1072  
 Phone 850-452-6880  
 Phone (DSN) 312-922-6880  
 Fax 850-452-6595  
 Fax (DSN) 312-922-6595

[Email](#)[Website Website](#)

Monday - Sunday 8:00 a.m. - 7:00 p.m.  
 Thanksgiving and Christmas Day - closed

**Dental Clinics***Dental*

450 Turner Street  
NAS Pensacola, FL 32508

Phone 850-452-5660

Phone (DSN) 312-922-5660

[Website](#)

Monday - Friday 7:00 a.m. - 3:30 p.m.

Saturday, Sunday and holidays - closed

**Emergency Relief Services***American Red Cross of Northwest Florida*

151 Ellyson Avenue  
Building 625B

NAS Pensacola, FL 32508

Phone 850-452-2492 / 850-432-7601 (24 hrs-  
Downtown Office) / 850-314-0316 (24 hrs-Ft. Walton  
Bch)

Phone (DSN) 312-922-2492

Fax 850-432-0315

[Email](#)[Website](#)**Exchange(s)***NAS Pensacola Navy Exchange*

5600 West Highway 98  
Building 3725

Pensacola, FL 32507

Phone 850-458-3224 / 850-453-5311 / 850-458-3227

Fax 850-456-4655

[Email](#)[Website](#)

Monday - Saturday 9:00 a.m. - 8:00 p.m.

Sunday 10:00 a.m. - 6:00 p.m.

**Family Center***Fleet and Family Support Center*

Code 32000  
190 Radford Blvd.

NAS Pensacola

Pensacola, FL 32508

Phone 850-452-5991 ext. 3101 / 850-452-5991 ext.  
3104 / 850-452-5991 ext.3124

Phone (DSN) 312-922-5990 ext. 3101

Fax 850-452-2868

Fax (DSN) 312-922-2868

[Email](#)[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Emergency Relief Services***Navy Marine Corps Relief Society (NMCRS)*

152 Ellyson Avenue  
Building 625D

2nd Deck

NAS Pensacola, FL 32508

Phone 850-455-8574

Fax 850-452-2752

Fax (DSN) 312-922-2752

[Website](#) [Website](#)**Exceptional Family Member Program/Special Needs***EFMP & Coordinator (Navy Hospital)*

6000 West Highway 98  
Pensacola, FL 32512-0003

Phone 850-505-6183

Phone (DSN) 312-534-6183

Fax 850-505-6193

Fax (DSN) 312-922-6193

[Email](#)[Website](#) [Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Family Advocacy Program***Family Advocacy Program (FAP)*

151 Radford Boulevard  
Building 625

NAS Pensacola, FL 32508-5217

Phone 850-452-5991 ext. 3115 / 850-452-5991 ext. 3118

(FAR) / 850-434-6600 (Domestic Violence Shelter)

Phone (DSN) 312-922-5991 ext. 3115

Fax 850-452-2633

Fax (DSN) 312-922-2633

[Email](#)[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Family Child Care/Child Development Homes***Child Development Homes Program*

640 Roberts Road  
Building 503

CID Pensacola, FL 32508

Phone 850-452-6806

Phone (DSN) 312-922-6568

Fax 850-452-6443

Fax (DSN) 312-922-6521

[Email](#)[Website](#)

**Finance Office**

*Navy - Fleet and Family Support Center - Personal  
Financial Manager Coordinator*  
151 Ellyson Avenue  
Building 625  
2nd Deck South Wing  
NAS Pensacola, FL 32508-5217  
Phone 850-452-5990 ext.3125  
Phone (DSN) 312-922-5990 ext.3125  
Fax 850-452-2868  
Fax (DSN) 312-922-2868

[Email](#)[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.  
Saturday, Sunday and holidays - closed

**Financial Institutions**

*Pen Air Federal Credit Union*  
21 Cunningham Street  
Building 3464  
NAS Pensacola, FL 32508  
Phone 850-453-4341

[Email](#)[Website](#)

Monday - Thursday 9:00 a.m. - 5:00 p.m.  
Friday 9:00 a.m. - 5:30 p.m.  
Saturday, Sunday and holidays - closed

**Golf Courses**

*A.C. Read Golf Course*  
190 Radford Boulevard  
Building 3495  
NAS Pensacola, FL 32508  
Phone 850-452-2455 / 850-452-2454 (Golf Pro Shop)  
Phone (DSN) 312-922-2455  
Fax 850-452-2863  
Fax (DSN) 312-922-2863

[Email](#)[Website](#) [Website](#)**Gymnasiums/Fitness Centers**

*Portside Fitness*  
190 Radford Boulevard  
Building 606  
NAS Pensacola, FL 32508  
Phone 850-452-7811 / 850-452-7810  
Phone (DSN) 312-922-7810  
Fax 850-452-2590  
Fax (DSN) 312-922-9467

[Email](#)[Website](#) [Website](#)**Financial Institutions**

*1st Navy Bank*  
*Naval Air Station/Whiting Field/Pensacola*  
180 Taylor Road  
Pensacola, FL 32508  
Phone 850-453-3411 / 800-874-3121  
Fax 850-453-2736

[Website](#)

Monday - Friday 9:00 a.m. - 4:30 p.m.  
Saturday, Sunday and holidays - closed

**Financial Institutions**

*Personal Financial Manager*  
4th Street  
4th Street & Roberts Ave Intersection  
Building 502  
Corry Station Pensacola, FL 32511  
Phone 850-452-5990 ext. 3133  
Phone (DSN) 312-922-5990 ext. 3133  
Fax 850-452-2868  
Fax (DSN) 312-922-2868

[Email](#)[Website](#) [Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.  
Saturday, Sunday and holidays - closed

**Gymnasiums/Fitness Centers**

*Radford Gym (Main Gym)*  
190 Radford Blvd.  
Building 4143  
NAS Pensacola, FL 32508  
Phone 850-452-9845  
Phone (DSN) 312-922-9845  
Fax 850-452-9467  
Fax (DSN) 312-922-9467

[Email](#)

Monday - Friday 5:00 a.m. - 9:00 p.m.  
Saturday & Sunday 8:00 a.m. - 4:00 p.m.  
Holidays 8:00 a.m. - 4:00 p.m.

**Hospital/Medical Treatment Facility(s)**

*Fleet Naval Hospital Pensacola Region*  
6000 West Highway 98  
Code 55  
Pensacola, FL 32512-0003  
Phone 850-505-6472  
Fax 850-505-6501

[Email](#)[Website](#)

Monday - Friday 7:00 a.m. - 4:00 p.m.

Emergencies:  
24 hours a day

**Hospital/Medical Treatment Facility(s)**

*Central Appointment Desk/Naval Hospital*  
 6000 West Highway 98  
 Naval Hospital Pensacola  
 Pensacola, FL 32512-0003  
 Phone 850-505-7171 / 850-505-6601 (Information)

[Website](#) [Website](#)

**Household Goods/Transportation Office (inbound)**

*Personal Property Office*  
 157 Ellyson Avenue  
 Building 625-C  
 NAS Pensacola, FL 32508-5217  
 Phone 850-452-4654 Receptionist / 850-452-4730 In  
 Bound / 850-452-9007 Out Bound  
 Phone (DSN) 312-922-4654  
 Fax 850-452-9002  
 Fax (DSN) 312-922-9002

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Housing Office/Government Housing**

*Navy Housing Welcome Office NAS Pensacola*  
 190 Radford Boulevard  
 Building 735  
 NAS Pensacola, FL 32508-5310  
 Phone 800-793-9407 / 850-452-4412 ext. 1002 / 850-  
 452-4412 ext. 1015  
 Phone (DSN) 312-922-4412 ext. 0  
 Fax 850-452-3788  
 Fax (DSN) 312-922-3788

[Email](#)

[Website](#) [Website](#)

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**ID/CAC Card Processing**

*Pass-Decal & Identification*  
 421 Saufley Street  
 Suite B  
 Building 680  
 NAS Pensacola, FL 32508  
 Phone 850-452-4153 / 850-452-5990 ext. 3124 (Relo)  
 / 850-452-5990 ext. 3123 (Relo)

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Hospital/Medical Treatment Facility(s)**

*Branch Medical Clinic NAS Pensacola*  
 450 Turner Street  
 Suite B  
 NAS Pensacola  
 Pensacola, FL 32508

Phone 850-452-5242 / 850-452-5660

Phone (DSN) 312-922-5242

[Website](#)

**Household Goods/Transportation Office (outbound)**

*Personal Property Office Center for Information  
 Dominance (CID)*  
 640 Roberts Avenue  
 Building 3776  
 Personal Property Office/  
 Corry Station Pensacola, FL 32511  
 Phone 850-452-6105 (Corry Office) / 850-452-9012  
 (Representative)  
 Phone (DSN) 312-922-6510  
 Fax 850-452-6086  
 Fax (DSN) 312-922-6086

[Email](#)

[Website](#) [Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Housing Referral Office/Housing Privatization**

*Housing Referral Office*  
 190 Radford Boulevard  
 Building 735  
 NAS Pensacola, FL 32508-5312  
 Phone 850-452-4412 ext. 0 / 800-793-9407  
 Phone (DSN) 312-922-4412 ext.0  
 Fax 850-452-3788  
 Fax (DSN) 312-922-3788

[Email](#)

[Website](#) [Website](#)

Monday, Tuesday, Thursday and Friday 8:00 a.m. - 5:00  
 p.m.

Wednesday 8:00 a.m. - 5:00 p.m.

Saturday, Sunday and holidays - closed

**ID/CAC Card Processing**

*Personnel Support Detachment (PSD)*  
 115 Cunningham Street  
 Building 781-O  
 NAS Pensacola, FL 32508  
 Phone 850-452-3617  
 Phone (DSN) 312-922-3617  
 Fax 850-452-2805  
 Fax (DSN) 312-922-2805

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Information and Referral Services***Information and Referral*

190 Radford Boulevard

Building 625

NAS Pensacola, FL 32508-5217

Phone 850-452-5991 ext.3103 / 850-452-5991 ext.

3101 / 850-452-5991 ext. 3124

Phone (DSN) 312-922-5990 ext.3101

Fax 850-452-5118

Fax (DSN) 312-922-5118

[Email](#)[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Legal Services/JAG***Naval Legal Service Office Command (NLSOC)*

190 Radford Boulevard

Suite B

NAS Pensacola, FL 32508

Phone 850-452-3733 (assistance) / 850-452-3731

(admin) / 850-452-3736 (defense)

Phone (DSN) 312-922-3734

[Website Website](#)**Legal Services/JAG***Center for Information Dominance (CID) Corry Station**Legal Office**Chief's Way*

Building 3782

Room 110

Pensacola, FL 32511-5138

Phone 850-452-6290

Phone (DSN) 312-922-6290

**Loan Closet***Loan Closet*

151 Ellyson Avenue

Building 625

2nd Deck, South Wing

NAS Pensacola, FL 32508

Phone 850-452-5990 ext.3122/3123/3124

Phone (DSN) 312-922-5990 ext. 3122/3123/3124

Fax 850-452-2868

Fax (DSN) 312-922-2868

[Email](#)[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Legal Services/JAG***Regional Legal Services Office (RLSO)*

190 Radford Blvd.

Building 624

2nd Deck, North Wing

NAS Pensacola, FL 32508

Phone 850-452-3734

Phone (DSN) 312-922-3734

Fax 850-452-5584

Fax (DSN) 312-922-5584

[Email](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Legal Services/JAG***JAG Office*

190 Radford Boulevard

Building 624

NAS Pensacola, FL 32508

Phone 850-452-3100 ext. 1355

[Website](#)**Library***Library*

190 Radford Blvd.

Building 634, West Side

NAS Pensacola, FL 32508

Phone 850-452-4362

Phone (DSN) 312-922-4362

Fax 850-453-2028

[Website](#)

Monday - Friday 9:00 a.m. - 9:00 p.m.

Saturday &amp; Sunday 12:00 p.m. - 6:00 p.m.

Holidays - closed

**MWR (Morale Welfare and Recreation)***Center for Information Dominance Corry Station MWR*

640 Roberts Road

Building 503

Corry Station Pensacola, FL 32511

Phone 850-452-6701 / 850-452-6300

Phone (DSN) 312-922-6701

Fax 850-452-2590

Fax (DSN) 312-922-2590

[Email](#)[Website Website Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Military Clothing Sales**

*Uniform Shop Aviation Plaza  
190 Radford Boulevard  
Aviation Plaza*

NAS Pensacola, FL 32508

Phone 850-458-8834

Fax 850-458-1968

[Website](#)

Sunday 10:00 a.m. - 6:00 p.m.

Monday - Saturday 8:00 a.m. - 8:00 p.m.

Holidays - closed

**New Parent Support Program**

*Navy - Fleet and Family Support Center - New Parent and  
Home Visitation Support Program*

*151 Ellyson Avenue  
Building 625*

2nd Deck, North Wing

NAS Pensacola, FL 32508-5217

Phone 850-452-5990 ext. 3144 / 850-452-5990 ext. 3153  
/ 877-471-7240

Phone (DSN) 312-922-5990 ext.3153

Fax 850-452-2868

Fax (DSN) 312-922-2868

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Non-appropriated Funds (NAF) Human Resources**

*Department of the Navy Non-Appropriated Funds  
Warehouse Road  
Building 685-N*

NAS Pensacola, FL 32508

Phone 850-452-4675

Phone (DSN) 312-922-4675

Fax 850-452-9135

Fax (DSN) 312-922-9135

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Personal Financial Management Services**

*Navy - Fleet and Family Support Center - Personal  
Financial Manager Coordinator*

*151 Ellyson Avenue  
Building 625*

2nd Deck South Wing

NAS Pensacola, FL 32508-5217

Phone 850-452-5990 ext.3125

Phone (DSN) 312-922-5990 ext.3125

Fax 850-452-2868

Fax (DSN) 312-922-2868

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Personnel Support Office**

*Personnel Support Detachment (PSD)  
115 Cunningham Street  
Building 781-O*

NAS Pensacola, FL 32508

Phone 850-452-3617

Phone (DSN) 312-922-3617

Fax 850-452-2805

Fax (DSN) 312-922-2805

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Relocation Assistance Program**

*Relocation/Deployment Assistance*

*151 Ellyson Avenue*

*Deployment Readiness/Support/Return & Reunion*

*Building 624/2nd Deck*

NAS Pensacola, FL 32508

Phone 850-452-5991 ext.3124 / 850-452-5991 ext. 3123  
/ 850-452-5990 ext. 3143

Phone (DSN) 312-922-5990 ext.3124

Fax 850-452-2868

Fax (DSN) 312-922-2868

[Email](#)

[Website Website Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Restaurants/Fast Food**

*The Oaks Lounge/Restaurant  
190 Radford Boulevard  
Building 3495*

2nd Deck

NAS Pensacola, FL 32508

Phone 850-452-3859

Fax 850-452-9036

[Website](#)

Sunday - Saturday 6:00 a.m. - 2:00 p.m.

**Restaurants/Fast Food**

*Mustin Beach Officers Club  
190 Radford Boulevard  
Building 253*

NAS Pensacola, FL 32508

Phone 850-452-4035 / 850-453-1894

Fax 850-458-1465

[Email](#)

[Website](#)

Tuesday - Friday 11:00 a.m. - 2:00 p.m.

Monday, Saturday, Sunday and holidays - closed

**Restaurants/Fast Food**

*Lighthouse Point Restaurant*  
190 Radford Boulevard  
Building 3558

NAS Pensacola, FL 32508

Phone 850-452-3251 / 850-452-3533

Phone (DSN) 312-922-3251

[Website](#)

Monday - Friday 10:30 a.m. - 1:30 p.m.

Saturday, Sunday and holidays - closed

**Retirement Services**

*Military Retired Activities Office (RAO)*  
151 Ellyson Avenue  
Building 625-B

NAS Pensacola, FL 32508-5217

Phone 850-452-5990 ext.3111 / 850-452-5991 ext.  
3103

Phone (DSN) 312-922-5990 ext.3111

Fax 850-452-2586 (Attn: RAO)

Fax (DSN) 312-922-2586

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Spouse Education, Training and Careers**

*Navy - Fleet and Family Support Center - Family  
Employment Readiness Program*  
151 Ellyson Avenue  
Building 625

2nd Deck South Wing

NAS Pensacola, FL 32508-5217

Phone 850-452-5990 ext.3125

Phone (DSN) 312-922-5990 ext.3125

Fax 850-452-2868

Fax (DSN) 312-922-2868

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Temporary Lodging/Billeting**

*Blue Angel Navy Recreational Park*  
2100 Bronson Road  
Pensacola, FL 32506

Phone 850-453-9435/3798

Open 24 hours a day, 7 days a week

**Restaurants/Fast Food**

*Cubi Bar Cafe*  
190 Radford Boulevard  
NAS Pensacola, FL 32508

Phone 850-452-2643

Phone (DSN) 312-922-2643

Fax 850-452-3296

Fax (DSN) 312-922-3296

[Email](#)

[Website](#)

Monday - Sunday 10:30 a.m. - 3:30 p.m.

Christmas Day and New Year's Day - closed

**School Age Care**

*Before & After School Program*  
Moffet Road  
Building 3690

NAS Pensacola, FL 32508

Phone 850-452-2417

Phone (DSN) 312-922-6808

Fax 850-452-2561

Fax (DSN) 312-922-6521

[Email](#)

[Website](#)

Monday - Friday 6:00 a.m. - 6:00 p.m.

Saturday, Sunday and holidays - closed

**Temporary Lodging/Billeting**

*Oak Grove Park*  
190 Radford Boulevard  
Building 3800

NAS Pensacola, FL 32508

Phone 850-452-2535

Phone (DSN) 312-922-2535

Fax (DSN) 312-922-2445

[Website](#)

Open 24 hours a day, 7 days a week

**Temporary Lodging/Billeting**

*Navy Lodge Pensacola*  
190 Radford Boulevard  
Building 3875

NAS Pensacola, FL 32508-5350

Phone 850-456-8676 / 800-628-9466 (Reservations)

Fax 850-457-7151

[Website](#) [Website](#)

Open 24 hours a day, 7 days a week

**Transition Assistance Program**

*Navy - Fleet and Family Support Center - Transition Assistance Management Program (TAMP)*

151 Ellyson Avenue  
Building 625

2nd Deck South Wing

NAS Pensacola, FL 32508-5217

Phone 850-494-5900 ext.3127 / 850-452-5990 ext. 3128 / 850-452-5991 ext. 3152

Phone (DSN) 312-922-5990 ext.3128/3152

Fax 850-452-2868

Fax (DSN) 312-922-2868

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**VA Facilities**

*Pensacola Vet Center*  
4501 Twin Oaks Drive  
Suite 104

Pensacola, FL 32506

Phone 850-456-5886

Fax 850-456-9403

[Website](#)

Monday - Friday 8:00 a.m. - 4:30 p.m.

Saturday, Sunday and holidays - closed except for emergencies

**Victim Advocate Services**

*Navy - Fleet and Family Support Center - Victims Advocate*

151 Ellyson Avenue  
Building 625

NAS Pensacola, FL 32508-5217

Phone 850-452-2633 ext. 3115 / 850-452-5991 ext. 3115 / 850-452-2631 ext. 3118

Phone (DSN) 312-922-2633 ext. 3115

Fax 850-452-5217

Fax (DSN) 312-922-5217

[Email](#)

[Website](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Women, Infants, and Children (WIC & WIC-O)**

*WIC & Nutrition Naval Hospital Pensacola*  
6000 West Highway 98  
Pensacola, FL 32506

Phone 850-505-6117

Fax 850-505-6115

[Email](#)

[Website](#)

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Travel Office**

*SATO*

421 Saufley Street  
Suite B

NAS Pensacola, FL 32508

Phone 850-456-5017

Fax 850-456-5587

[Email](#)

Monday - Friday 7:30 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Veterinary Services**

*Veterinary Services NAS Pensacola*  
52 Turner Street  
Building 626-A

NAS Pensacola, FL 32508

Phone 850-452-8201 / 850-452-3530

Phone (DSN) 312-922-8201

Fax 850-452-3738

Fax (DSN) 312-922-3738

[Email](#)

[Website](#)

Monday - Friday 8:00 a.m. - 4:00 p.m.

Saturday, Sunday and holidays - closed

**Welcome/Visitors Center**

*Visitor/Bachelor Quarters Welcome Center*  
190 Radford Blvd.

Building 600

NAS Pensacola, FL 32508

Phone 850-452-2255

Phone (DSN) 312-922-2255

Fax 850-452-5676

Fax (DSN) 312-922-5676

[Website](#)

**Youth Programs/Centers**

*Youth Activities Center*  
190 Radford Boulevard  
Building 3690

NAS Pensacola, FL 32508

Phone 850-452-2417 / 850-452-2374

Phone (DSN) 312-922-6568

Fax 850-452-2561

Fax (DSN) 312-922-6521

[Email](#)

[Website](#)

Monday - Friday 6:00 a.m. - 6:00 p.m.

Saturday, Sunday and holidays - closed

## Major Units

### VT-86 (Saberhawks)

Contact Information:

Administration

COM: 850-452-4495

DSN: 312-922-4495

COM FAX: 850-452-3020

DSN FAX: 312-922-3020

<https://www.cnatra.navy.mil/tw6/vt86/index.asp>  
Air Force Ops Dept: COM: 850-452-3090 (Assistant USAF OPS Officer) DSN: 312-922-3090 COM FAX: 850-452-3033 DSN FAX: 312-922-3033

### 361st TRS, USAF Water Survival School

Contact Information:

First Sergeant

COM: 850-452-5961/5962

DSN: 312-922-5961/5962

COM FAX: 850-452-5967

DSN FAX: 312-922-5967

<https://www.fairchild.af.mil>

### Naval Education and Training Center (NETC)

Contact Information:

Quarter Deck

COM: 850-452-4000

DSN: 312-922-4000

COM FAX: 850-452-4900

DSN FAX: 312-922-4900

<https://www.cnet.navy.mil>

### TRAWINGSIX (CTW-6)

Contact Information:

Administration Office

COM: 850-452-2051

DSN: 312-922-2051

COM FAX: 850-452-3968

DSN FAX: 312-922-3968

<https://www.cnatra.navy.mil/tw6/index.asp>

### Fleet and Family Support Center (FFSC)

Contact Information:

Front Desk

COM: 850-452-5990 ext. 101

DSN: 312-922-5990 ext.101

COM FAX: 850-452-5118

DSN FAX: 312-922-5118

<http://www.naspensacola.navy.mil/ffsc/index.htm>

### VT-10 (Wildcats)

Contact Information:

Administration

COM: 850-452-3516

DSN: 312-922-3516

COM FAX: 850-452-2752

DSN FAX: 312-922-2757

<https://www.cnatra.navy.mil/tw6/vt10/index.asp>

### Defense Commissary Agency Pensacola (DeCA)

Contact Information:

Customer Service

COM: 850-452-6880

DSN: 312-922-6880

COM FAX: 850-452-6595

DSN FAX: 312-922-6595

[http://www.commissaries.com/realign\\_maps/alpha\\_list.cfm](http://www.commissaries.com/realign_maps/alpha_list.cfm)

### 361st Training Squadron/Det 2

Contact Information:

Secretary

COM: 850-452-7475

DSN: 312-922-7475

COM FAX: 850-452-7476

DSN FAX: 312-922-7476

ASM Student Control

COM: 850-452-7481

DSN: 312-922-7481

NDI Student Control

COM: 850-452-7488

DSN: 312-922-7488

### VT-4 (Warbucks)

Contact Information:

Administration

COM: 850-452-4323

DSN: 312-922-4323

COM FAX: 850-452-4233

DSN FAX: 312-922-4233

<https://www.cnatra.navy.mil/tw6/vt4/index.asp>

### MATSG - 21

Contact Information:

Quarterdeck

COM: 850-452-5534

DSN: 312-922-5534

COM FAX: 850-452-2734

DSN FAX: 312-922-2734

<http://www.matsgfl.usmc.mil>

**Navy Flight Demonstration Squadron  
(NAVFLIGHTDEMRON)**

## Contact Information:

Administration Office

COM: 850-452-2466 ext. 169

DSN: 312-922-2466 ext.169

COM FAX: 850-452-2861 ext. 123

DSN FAX: 312-922-2861 ext. 123

<http://www.blueangels.navy.mil>**Naval Reserve Center Saufley Field**

## Contact Information:

Administration Office

COM: 850-452-1529/1341

DSN: 312-922-1529/1341

Toll Free: 1-866-482-0026

COM FAX: 850-452-1405

DSN FAX: 312-922-1529

**Delta Company, 344th MI BN (Army Detachment  
)**

## Contact Information:

OIC

COM: 850-452-6557 or 850-452-6430

DSN: 312-922-6557

COM FAX: 850-452-6850

DSN FAX: 312-922-6850

After hours: 850-452-6128

**Security Patrol & Traffic Division**

## Contact Information:

Administrative Division

COM: 850-452-2654

DSN: 312-922-2654

COM FAX: 850-452-2063

DSN FAX: 312-922-2063

Patrol 24/7

COM: 850-452-2453/3453

DSN: 312-922-2453/3453

**International Military Student Office (IMSO)**

## Contact Information:

Administration

COM: 850-452-7200/7201

DSN: 312-922-7200/7201

COM FAX: 850-452-3355

DSN FAX: 312-922-3355

**NORU**

## Contact Information:

Administration Office

COM: 850-452-4887

DSN: 312-922-4887

COM FAX: 850-452-4540

DSN FAX: 312-922-4540

<http://www.cnrc.navy.mil/noru>**Naval Hospital Pensacola**

## Contact Information:

Quarterdeck

COM: 850-505-6601

DSN: 312-534-6601

COM FAX: 850-505-6808

DSN FAX: 312-534-6808

<http://www.psaweb.med.navy.mil>**Logistics**

## Contact Information:

Administration Office

COM: 850-452-3468

DSN: 312-922-3468

COM FAX: 850-452-3811

DSN FAX: 312-922-3811

<http://www.naspensacola.navy.mil/logistics>**US Coast Guard Station Pensacola**

## Contact Information:

Quarter Deck

COM: 850-453-8282

**313th TRS, USAF, Corry Station**

## Contact Information:

Quarter Deck

COM: 850-452-6338/6918

DSN: 312-922-6338

COM FAX: 850-452-6996

DSN FAX: 312-922-6996

After Hours, Holidays, Weekends:

COM: 850-452-6641

DSN FAX: 312-922-6641

**325th Fighter Wing, Det 1**

Contact Information:

Administration

COM: 850-452-6851

DSN: 312-922-6851

**Naval Legal Service Office Command (NLSOC)**

Contact Information:

Administration

COM: 850-452-3730/8144

DSN: 312-922-3730/8144

COM FAX: 850-452-5578

DSN FAX: 312-922-5578

**Air Operations**

Contact Information:

Duty Officer

COM: 850-452-2431/2416

DSN: 312-922-2431/2416

COM FAX: 850-452-2512

DSN FAX: 312-922-2512

**Branch Medical /Dental Clinic (NATTC)**

Contact Information:

Medical

COM: 850-452-8970

DSN: 312-922-8970

Dental

COM: 850-452-8900

DSN: 312-922-8900

<http://www.psaweb.med.navy.mil/bmcnattc>**Center for Cryptology Corry Station Quarter-Deck**

Contact Information:

Officer of the Day (OOD)

COM: 850-452-6512

DSN: 312-922-6512

COM FAX: 850-452-6633

DSN FAX: 312-922-6633

<https://www.npdc.navy.mil/ceninfodom>**Second German AF Squadron**

Contact Information:

Duty Office

COM: 850-452-2693

DSN: 312-922-2693

COM FAX: 850-452-2480

DSN FAX: 312-922-2480

**Naval Operational Medicine Institute (NOMI)**

Contact Information:

Information/Duty Officer

COM: 850-452-4164

DSN: 312-922-2659

COM FAX: 850-452-8144

DSN FAX: 312-922-8144

After Hours: 850-452-2252

<http://navmedmpte.med.navy.mil/nomi>**NAVTRAMETOCFAC**

Contact Information:

Administration Office

COM: 850-452-2460

DSN: 312-922-2460

COM FAX: 850-452-9935

DSN FAX: 312-922-9935

**Correctional Custody Unit (BRIG)**

Contact Information:

Quarter-Deck

COM: 850-452-3620/3629

DSN: 312-922-3620

COM FAX: 850-452-9321

DSN FAX: 312-922-9321

<http://www.naspensacola.navy.mil/navalbrigccu>**Aircrew Enlisted Candidate School (AEATS)**

Contact Information:

Receptionist

COM: 850-452-4640 or 2224 ext.3008

DSN: 312-922-4640 or 2224 ext. 3008

COM FAX: 850-452-3121

DSN FAX: 312-922-3121

<https://www.cnet.navy.mil/nascweb/index.html>**Air Force Detachment Commander, 313th Training Squadron**

Contact Information:

Duty-Orderly Room

COM: 850-452-6338/6918

DSN: 312-922-6338

COM FAX: 850-452-6996

DSN FAX: 312-922-6996

**SPAWAR SCC Pensacola Office**

Contact Information:

Administrative Office

COM: 850-452-7770

DSN: 312-922-7770

COM FAX: 850-452-7575

DSN FAX: 312-922-7575

**Naval Aerospace Medical Institute (NAMI)**

Contact Information:

Administration

COM: 850-452-2458

DSN: 312-922-2458

COM FAX: 850-452-2679

DSN FAX: 312-922-2679

**MATSG-21 Detachment Office Corry**

Contact Information:

OIC

COM: 850-452-6581

DSN: 312-922-6581

COM FAX: 850-452-6344

DSN FAX: 312-922-6344

24 hour number:

COM: 850-452-6431

DSN: 312-922-6431

**Port Operations Quarter-Deck**

Contact Information:

Quarterdeck

COM: 850-452-2624

DSN: 312-922-2624

COM FAX: 850-452-2325

DSN FAX: 312-922-2325

**US Coast Guard Station NAS Pensacola**

Contact Information:

Administration

COM: 850-455-3115/3118

COM FAX: 850-458-5653

**NAMRL**

Contact Information:

Administration Office

COM: 850-452-3486

DSN: 312-922-3486

COM FAX: 850-452-8035

DSN FAX: 312-922-8035

<http://www.namrl.navy.mil>**NIOC**

Contact Information:

Sponsor Coordinator

COM: 850-4520382

DSN: 312-922-0382

COM FAX: 850-452-0500

DSN FAX: 312-922-0500

NIOC Gate Guard EMERGENCY ONLY: 850-452-0237

<http://www.niocpns.navy.mil/sponsor>**Center Naval Aviation Technical Training (CNATT)**

Contact Information:

OOD

COM: 850-452-7300

DSN: 312-922-7300

COM FAX: 850-452-9209

DSN FAX: 312-922-9209

<https://www.npdc.navy.mil/cnatt>**Naval Aviation Schools Command**

Contact Information:

Administration

COM: 850-452-2088/5567

DSN: 312-922-2088/5567

COM FAX: 850-452-2639

DSN FAX: 312-922-2639

<https://www.cnet.navy.mil/nascweb/index.html>**Nav Ed & Trng Sec Assistance Field Activity (NETSAFA)**

Contact Information:

Administration Officer

COM: 850-452-2901 ext. 0

DSN: 312-922-2901 ext. 0

COM FAX: 850-452-2953

DSN FAX: 312-922-2953

**NETPDTC**

Contact Information:

Administration Office

COM: 850-452-1001 ext. 1833

DSN: 312-922-1001 ext. 1833

COM FAX: 850-452-1307

DSN FAX: 312-922-1307

Information: 850-452-2900

**Personnel Support Activity & Detachment (PSD)**

Contact Information:

Information Desk

COM: 850-452-3618/17

DSN: 312-922-3618

COM FAX: 850-452-2805

DSN FAX: 312-922-2805

<http://www.psalant.navy.mil/dets/pensacola.htm>