



Troops & Families

Leadership

Service Providers

PLAN MY MOVE

Military OneSource 24/7 family assistance 1-800-342-9647

Plan My Move Booklet for Fort Wainwright

Overview



Location

Fort Wainwright is located adjacent to Fairbanks in the interior of Alaska. Fairbanks, Alaska is ranked in the top 100 growing cities in the United States. Fort Wainwright is located in the North Star Borough. A borough in Alaska is equivalent to a county in the lower 48 states. Fairbanks, the second largest city in Alaska, is located 365 miles north of Anchorage, Alaska. You'll find that the cost of housing and other living expenses in the Fairbanks area is higher than in the lower 48 states. The weather in Fairbanks has the largest swing in the world. It can reach up to 90 degrees in the summer and possibly as cold as minus 65 degrees in the winter. Soldiers and their families assigned to Fort Wainwright will be able to enjoy breathtaking scenery abundant hunting, fishing and camping, regal mountains, diverse wildlife and the friendly independent people who will be their neighbors. The base operator's phone number is 907-353-1110 or DSN 317-353-1110.

History

Many political and military leaders advocated building military bases in Alaska several years prior to World War II. Finally, when war threatened in 1939, Congress granted \$4 million to construct an Army cold-weather experimental station at Fairbanks. In 1961, the Army renamed the post Fort Jonathan M. Wainwright after the general who, with his men, valiantly defended the Bataan Peninsula during the first few months of World War II. Since then Fort Wainwright has been home to several units, including the 171st Infantry Brigade (Mechanized), a Nike-Hercules battalion, the 6th Infantry Division (Light) and the 172nd Infantry Brigade and the 6th Infantry Division (Light). In 2001, Fort Wainwright was selected as the home to the third Stryker Brigade Combat Team. The 172nd Infantry Brigade was then reflagged the 172nd Stryker Brigade combat Team. In 2006, 4/123 Aviation Battalion was deactivated and reflagged as the Task Force 49 Aviation Brigade. For more information, go to the [Fort Wainwright homepage](#).

Mission

Fort Wainwright's mission is to deploy combat ready forces to support joint military operations worldwide and serve as the Joint Force Land Component Command to support Joint Task Force Alaska. Our strategic location, superior training capabilities and dynamic relationship with our local civilian communities make Fort Wainwright and United States Army in Alaska a significant national asset and world-class power projection platform for military operations anywhere in the world.

Population Served

Fort Wainwright has 5,108 soldiers stationed at Fort Wainwright, and 5,798 command sponsored dependents reside with those soldiers on post or in the surrounding community. Also, 915 civil service employees and 273 non-appropriated employees work at Fort Wainwright, for a total of 1188 civilians working on post and Fort Wainwright continues to grow.

Base Transportation

Armed Services YMCA (ASYMCA) has a free shuttle service on Fort Wainwright. This service is for Soldiers and family members. Call 907-353-FREE/3733 to request a shuttle and the shuttle driver will take you where ever you need to go on Fort Wainwright.

Sponsorship

To obtain a sponsor at Fort Wainwright prior to your arrival, send your request to USARAK, ATTN: APVR-AG-SE, 600 Richardson Drive, Fort Richardson, AK 99505-5100, or call 907-384-1970/1969/1967, DSN 317-384-1970/1969/1967. If not being met by your sponsor, report to the Welcome Center, Building 3401. If arriving after duty hours, contact the Welcome Center at 907-353-2273.

If you need to send mail to Fort Wainwright, call 1-800-275-8777, ask for the post office on Fort Wainwright and then ask for their requirements for forwarding mail to Fort Wainwright.

Temporary Quarters

With the popularity of recreational travel to Alaska and the large number of official travelers, U.S. Army Alaska Lodging strives to offer the finest temporary lodging to both official and Space Available travelers. The popularity of Alaska means lodging is usually 100 percent booked from April through September. For the best chance of a successful booking, it is recommended that guests make reservations as soon as they are eligible. For reservations at Fort Wainwright's Northern Lights Inn (Building 3402) call 907-353-3800, 24 hours a day to reserve one of its 90 rooms. Limited pet rooms are available to guest that meet policy parameters. There is a limitation of two pets per room and additional fees and deposits are associated with pets/pet rooms

Relocation Assistance

The Relocation Readiness Program is located in Rooms 58 and 59 of the Welcome Center, in Building 3401. Welcome packets, maps and other local information are available. Computers are available in the Family Readiness Center, also located in the Army Community Service area of the Welcome Center. The Relocation Lending Closet offers household items for 30 day loan. Each Soldier will receive a date for the Fort Wainwright Newcomers Orientation on Day One of In-Processing. For more assistance, contact us at 907-353-4333/7908 or DSN 317-353-4227.

Critical Installation Information

Fort Wainwright is considered an overseas tour. If you have dependents and you want your family members to accompany you to Alaska, your PCS orders must say "concurrent travel" and have each family member's name on your orders. Each family member must have completed the Exceptional Family Member screening and have Command Sponsorship.

If your PCS orders say "deferred travel" for your family, then you need to travel to Alaska alone. After you arrive and sign into Fort Wainwright, you can begin the Command Sponsorship process. Have your family complete the Exceptional Family Member screening at the losing post and wait to hear from you for further instructions.

For more information, you can inquire with your current Military Personnel Division, local Army Community Service, Exceptional Family Member Program Manager or call Fort Wainwright's ACS, Exceptional Member Program Manager at 907-353-4243 or DSN 317-353-4243.

Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3B prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3B outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Directions to Fort Wainwright, Alaska

Traveling by Airplane to Fairbanks

If you are flying to Fairbanks and do not have transportation to Fort Wainwright arranged, please look for the red phone in the baggage claim area of the airport. This phone is for military use only and may be used to call Fort Wainwright Military Personnel Division at the Fort Wainwright Welcome Center, Building 3401, Santiago Avenue, Fort Wainwright, Alaska.

Taxi Service

You may request ground transportation to billeting for you and/or your family. However, you should be prepared to take a taxi from the airport to the Fort Wainwright Welcome Center, Building #3401, to sign in and then you and your family may go to Northern Lights Lodging. You may also choose to make arrangements with your sponsor in advance. Taxi fare is approximately \$30.00 to get from the airport to the Welcome Center. Depending on the level of security, taxi service may only be available as far as the main gate. From there you should contact Military Personnel Division and someone will be sent to pick you up and give you a ride to the Welcome center. There is a military lounge, compliments of the Armed Services YMCA, located in the baggage claim area of the airport that you may utilize while you are waiting to be picked up.

Traveling by Ferry

If you are considering taking the Alaska Marine Highway System (AMHS)(Ferry), contact your local Transportation Office for details. The Ferry boards in Bellingham, Washington and departs in Haines, Alaska. Haines, Alaska to Fort Wainwright is still an additional 661 miles. You will have to travel from Alaska into Canada and back into Alaska. So you will need your orders, photo ID and birth certificates for your children. Passports will be required as of 1 June, 2008 for travel through Canada. Military Personnel Division at your losing installation is required to provide you with passport information.

Traveling through Canada/ALCAN

If you are traveling the Alaska/Canadian (ALCAN) Highway, you will be awed by the beautiful scenery and wildlife along the way. This can be a wonderful adventure for a military family, but there are a few things to be aware of to make the trip more enjoyable. Make sure your PCS orders state that you are authorized to travel the ALCAN and Alaska Marine Highway System (AMHS) if you are going to be using both. If you deviate from your travel plan, you will need to have your orders amended. Even if you have your orders amended, you still may not receive travel pay to reimburse all your travel expenses.

What to do when you arrive at the Installation Gate

Upon arrival at the Fort Wainwright gate, proceed to the Visitor Center located to the right before entering the Fort Wainwright gate. You will need a copy of your orders, your military ID card, driver's license, current vehicle registration and proof of insurance to acquire a Fort Wainwright vehicle pass. You will need to request a Fort Wainwright map and ask for directions to the Fort Wainwright Welcome Center, Building 3401, Santiago Avenue where you must sign in with Military Personnel Division. If you have any questions, you may call the Welcome Center at 907-353-2273.

Shipping your POV

If you plan on shipping a vehicle to Fort Wainwright/Fairbanks, Alaska between October and April or plan on shipping the vehicle earlier with the intentions of the vehicle arriving between October and April the vehicle must have anti-freeze protection to -60F. The vehicle should also have a strong battery. If you would like more information on this, please contact the Fort Wainwright Relocation office.

Planning Ahead when Driving

Plan ahead for gas stops, lodging or camping and rest stops. There can be many miles between these but careful planning can greatly reduce the risk of being stranded. Be aware that roads may be rough due to frost heaves. There are areas where dirt roads and highway maintenance will slow your travel and the possibility of gravel hitting, chipping or breaking your windshield is high. Don't follow other vehicles too closely. Be prepared for most minor vehicle repairs

such as flat tires or broken belts. Emergency gear in your vehicle can help you to avoid dangerous situations if you break down. Weather in some areas can change drastically in a very short time, even during the summer months. Make sure you have appropriate clothing and supplies.

Check-in Procedures

Reporting Procedures

Report in to the Welcome Center, Bldg. 3401 for In-Processing. Military Personnel Division will assist you in settling in to Fort Wainwright. You will have In-Processing for four days before reporting to your Unit.

If you have not been in contact with, or assigned, a sponsor this will happen on the first day of In-Processing.

If you need more information, please call 907-353-2273.

Travel Planning

Make sure your PCS orders state that you are authorized to travel the ALCAN or the ALCAN and marine highway if you are going to be using both. If you deviate from your travel plans, you need to have your orders amended to receive travel pay that will adequately cover your mode of travel.

For your family to accompany you to Alaska, your PCS orders must say concurrent travel and have each family member's name on your orders. Each family member must have completed the Exceptional Family Member screening and have Command Sponsorship.

If your PCS orders say "deferred travel" for your family, then you need to travel to Alaska alone. After you arrive in Alaska, you can begin the Command Sponsorship process. Have your family complete the Exceptional Family Member screening at the losing post and wait to hear from you for further instructions.

For more information, you can inquire with your current Military Personnel Division, local Army Community Service or Exceptional Family Member Program Manager.

What to do if you get Married enroute?

If you get married before you PCS, you **must** inform your commander and follow the procedures exactly as you are given them. The military **will not pay** for travel and housing of your spouse if you do not follow proper procedures. If you get married in route, you need to travel to Fort Wainwright, Alaska alone. During in-processing, you will receive instructions on how to acquire Command Sponsorship and necessary steps for travel arrangements for your new family.

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

The Fort Wainwright Army Community Service (ACS) Relocation Readiness Program (RRP) office sponsors a two day Newcomers Orientation every second and fourth Wednesday and Thursday of the month at the Last Frontier Community Center. The orientation includes subject matter experts that provide information about Fort Wainwright and the surrounding area and an information fair. This program is mandatory for all soldiers. Your date to attend the Newcomers Orientation will be scheduled when you in process with the Military Personnel Division located in Building 3401. Spouses are highly encouraged to attend.

Assistance for commanders and workshops for Soldiers on the sponsorship program is available. A winter orientation (Chiller Thriller) is held once a month September through February and newcomers are encouraged to attend. Topics covered include: vehicle winterization, what to wear, protecting your pets, winter finances and winter adventure. This orientation is a lot of fun and will prepare you for the winter months. Call the ACS RRP staff for dates and times of upcoming events.

For information about furniture loans, call the Furniture Management Office at 907-361-6002.

Emergency Assistance

Planning for Emergencies

Emergency Contacts while Traveling

If you have an emergency while enroute to Fort Wainwright contact the American Red Cross toll free 1-877-272-7337 or Army Emergency Relief at 907-353-4237. If you are traveling in Canada, contact the Replacement Detachment at 907-353-2273, Emergency Operation Center at 800-353-6666/1111 or the Canadian Mounties.

Army Emergency Relief

Army Emergency Relief/AER was incorporated in 1942 as a private, non profit organization to collect and hold funds to relieve distress of members of the Army and their family members. AER provides emergency financial assistance to Soldiers, Family Members, eligible retirees, surviving spouses and orphans of Soldiers who died while on active duty or after they retired. What AER can assist with during an emergency: Emergency travel, funeral expenses, rent, non receipt of pay, loss of funds, limited vehicle repairs, very limited medical/dental expenses, utilities, clothing, fire or other disasters and to prevent privation. If you feel you need Army Emergency Relief assistance, just come to the Welcome Center, Building 3401, Santiago Ave. during normal duty hours. If you need AER after hours, just call Fort Wainwright Staff Duty at 907-353-1111.

The American Red Cross

The American Red Cross is available 24/7 for notification to a Soldier or Family Member in case of a death or medical emergency of an immediate or extended family member by calling 1-877-272-7337. All a family member needs to do in the lower 48 states is call his/her local American Red Cross and give the ARC the Soldier's Rank, Name, Social Security Number, Unit and telephone number for notification. The American Red Cross Office on Fort Wainwright has volunteer opportunities, just call 907-353-7234 or visit the office, located in Building 1024 on Apple Street.

Information and Referral

Installation and Fairbanks Community Information and Referral are located in Army Community Service, Building 3401, Santiago Avenue. The Salvation Army is available in Fairbanks, but it is very limited.

Motor Vehicles

Registration & Licensing Requirements

Alaska State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 3 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Registering Vehicles in Alaska

Registration fees for vehicles in Alaska are based on the year of your car. A six percent road tax is charged at the time of registration plus a license plate fee. If your auto is registered in another state, in the active duty member's name, and the member maintains residency and a current driver's license for that state, you will not be required to purchase Alaskan license plates.

The license plates that are presently on your auto must be current at all times. If you intend to register your auto in the state of Alaska the Department of Motor Vehicles (DMV) prefers that you register your vehicle through the U.S. postal system rather than in person, as it adds to the congestion at the DMV. After the initial registration of your vehicle(s) at the DMV office, a fee of \$10 is charged to you if register in person. Vehicle registration fees are approximately \$70 for a non-commercial owned vehicle. Alaska is a two plate state.

Alaska Driver's License

Active duty members who maintain residency in another state and hold a current driver's license of that state will not be required to obtain an Alaska driver's license. However, spouses and family members are not exempt! If a spouse or family member plans to drive in Alaska they will be required to obtain an Alaska license within 90 days of arrival. If you currently hold a license in another state you will not be required to take the driving test to get an Alaska license, however you will be required to take the written exam and the vision exam.

Registering Vehicles on Post

Vehicle Registration on post is provided by the Visitor Center at the Main Gate. All personally owned vehicles (POV) must be registered within 3 days of signing in. Vehicles registered within Alaska are required by law to have an emission test before registering on post.

Post Regulations

Speed Limit -- The speed limit on post is 15 miles per hour unless otherwise posted.

Seat Belts -- All persons are required to wear seatbelts on post. Child safety restraints are required for children under 4 years of age or under 40 pounds.

Vehicle Checks -- The State of Alaska requires an annual emissions control (IM) test on vehicles manufactured after

1975. There are NO exceptions to this rule, so check with the Provost Marshal Office upon arrival to the post. IM tests can be obtained off post at any blue shielded IM testing gas station or at the on-post Auto Craft Shop and AAFES Service Station.

Tinted windows -- No mirrored tinting is allowed in Alaska. After market tinting is permissible as follows:

- Windshield - tinting not more than 5 inches from top edge of glass.
- Drivers side and passenger side windows - no more than 30% tinting (70% light transmittance).
- Rear door windows, quarter glasses, and back glass - no more than 60% tinting (40% light transmittance).

If you are planning to drive or ship a POV to Alaska between the months of September and April, it must be winterized prior to the trip.

For further information contact the Provost Marshal Office at 907-353-7535.

Suggestions for Winterizing Your Vehicle

Wash your vehicle thoroughly including undercarriage and - especially the wheel wells and wax vehicle for protection. Undercoat wheel wells with canned undercoating-spray. (Outside on a warm day or inside heated garage with a breathing mask). Install a block type engine block heater (pay mechanic). Optional, a transmission heater, engine oil pan heater (pay mechanic). You should install a battery blanket or battery trickle charger (blanket, band-aid or plate type); make certain the blanket is the right length to go all the way around. Connect 3, 4, & 5 to a 3 or 4-hole receiver short cord under the radiator to grill or bumper. Optional, you can bolt on a black cord-holder to grill or bumper. Then you can connect 15' extreme cold weather cord around cord holder. Attach a tiny testing light to the end of the cord - a GOOD idea. Change engine oil to 5W-30 or a synthetic; change antifreeze to a -60 degrees. Change oil, gas, and engine filters. Belts snap easily in the cold, change if any signs of cracking and carry a spare. Check wiper blades--optional, drain and leave just a little windshield washer liquid in the container. Check all headlights. If needed, pay for tune-up. Grease door jams and put powdered graphite into door locks. Repack non-drive wheel bearings with Alaskan weather grade grease. Optional, buy 2 or 4 studded mud/snow tires or a set of chains. Inflate tires in late November to maximum PSI, and cap the valves. Never inflate tires outside in cold weather; go inside heated garage or the icy air will freeze valve open. Carry a severe cold sleeping bag for each person in the back seat (not in the frozen trunk), and food, gloves, boots, socks, flares, candles, etc. Some people like rubber floor mats to keep snow/ice off the floor carpet. Pour one of bottle gas-line antifreeze (Heet or Iso-Heet) in tank before severe cold weather. Use isopropyl alcohol type for newer cars, regular type for older cars. Some people add a bottle every/every other fill-up during winter. Some carry a small, cheap CB radio (or cell phone) for emergencies. Optional, portable electric tire pump that plugs into the cigarette lighter. On severely cold mornings (-45), tires will be low and drive like they're square. Drive very slowly for the first 2-3 miles until they warm up/round out. Drive slower and brake earlier before intersections, and pump the brake pedal-- don't pump if you have an anti-lock brake system (ABS).

Loan Closet

Items Available

The Loan Closet has many basic household/kitchen items to assist in your transition while you are waiting for shipment of your household goods. We offer items such as pots, pans, dishes, coffee pots, toasters, utensils, irons and ironing boards, microwaves, and baby items such as portable pack and plays and car seats.

We do not offer furniture items or linens (contact the Furnishings Management Office for furniture). Please bring your own sheets, towels, pillows, shower curtain(s) and vacuum cleaner if needed.

How to Borrow

All items are available for a one month period. Extensions may be granted on a case by case basis depending on availability. We have kits available for all family sizes. Bring a copy of your orders and your military ID card.

Lending Closet hours are 8:00 am to 5:00 pm, Monday through Wednesday, 1:00 pm to 5:00 pm on Thursdays, and 8:00 am to 5:00 pm on Fridays. Army Community Service is located in the Welcome Center, Building 3401 on Santiago Road.

Housing - Overview

Government Housing

Availability

At Fort Wainwright, there are more than 1,513 sets of family housing quarters located on and off post, of which 100 units are Domestic Leases. The majority are within walking distance of elementary schools, the Shoppette, child care center and chapels. Depending on the number of PCS rotations and size of families departing, the wait for family housing can be from two months to a year. Typically, more than one-third of families assigned to Fort Wainwright reside off post in the Fairbanks and North Star Borough area for part of their tour of duty. The DoD policy of raising BAH rates to eliminate most out-of-pocket expenses for rental housing has greatly improved the ability of all ranks to obtain adequate, affordable, off-post housing. However, the vacancy rate is very seasonal and rental units become more expensive and difficult to obtain during the summer months.

Application and Eligibility

Service members may apply for housing upon arrival at Fort Wainwright but must do so in person at the Housing Office located in Building 3401, Santiago Road, first floor. Adjustments to eligibility dates for time in transit and temporary duty en route are made during the application process. Copies of all orders since departing the last primary duty station are needed for completion of the application. The waiting period is subject to change without notice, but is usually two months to a year. The wait for on-post housing tends to be shorter in the summer months. However, waiting times range from 60 days to 12 months.

Quarters are either two, three or four bedrooms, with some five-bedroom units available in the newer housing at Fort Wainwright. Most units are two-story four or eight-plexes, with a full basement, while field-grade officer housing features duplexes (one floor with a basement or two-story with a basement).

EFM Housing

EFMP Housing Quarters for families with exceptional family members is available. It is very important for inbound families to coordinate any specific Exceptional Family Member Program requirements with the housing office in advance of arrival. Personnel must have family members screened for the program before arriving. A copy of DA Form 5888 (Family Member Deployment Screening Sheet) must accompany a copy of DA Form 4787 (Reassignment Processing) for approved travel for family members. Make sure any EFMP family members are enrolled in the program prior to your PCS to Alaska and notify the Family Housing Office of your needs on arrival.

Single Service Member Housing

On-post housing is usually available for single personnel classified as bona fide bachelors (eligible for BAQ at the without dependent rate). If quarters are not immediately available within 10 days of arrival, permission for renting off post will probably be approved. The waiting list timeframes are subject to constant change. Be sure to check often for the most updated information.

Non-government Housing

Assignment to government housing is not mandatory, all military members desiring to live off post must process through the Housing Services Office prior to entering into any rental or sales agreement. HSO provides off-post housing services and is co-located in Bldg. 3401 with the Fort Wainwright Housing Office. HSO will assist both married and single Soldiers in locating affordable rental housing on the economy and may be contacted at 907-353-1660. The Preferred Tenant Program is a service for Soldiers who need to reside off post for a period of one year or more while waiting for quarters, or who would prefer to reside off post permanently. PTP is specially designed for military personnel and offers a 3 percent below market rate for rentals. For information concerning this program, call 907-353-1642.

Housing Referral Office

The HRO is your contact for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-post housing is the HRO. The HRO will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located. All renters should carry renters insurance against fire, theft and other damages. The property owner's insurance will cover

the property but not the renters personal property.

DoD Automated Housing Referral Network (AHRN)--Visit AHRN.com or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN [website](#) to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Rental Options

Apartment rents averaged approximately \$757 a month for one bedroom, \$887 for two bedroom units, and \$1,163 for three bedroom apartments. Utilities will vary in cost, depending on location, type of utilities and time of year. It is recommended that inbound families obtain a letter of credit, showing their most recent one-year payment history, from their current utility providers. If your credit history is good, Fairbanks area utilities will generally waive the deposit requirement prior to initiating service. Very few rentals will accept pets of any kind and it is recommended that individuals with pets be prepared to make other arrangements for their care. There is an absolute limit of two pets in Army Family Housing and individuals arriving with excess pets will not be allowed to apply for or occupy government housing. Rent for houses is higher than for apartments or duplexes with an accompanying higher utility rate, especially for all-electric homes. (Natural gas is not yet available in Fairbanks and oil is a common source of home heating.) There are a limited number of four and five bedroom houses available. Soldiers requiring four or five bedrooms should be absolutely assured that housing is waiting upon arrival prior to bringing their family members to Fort Wainwright.

Mobile Homes

There are a few mobile homes in the area. Because of Alaska weather, mobile homes must be insulated for the extreme weather.

Housing - Temporary

Temporary Lodging Facility

Fort Wainwright Lodging's new hotel, the Northern Lights Inn, is now open for business! The Northern Lights Inn has 90 guest rooms (58 standard guest rooms at 300 square feet and 32, two-room family suites at 450 square feet) all of which offer, TV and DVD player, High Speed Internet access, private bath, queen size bed, workstation, microwave, mini-fridge, coffee maker and voice mail. Family suites offer a separate bedroom and living area and feature a sleeper sofa and full kitchenette. A limited number of connecting and pet friendly rooms are also available. The hotel offers a complimentary continental breakfast service seven days a week. Guest laundry and private storage cages are available on each floor as well as vending and ice machines. A no-fee Internet café with two work stations and printer is available in the lobby which also features an over sized fireplace, comfortable seating areas, and native Alaskan artwork.

Reservations for lodging at Ft. Wainwright are available by calling the Northern Lights Inn at 907-353-3800 or visiting the [Northern Lights website](#).

Eligibility

Lodging at Fort Richardson & Ft. Wainwright is available to the soldiers and DOD civilians in a temporary duty status, active duty military and their family members, and retirees. Reservations are accepted for personnel on orders 180 days in advance. All other reservations are accepted on a seasonal basis: 7 days in advance during Winter (September 1 thru April 30) and 3 days in advance during Summer (May 1 - August 31).

Reservations

Reservations are accepted for personnel on orders 180 days in advance. All other reservations are accepted on a seasonal basis: 7 days in advance during Winter (September 1 thru April 30) and 3 days in advance during Summer (May 1 - August 31). Reservations can be made by calling 907-353-3800, faxing 907-353-3894.

Availability

The best time to get space available in USAG-AK Lodging is in the winter months. The summer months are very busy. If you plan to visit and are unable to get reservations, please check for vacancies at the office when you arrive. Cancellations do occur occasionally. Check the website for [rates](#).

Pets

Winter & Summer \$10 per night/per pet, 2 pet limit (\$480 cap).

Housing - Government

Military Housing

All service members are required to In-process at Family Housing before entering into any rental or sales agreement.

Application

Application for housing services may be made upon arrival at Fort Wainwright in person at the Fort Wainwright Housing Office located on the first floor, Building 3401, Santiago Road. Adjustments to eligibility dates for time in transit and temporary duty en route are made during the application process. Copies of all orders since departing the last primary duty station are needed for completion of the application.

Availability

At Fort Wainwright, there are more than 1,900 sets of family housing quarters located on and off post. The majority are within walking distance of elementary schools, the shoppette, child care center and chapel. The waiting period for base housing is subject to change without notice, but is usually two months to a year.

Eligibility

Housing size is authorized as one bedroom for the soldier and spouse and one bedroom for each command sponsored family member.

Single Service Member Housing

On-post housing is usually available for single personnel classified as bonafide bachelors (eligible for BAQ at the without dependent rate) arriving at Fort Wainwright. If quarters are not immediately available within 10 days of arrival, permission for renting off post will probably be approved. The waiting list time frames are subject to constant change. Be sure that you have the most updated information. It is suggested that sixty (60) days prior to your arrival, you call the housing office or check the web site. Single soldiers (E-6 and below) without family members may report to Housing on Day 1 or 2 of In-processing. Single, E-7 and above must report to Family Housing with a Housing Application.

Other

Pets

Housing residents are allowed to have only two pets living with them that do not live in cages (i.e. dogs and cats). USARAK requires all pets which are maintained in government quarters to be registered with the veterinary service within five working days of arrival on the post. A current certificate of rabies immunization for each dog and cat over 3 months of age must be presented at the time of registration.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

Delivery of Household Goods Shipments

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

Claims

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

Household Goods - Shipping Pets

Pet Travel

If you take the time to plan in advance for the care of your pets and the additional expense that you will incur as a result, your move will be much easier for the whole family, especially the furry ones!!

Pets must have a current health certificate that identifies the pet and states the dog/cat has been vaccinated against rabies. Call your post veterinary clinic or local community veterinarian for this certificate.

It is cold up here, please remember this when making plans to bring your pets to Alaska! There are very strict guidelines and safety precautions to consider. If you are coming from a warm climate with a large dog that spends most or all of its time outside the transition may be hard on everyone! It is dangerous to leave any pet outside for extended time periods in the extreme temperatures that we often experience here.

Air Travel

You should be aware that many airlines restrict pet shipment due to extreme temperatures. Most will not fly a pet if it is more than 85 degrees or less than 20 degrees at any point of your trip. This covers a great deal of the year in Fairbanks so be sure to call in advance to ensure that your pets will be able to accompany you at the time that you are traveling. Also, be advised that airlines require that all animals have current vaccinations and a vet issued health certificate. The cost and availability will vary from one airline to another so do your homework.

POV Travel

If you are planning to drive to Alaska with a pet be aware that you will be required to present shot records and health certificates at the Canadian border. You may also want to call ahead and ensure that you can find lodging along the way that will permit pets. Most places will require an additional security deposit and charge a higher rate for pets.

Ferry Travel

The Alaska marine Highway System does permit pets on board however there are restrictions. You must have a health certificate within 30 days of travel. There is a \$25 fee charged per animal. Animals must be cared for by their owners and must remain on the car deck, inside the car or in a kennel. Owners may visit pets only when the vessel is in port, as passengers are not permitted on the car deck once underway.

Boarding

There are very limited pet rooms available in on-post billeting. Reservations should be made as far in advance as possible. (120 days are allowed for inbound personnel). There is a refundable \$100 deposit required in addition to a fee of \$10 per pet, per night that must be paid in advance in ten- day increments. You will be limited to two pets in a room. As per post policy no pet is allowed to be left- in, or tied to a vehicle. All pets must be secured in a kennel when the owner is not present in the room. Animals must be taken toward the woodline to potty, regardless of weather conditions. Anyone who is caught with a pet in a room that is not authorized to have animals will be fined \$100 and charged the additional pet fee for the days that they have stayed up to that point.

There is a list of off-post kennels available at the reception desk for those who wish to board their pets elsewhere or go online to YellowPages.com and enter Kennels in Fairbanks or North Pole, Alaska. This option is usually less costly. We recommend that you visit any facility before you board your pet.

Type of shot records required vary between each individual kennel. Contact the Fort Wainwright veterinarian office or stop by their office. Health certificates, immunizations and other minimum services are available with the Fort Wainwright Veterinarian Clinic. Most services for pets available in the local community. You may refer to the yellowpages website for local veterinarians.

Registration

Post regulations requires all pets which are maintained in government quarters to be registered with the veterinary service within five working days of arrival on the post. A current certificate of rabies immunization for each dog and cat over 3 months of age must be presented at the time of registration.

Quarantines

There are strict limitations on the importation and keeping of wild animals as pets. Contact the U.S. Department of Agriculture or State Department of Agriculture when attempting to move Parrots and other birds into or through Canada. There are no quarantines for domestic animals such as dogs and cats coming into Alaska. You must have the normal Veterinary Health Certificate before you can ship your pet by air or transport by auto into Canada. Pet transportation is by air or ground only and at owners expense. *The Army will not reimburse you the cost of transporting or boarding pets or the additional cost for lodging! These expenses are out of your pocket!* For this reason, you may want to consider leaving your pet with friends or family until you are settled in and can send for them.

Education - General Overview

Public School

North Star Public School District

The district's curriculum goal is to provide all students with an excellent educational program that meets basic academic needs, sets high expectations, and provides opportunities for each student to excel and develop individual talents.

The Alternative Learning Systems program acts as an umbrella for secondary alternative programs in the district. These programs include the Career Education Center, Guided Independent Study and Howard Luke Academy, which offers students an interdisciplinary curriculum, school to career opportunities, extracurricular activities and smaller pupil teacher ratios. Also available is the OPTIONS Teen Parenting program, Re-Entry and the START Program.

Special Education

There are no DoD schools on Fort Wainwright. All public schools that military children attend are in the North Star Public School District. The primary purpose of the district's Special Education department is to provide the least restrictive and most appropriate education for all students. All schools in the district offer special education programs. The pre-school program serving children ages 3-5 identifies and teaches children who are developmentally delayed or have communicative disorders; learning disabled students who need only minimal support to succeed in the regular classroom. Communicatively disordered students are placed in the Gifted and Talented Program.

The school district offers a comprehensive special education program whose goal is to provide the least restrictive and most appropriate education for all students. All schools in the district offer special education services but not all services are offered at every school. These services include pre-school for children ages 3-5 who are developmentally delayed or have communicative disorders; resource programs for learning disabled students; speech/language programs for communicatively disordered students; programs for emotionally disturbed students, and a gifted/talented program for students who score in the top 5% of students nationwide. Students may also be placed in Intensive Resource, Helping Individuals Reach Employment (HIRE) or Students Achieving Independent Living (SAIL) programs. Federal law requires that all public schools provide special education opportunities for students, ages 3-20.

Extended Day Kindergarten

Most elementary schools now offer extended day kindergarten programs but the hours vary from school to school.

Grading System

The grading system for the Fairbanks District may vary and is determined by each individual teacher. There is a state High School Qualifying Exam required for graduation beginning with the class of 2002. There are 19 elementary schools, 4 middle schools and 4 high schools and on Jr./Sr. high school.

Test Scores

The average Fairbanks student is in the 63rd percentile on national standardization tests. Class size varies but the district average is 24 students per class. The average Fairbanks student has significantly higher composite SAT and ACT scores than the national average. State law requires benchmark exams for grades 4,6 and 8.

Transportation

The state provides bus service to students living more than 1 1/2 miles from the school that are attending. 80% of bus riding students ride because of distance, while 16% ride due to hazardous walking routes and 4% are special education students. School lunches cost \$2.00 for elementary and \$2.25 for secondary students eating the full meal. Breakfast is also served for a \$1.25.

Activities

There are many extra curricular activities available for students to participate in. Some of these include: various sports, music programs-band and choir, student government and academic clubs.

Out of Attendance Area Registration

Students may attend schools outside their attendance area if space is available and they provide their own transportation. Middle school and high school students wishing to attend a school outside their attendance area should register at the school they wish to attend. Parents wishing to send their elementary aged children to a different school need to fill out a request form at the elementary school they wish to attend.

Basic Immunization Requirements

To start kindergarten, all students are required to have at least 4 DPT (with one after their fourth birthday), at least 3 OPV (one after the fourth birthday), 2 MMR and they must have started the Hep A and B series also the PPD and it must be given in the state of Alaska to be valid. A TD/DTT booster is required ten years after the last DPT shot. Most students will need this at about age 14 or 15. All students entering kindergarten and first grade will need a second MMR to enter school. There are a number of private schools in the local area. They consist of pre-schools, elementary schools, middle schools and high schools, please call the Relocation Program Manager DSN 317-353-7908/COM 907-353-7908 or the Relocation Specialist at DSN 317-353-4333/COM 907-353-4333 for more details.

Graduation Requirements

To receive the regular high school diploma presented by the Board of Education, students will be required to have satisfactorily and fully completed a course of study, which meets those requirements established by the Board of Education including a required state high school completion exam. Students will be required to have completed a minimum of 22 credits in no less than seven semesters, including 9th grade, and distributed within the following subject areas:

English 4 credits
Social Studies 3 credits
Science 3 credits
Math 3 credits (Algebra I required)
Physical Ed. 1 1/2 credits
Health 1/2 credit
Electives 7 credits

Adult Education

The educational opportunities at Fort Wainwright and the Fairbanks community are endless. There are graduate, undergraduate, and doctorate degree programs as well as vocational and technical programs available. Whether you pursue your education through traditional or non-traditional means, the community offers you the opportunity to accomplish your goals. Winter months are a popular time to take courses. Registrations for each quarter are announced for both local community schools and courses given on post. Contact your Education Office for more information at DSN 317-353-7486 or 907-353-7486.

Private School

The private schools above may offer a tuition assistance program. Ask for application forms and information on school programs when contacting any of these schools.

Average test scores for private schools:

Reading Verbal 548
Math 573
SAT 1121

Education - Training (College/Technical)

Continuing Education

The Army Continuing Education (ACES) provides educational counseling, testing, formal classes, independent study opportunities and financial assistance programs. There are resource libraries to assist soldiers and their families. Testing and college programs are also available. FAST (Functional Academic Skills Training) is available, as well as eArmyU. Academic advisers are available for counseling.

College

The Education Center on Fort Wainwright offers college programs from five colleges and universities that serve the Armed Forces nationwide and overseas. The institutions that offer classes on post are:

- [Central Texas College](#)
- [University of Alaska Anchorage](#)
- [Wayland Baptist University](#)
- [Embry Riddle Aeronautical University](#)
- [University of Alaska Fairbanks](#)

For more information on the services provided by the Education Center see the section on Adult or Continuing Education.

Education - Local Schools

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

[SchoolQuest](#) was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent.org provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Employment - Overview

Employment Options

Fort Wainwright is adjacent to Fairbanks. Many jobs are available in the Fairbanks area. Also, Fairbanks was added into the top 100 growing cities in the United States in 2008.

- [Civilian Personnel for APF and NAF jobs](#)
- [Alaska Job Bank](#)
- [Alaska Jobs](#)
- [Alaska Job Center Network](#)

Employment Documentation

Before this PCS move, gather and hand carry the following items to assist in your job search: School transcripts; Professional certificates; Awards and/or honors; Volunteer portfolio; Current work history; Updated resume and/or federal application; Information for at least three references and Letters of recommendation/appreciation.

Federal employee bring: SF50, Performance Appraisal. Civilian employees need to contact Civilian Personnel Office for information about priority placement and extended leave without pay.

Employment Readiness Program

The Employment Readiness Program at ACS is available for family members of active duty personnel who hold a valid ID card and are seeking work in the Fort Wainwright/Fairbanks area. The primary focus of the Employment Readiness program is to prepare individuals for their job search by providing them with the tools necessary to compete in today's job market. Attending workshops and seeking individual career counseling is the best way to prepare for your job search and subsequent employment. Contact the ACS Employment Readiness Program Manager upon arrival at FT Wainwright. at 907-353-4327 or DSN 317-353-4327.

Unemployment Benefits

If a spouse gives up their job at another location due to a military move, Alaska may pay unemployment benefits. For more information on how to file a claim, visit the [Department of Labor web site](#).

Transition Assistance

The Army Career and Alumni Program (ACAP) provides transition assistance to military personnel exiting the service. ACAP is located on the second floor in the Welcome Center, Building 3401, Santiago Ave.

Tuition Assistance

Tuition assistance is currently not available. However, several colleges offer classes on the installation and University of Alaska, Fairbanks is in town and offers financial aid.

Child Care

Child Development Services (CDS)

Child and Youth Services provides quality programming for children from 4 week of age through their senior year in high school. Our mission is to promote readiness by reducing conflict between parental responsibilities and the unit mission. We provide full day, part day and hourly child care for children between 4 weeks and 6th grade in our Child Development Center (CDC), School Age Services (SAS) or Family Child Care (FCC) programs.

Eligibility

Dependants of active duty military, DoD/NAF civilian employees and government contractors are eligible to utilize our programs.

Child Development Center (CDC)

The Child Development Center offers a variety of care options for parents and children. Our center is accredited by the National Association for the Education of Young Children (NAEYC), and certified by the Department of Defense. The CDC is located in Building 4024 at Gaffney Road and 600th Street. They can be reached by calling 907-356-1550.

Hours of Operation -- The Child Development Center is open Monday through Friday, 6am-6pm.

Enrollment Criteria

Families need to bring a current Health Assessment, Child's shot record, Current LES and Current pay stub (if spouse is working), special needs information, and medications (if needed)

Waiting List

Currently there are 140 children (6weeks-6th grade) on the waiting list for child care. Parents are responsible to call Central Registration every 30 days to remain active on the waiting list.

Priority Care

Single and Dual Military, CYS employees have first priority.

Respite Care

Respite care is offered in Hourly Care at the Child Development Center or School Age facility at 16 hours per month per child for deployed families only. Family Advocacy and MOB/DEP do hold contracts with CYS to meet other needs.

Programs Offered

Following is list of programs available at the Fort Wainwright CDC:

- Full Day Program - Serves children 6 weeks through pre-kindergarten. This program is developmental with learning centers set up for children to have opportunities to learn through play and exploration. Fees are based on total family income and are due either monthly or bi-monthly.
- Part Day Program - Like the full day program, part day is developmental in nature and provides enrichment for children 3-5 years of age. We offer 2, 3 and 5 day sessions each week. Morning and afternoon classes are available depending on enrollment. Each session consists of 3 hours of enrichment.
- Hourly Care Program - Serves children ages 6 weeks to 4 years of age. Drop-in care is available by appointment for parents needing intermittent care, up to 5 hours per day. Reservations are accepted up to two weeks in advance.

Full Day Care Fees

	Total Monthly Income	Monthly Fee
Category I	\$0-\$28,000	\$196.00

Category II	\$28,001-\$34,000	\$354.00
Category III	\$34,000-\$44,000	\$400.00
Category IV	\$44,001-\$55,000	\$484.00
Category V	\$55,001-\$70,000	\$554.00
Category VI	\$70,001- and up	\$638.00

Part Day Pre-School Fees

	Total Income	2 Day	3 Day	5 Day
<i>Category I</i>	<i>\$0-\$28,000</i>	<i>\$40.00</i>	<i>\$62.00</i>	<i>\$102.00</i>
<i>Category II</i>	<i>\$28,001-\$34,000</i>	<i>\$52.00</i>	<i>\$78.00</i>	<i>\$128.00</i>
<i>Category III</i>	<i>\$34,000-\$44,000</i>	<i>\$60.00</i>	<i>\$92.00</i>	<i>\$150.00</i>
<i>Category IV</i>	<i>\$44,001-\$55,000</i>	<i>\$70.00</i>	<i>\$106.00</i>	<i>\$176.00</i>
<i>Category V</i>	<i>\$55,001-\$70,000</i>	<i>\$78.00</i>	<i>\$120.00</i>	<i>\$198.00</i>
<i>Category VI</i>	<i>\$70,001- and up</i>	<i>\$94.00</i>	<i>\$140.00</i>	<i>\$232.00</i>

*Part Day Pre-School Fees are subject to change before September 2008

Hourly Care Fees

Hourly care cannot exceed 5 hours per day, 25 hours per week. Cost is \$4.00 per hour per child for CAT II-VI and \$2.50 per child per hour for CAT I patrons. Cancellation must be made two hours prior to reservation.

Family Child Care (FCC)

Army regulations require Family Child Care certification for anyone providing more than 10 hours of child care weekly, on a regular basis, in government quarters. Care is in the certified provider's home, which must meet safety, fire and health standards. Providers undergo professional training in infant/child CPR, first aid, child guidance techniques and developmentally appropriate activities. The USDA food program provides nutritional guidelines.

The homes are monitored and inspected on an on-going basis by FCC staff who are trained to assist the providers with establishing and following an individual program. All programs offer developmentally appropriate activities and a safe, healthy environment for children. Referrals try to meet the special needs of each family.

The FCC office is in Building 4176 which is located at Neely Rd and 600th Street. They can be reached at 907-353-6266.

Hours of Operation -- Family Child Care Office is open Monday through Friday, 7:30am - 5pm.

School Age Services (SAS)

The SAS program serves children Kindergarten through sixth grades. Fees are based on total family income and are due either monthly or bi-monthly. SAS provides before and after school care for school-age children with enriched, age-appropriate child-centered activities.

Activities include an Arts and Crafts room, a Cozy Corner room, a Game room, a Youth Technology Lab, a Homework Lab, a Club Room, a Performing Arts room, a Science Room and the Hang Out room (5th. and 6th. grade only). Two developmental classrooms are provided for children in Kindergarten. A full size gymnasium is used by all programs for physical development. The program provides opportunities to participate in 4-H and Boys and Girls Club of America activities.

A summer / spring / winter camp program provides children with a variety of activities and field trips when school is out. SAS is accredited by the National School Age Care Alliance (NSACA).

School Age Services is housed in building 4176 at Fort Wainwright.

New Parent Support Program

The New Parent Support Program, located in Building 3401, Room 72, provides supportive and caring services to Army Families who are expecting or have young children. Through a variety of programs, including home visits, the New Parent Support Program helps families learn to cope with stress, isolation, post deployments reunions, and the everyday

demands of parenthood. We offer a confidential opportunity to express your parenting concerns and ask questions about babies, infants and young children.

Youth Services

Youth Services

It is difficult to go to a new school and leave your friends. The feelings that we experience when we PCS are all normal, healthy feelings. You need to go through a process during each relocation where you say goodbye to old friends and familiar places, and enjoy the adventure of traveling to Alaska.

The initial part of moving may be tough but try to keep an open mind, relax and enjoy the new experiences. Soon you will be welcoming others who are coming to Alaska and helping them adjust to their new community. Once you are here - you won't want to leave. You'll love all the outdoor activities and the long summer days. Winters have their own special qualities and winter sports will make the time fly while you are enjoying the snow. So remember, there are many new and exciting things for you to experience in Alaska.

Youth Sponsorship Program

Youth Services (YS) will assist you in finding information about your new home. The Youth Sponsorship Program will match you with a sponsor your age that will give you the answers you are looking for and probably a lot more. You will have a friend to help you out, show you around, answer your questions and send you some great information on the area and what there is to enjoy in Alaska. The best part is that you will know someone when you get here.

Contact Youth Services at 907-353-7169 or DSN 317-353-7169 for more information or to sign up with the Youth Sponsorship Program.

Youth Employment

There are employment opportunities on-post and in the Fairbanks community. Summer employment programs start in May of each year and run through September. Youth job fairs are usually in March. Teens can learn resume preparation, interview techniques or what they should wear to apply or interview for a position. Call the Employment Assistance Office at 907-353-4245 for more information.

Youth Center

At YS there are many things for teens to do. These include rock climbing, white water rafting and more. In the center we have a gym, weight room, racquetball court, game room and computer lab. We perform community service such as "Make a Difference Day". We also help with activities that YS has planned such as block parties and Sports Fun Day. YS also conducts sporting events and has a personal physical fitness program.

For more information about what is available at the Fort Wainwright Youth Center, you can call us at 907-353-KIDS or 907-353-5437.

Some of the fun youth activities on post include:

- Skiing, sledding and snow boarding
- Four wheeling
- Library
- Video Arcade
- Drag races
- Arts and crafts
- Play grounds
- Skeet range
- Teen dances
- Bowling
- Golfing
- Rafting and Kayaking
- Hunting and Ice fishing
- Hiking
- Skateboarding, biking and roller blading

Youth Religious Programs

Fort Wainwright's education program involves a variety of activities, which include weekly CCD classes for Catholics and Sunday school classes for Protestants, with ages ranging from nursery school through adult groups.

The Protestant and Catholic congregations offer a wide variety of activities through the innovative leadership of chapel councils. These include adult and children's choirs, bell choir, Catholic and Protestant Women of the Chapel, Christian men's organizations, and many special family and social events.

The chaplains conduct off-post religious retreats for single Soldiers, engaged couples, families, youth, and married couples. These range from one-day retreats to weekend activities for couples and families, to a week of camp for children and youth during the summer. For more information, call the post chaplain at 907-353-9825

Financial Assistance

Financial Readiness Program

Finances are the leading source of stress in the lives of military Families. The Financial Readiness Program offers classes and one-on-one counseling to resolve problems and reduce financial stress. The mission of Financial Readiness is to reduce indebtedness and requests for emergency assistance and to prevent financial difficulties before they arise. The vision of Financial Readiness is Soldiers and Families living within their means and providing for their financial future.

Plan a PCS Budget

Personnel who are on Permanent Change of Station Orders will need adequate funds to travel and set up their new household. When determining your mode of travel, know that the expense of driving through Canada can exceed military travel entitlements. Unless you are considering a vacation, you may want to choose air travel. The cost of living in Alaska is also higher than most areas in the lower 48. If you decide to live off post, most apartment leases include heat and water but require renter to pay electric; budget about \$150 monthly for electric costs, more if electric water heater. Some leases, especially for single family homes, require renter to pay all utilities; in this case, you will need to budget approximately \$1,000.00 above the rent amount. Be careful. Prices are rising. Ask to see utility bills, especially heating oil, for the previous year. Estimate your cost by quantity used (number of KW electric, gallons heating oil, gallons water) multiplied by current cost/unit.

Apartments rent approximately \$757 a month for one bedroom, \$887 for two bedroom units, and \$1,163 for three bedroom apartments. Single family homes, depending on how many bedrooms, bathrooms, garages and surrounding land each of them have, may rent for \$800.00 to \$2400.00 a month without utilities.

Buyer Beware

There are companies wanting to give military members "a great deal." But it may be a great deal for them and not for you. Here a few guidelines to help you decide whether or not to sign a contract.

- You should be able to take a copy of the contract with you to review before you sign it. If a salesperson won't let you do this or tries to talk you out of it, beware!
- Prices on products and services sold under contract do not generally change overnight. If you can get something today you can usually get it tomorrow. Watch out for sales pitches to get you to sign up at a certain price right now.
- So called "free gifts" are rarely free. You usually wind up paying for them in the price of the contract. Don't rush into anything.

A contract is a legally binding document. You should carefully review all the terms and conditions before signing. Have a legal assistance attorney look at it before you sign. Remember, if it sounds too good to be true, it probably is. Talk to your Relocation Counselor or Consumer Affairs Financial Assistance Program Manager for further information on planning for your move.

Services offered at Army Community Service

One-on-one counseling services are available for self-referred or command-referred individuals in the following topic areas:

Budget Counseling

Focuses on improving the client's personal financial skills, such as budget development and financial planning. Also provides informational services on developing a spending plan, managing personal finances, evaluating assets and liabilities, and improving a client's ability to perform as an informed consumer.

Consumer Complaints

Feeling wronged? Have you had an unpleasant experience with an area business? Do you have a complaint? The Financial Readiness Program provides consumer complaint resolution, mediation, and referral assistance for both local and national complaints.

Consumer Affairs

Be a smart consumer. Make educated decisions. Research products before you buy. The Financial Readiness Program office has many publications and resources to help you.

Credit Report Analysis and Credit Repair

The Financial Readiness Program can assist to obtain copies of your credit report, explain the information in the report, and help you take steps to dispute and correct inaccurate information.

Debt Liquidation

Stop harassing phone calls, establish a workable plan to repay creditors, and re-establish your credit.

Family Supplemental Subsistence Allowance (FSSA)

The FSSA is designed to offer an additional cash subsistence allowance of up to \$500 for low-income military households. Soldiers may qualify by income or by participation on the Alaska Food Stamp program. FSSA screenings are done on a walk-in basis at the Financial Readiness Program office. Bring current end-of-month LES, ID card, social security card for all Family Members, and (if applicable) Food Stamp entitlement letter.

Financial Planning for PCS Move

Counseling is available to discuss and plan for financial factors involved in a PCS move, including before, during and after the move.

Information and Referral

The Financial Readiness Program can provide information and referrals to many on- and off-Post agencies. We encourage you to contact us for all of your financial and consumer questions.

Resource Library

The Financial Readiness Program has an extensive library of books and videos available for check-out. We also have many booklets and handouts for distribution free of charge.

Financial Education Classes offered at Army Community Service:

Bank Account Management (AR 608-1 4-39) (1.5 hours)

This class is mandatory for command-referred Soldiers who have abused or misused their checking account. Others are welcome to attend. Learn how to track deposits and withdrawals from your banking account. Learn how reconcile your bank statement with your transaction register. Bring current bank statement and transaction register.

Banking and Credit (1.5 hours)

Choosing a financial institution, choosing a credit card, understanding credit reports, building and repairing credit.

Budgeting and Debt Liquidation (1.5 hours)

Setting up a budget and paying off debt. Bring LES, pay stubs, monthly bills, credit card statements with minimum payment, balance and interest rate for your individualized plan.

Consumer Awareness and Large Purchases (1.5 hours)

Avoiding scams, ID theft, consumer rights and responsibilities, large purchases (furniture, electronics, vehicles, homes).

Financial Planning for Deployment (1.5 hours)

Changes in pay entitlements, paying bills, vehicle storage insurance, setting goals, Military Savings Deposit Program, updating important documents, pros and cons of Powers of Attorney.

Financial Planning for PCS Move (AR 608-1 4-39) (1.5 hours)

This class is mandatory for E1-E4 Soldiers on their initial PCS move. Spouses and other ranks are encouraged to attend.

Personal Financial Readiness (AR 608-1 4-39) (8 hours)

This class is mandatory for first term/initial term E1-E4 Soldiers. Spouses and other Soldiers are invited to attend.

Topics covered include Principles of Personal Finance, Banking, Credit, Saving and Investing, Understanding Your LES, Setting Goals and Developing a Spending Plan, Insurance, Making Large Purchases, and Consumer Awareness.

Savings, Investments, and TSP (1.5 hours)

You don't need to have a lot of money to save money. Everyone can save, even if it's \$10 or \$25 a month. The key is to start saving early. Learn about different saving and investing options, including tax advantaged option.

Contact Financial Readiness Program for dates of scheduled classes. Additionally, units and other groups are welcome to request classes to meet their specific needs.

Motor Vehicle Insurance

Alaska has a mandatory motor vehicle liability insurance law which requires the operator or owner of a motor vehicle to have motor vehicle liability insurance in effect when the vehicle is operated on a highway, vehicular way or area, or other public property in the state. The insurance policy must meet the minimum coverage amounts of \$50,000.00 for injuries or death to any one person, \$100,000.00 for total injuries or death per collision, and \$25,000.00 for property damages.

Effective July 1, 2002, Alaska law requires that proof of such motor vehicle liability insurance must be in a person's possession at all times when operating a motor vehicle and shall be presented for inspection upon the demand of a peace officer or other authorized representative of the Department of Public Safety.

Legal Assistance

Legal Services

The Fort Wainwright Legal Assistance Office provides worldwide support to United States Army Alaska and the Fort Wainwright military community. Its mission is to enhance combat readiness by providing a number of client and preventative law services, during both routine office appointments and pre-deployment processing. The office provides free advice and assistance to eligible clients on personal legal matters. We encourage you to bring leases, agreements, contracts, etc. to the Legal Assistance Office for review *before* you sign them. Eligible clients include Soldiers, retirees and their family members (military ID card holders).

How to Contact Legal Assistance & Claims Office

The Legal Assistance Office is located at 1562 Gaffney Road, in Building 1562. Appointments with an attorney are necessary, except on Tuesdays, but walk-in services are available at all times for powers of attorney and notary services. Clients may stop by or call to make an appointment. Telephone 907-353-6534 or DSN 317-353-6534 for further information.

Hours of operation are Monday - Wednesday and Friday from 9:00am - 12:00pm and 1:00 - 4:30pm; Thursday from 1:00pm - 4:30pm.

Claims Services

The Claims Office processes all claims for property lost or damaged in shipment or storage. Anyone making a claim should attend the claims briefing held every Tuesday except for Federal Holidays and Training Holidays. Briefing starts promptly at 1300 hours. Claims office is located in Building 1051, Suite #7. Hours: Monday - Wednesday & Friday 9:00 a.m. - 11:30 a.m./1:00 p.m. - 4:00 p.m.. Thursday - CLOSED. Call 907-353-6155/6558 for questions.

Types of Services Provided

Basic advice and services on personal legal matters including:

- Estate issues such as wills, living wills, advance medical directives, powers of attorney and guardianships
- Family matters such as adoption, paternity, divorce, custody, support and visitation
- Consumer issues such as debts, auto repairs, warranties and bankruptcy
- Landlord-Tenant issues
- Real property law such as home purchase or sale
- Service member's Civil Relief Act issues
- Veterans' reemployment right
- Notarial service
- Military administrative issues such as financial liability investigations and NCOER appeal
- Taxes
- Civilian criminal matter
- Referral to civilian attorneys for complex legal matters

Informative legal assistance pamphlets are available on a variety of topics in the Legal Assistance Office waiting room

Services Not Provided

The following services are not provided by Legal Assistance:

- Defenses to charges brought pursuant to the Uniform Code of Military Justice. Contact the Trial Defense Service office at 907-353-6522 or DSN 317-353-6522
- Private business activities
- Litigation or claims against the United State
- Prepaid-legal-representation cases such as your insurance company defending you in a tort case
- Contingent fee case

- Standards of conduct issue
- Victim/Witness Assistance Program
- Legal issues or concerns raised on behalf of a person who is ineligible for legal assistance

Deployment Support

Family Deployment Support

Deployment Readiness and Operation Ready Training provides continuing support to Unit Family Readiness Groups through scheduled training, resource information, and individualized training for units. To further support Family Readiness Groups, the Army Community Service Bldg. provides a meeting place for your FRG.

Free childcare is available for FRG meetings during Deployments and is also offered when taking FRG related classes at Army Community Service.

Family Readiness Group Trainings available

- Family Readiness Group Leader Training (Basic and Advanced)
- Key Caller Training
- Treasurer and Fundraising Training
- Care Team Training
- Trauma in the Unit
- Newsletter Training

The Deployment Readiness Program is located in Bldg. 3401 on Santiago Ave, The Welcome Center in rooms 52 & 71 and can be reached by calling 907-353-4374/4332.

Deployment Readiness Trainings/Briefings available:

- Pre-Deployment Briefings
- Unit Rear Detachment Training
- Reunion/Reintegration Training/Seminar
- Deployment Briefings
- BATTLEMIND for Spouses

Soldier/Family Readiness Center

The Soldier/Family Readiness Center delivers programs, training and services which promote self-reliance, resiliency, and stability during war and peace, which empowers and assists commanders and family readiness group leaders in maintaining readiness of all individuals, families and communities within the Fort Wainwright and Fairbanks community.

The Soldier/Family Readiness Coordinator is your resource for information regarding Family Readiness Groups (FRGs). Do you know what FRGs can do for you? Do you want to know who your FRG leader is? We will be able to link you up with your Battalion or Company FRG Leaders upon or prior to your arrival to Fort Wainwright.

A variety of materials are also available to you for free. We have a great resource library for all FRG members and leaders. There is even a computer station available for use in our readiness center. For questions or information please call 907-353-4374/4332, we are located in bldg 3401, room 71.

Other areas that Family Readiness provides are:

Are you ready for the deployment, separation and reunion? We have a multitude of training materials available for free to help with your preparations, including DVDs, booklets, pamphlets, resource guides, training manuals. You can learn the importance of better communications, Special Power of Attorney, Army Emergency Relief, and so much more. For information call 907-353-4374/4332.

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information*Medical Care*

Bassett Army Community Hospital is a national accredited medical facility that provides medical care and services to eligible military beneficiaries in the Northern half of Alaska. A new hospital was constructed and opened in May 2007.

Bassett Army Community Hospital provides maternal, newborn, mental health, general and specialty surgery, pediatrics, allergy, immunization, audiology, optometry, internal medicine, OB GYN, physical therapy, preventive medicine, laboratory, radiology, pharmacy and nutrition care services.

For minor illnesses that cannot wait for a regular appointment, patient can request a same day appointment in the hospital's Urgent Care Center 24 hours a day, 7 days a week. Soldier Troop Care is at the Kamish Clinic since the opening of the new Bassett Army Community Hospital in May 2007.

Fort Wainwright is considered an overseas installation. Completion of the Exceptional Family Member Program screening and completion of Command Sponsorship paperwork is required of all family members prior to arriving to Fort Wainwright, Alaska. Availability of specialized medical care is limited in Alaska, so some medical problems cannot be supported here. Soldier and/or Family Members will be referred to off-post local medical by Patient Affairs/Administration, if the care is available in the community. If the care is not available, the Soldier and/or Family Members will be sent TDY to 3rd Medical Group Hospital at Elmendorf Air Force Base, Anchorage or possibly on to Madigan Army Medical Center at Fort Lewis, Washington. If these military hospitals cannot provide the treatment necessary, Soldiers and/or Family Members will be transported to a civilian hospital that can provide the necessary medical treatment per Patient Affairs at Bassett Army Community Hospital.

Dental Care

General dentistry is available for Active Duty members. Family member care is strictly limited to space availability. No scheduled appointments are available.

Health Care - Special Needs

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Education - Special Education/EIS

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

- Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

Others who can help you:

- **Parent Training and Information Centers** Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.
- **STOMP (Specialized Training of Military Parents)** is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

Washington PAVE
STOMP Project
6316 So. 12th St.

Tacoma, WA 98465
253-565-2266 (v/tty)
1-800-5-PARENT (v/tty)
Fax: 253-566-8052
[Email](#)

Contact Information

*Intersection of Richardson & New Steese Highways
Fairbanks, AK 99703*

Phone 907-353-7908 / 907-353-4333

Phone (DSN) 317-353-7908

Fax 907-353-4328

Fax (DSN) 317-353-4328

[Email](#)

[Website](#)

Automotive Services

*AAFES Auto Service Station
3562 Neely Road*

Building 3562

Fort Wainwright., AK 99703

Phone 907-356-1263/1804

Phone (DSN) 317-353-7436

[Website](#)

Monday – Friday 7:00 a.m. – 8:00 p.m.

Saturday – Sunday 9:00 a.m. – 5:00 p.m

Chapels

Catholic Worship - Southern Lights Chapel

8th and Neely

Building 4107

Fort Wainwright, AK 99703

Phone 907-361-4463

Phone (DSN) 317-361-4463

Fax 907-353-2765

Fax (DSN) 317-361-4375

Monday – Friday 7:30 a.m. – 4:30 p.m.

For information

Child and Youth Registration and Referral

Central Registration for Childcare (CYS)

4176 Neely Road

Building 4176

Fort Wainwright, AK 99703

Phone 907-353-7713

Phone (DSN) 317-353-7713

Fax 907-361-4198

Monday – Friday 7:30 a.m. – 5:30 p.m.

Saturday and Sunday - closed

Adult Education Centers

Education Center

2110 Montgomery Road

Building 2110 Montgomery Road

Fort Wainwright, AK 99703

Phone 907-353-7486 / 907-353-6355

Phone (DSN) 317-353-7486/6355

Fax 907-353-7472

Fax (DSN) 317-353-7472

[Email](#)

Monday – Thursday 7:30 a.m. – 11:45 a.m. & 1:00 p.m. – 5:00 p.m.

Friday by appointment only

Saturday – Closed

Sunday – Closed

Chapels

Protestant Services - Northern Lights Chapel

3430 Rhineland Avenue

Building 3430

Fort Wainwright, AK 99703

Phone 907-353-2088

Phone (DSN) 317-353-2088

Fax 907-361-4375

Monday – Friday 7:30 a. m. – 4:30 p.m.

For information

Child Development Centers

Child Development Center (CDC)

4024 600th Street

Building 4024

Fort Wainwright, AK 99703

Phone 907-356-1550 / 907-353-4190

Phone (DSN) 317-353-4190

Fax 907-361-4788

Fax (DSN) 317-361-4788

[Website](#)

Monday – Friday 6:00 a.m. – 5:30 p.m.

Saturday and Sunday - closed

Commissary/Shopette

Commissary

Building 3703A Southgate Road

Fort Wainwright, AK 99703

Phone 907-353-7452

[Website](#)

Daily 10:00 a.m. – 7:00 p.m.

Commissary/Shoppette

Shoppette (South Post)
Neely Road
 Fort Wainwright, AK 99703
 Phone 907-356-2349

Monday – Friday 6:00 a.m. – Midnight
 Saturday & Sunday 9:00 a.m.- Midnight

Emergency Relief Services

Army Emergency Relief (AER)
 Building 3401 Santiago Ave.
 Ft. Wainwright, AK 99703
 Phone 907-353-7453 / 907-353-4237
 Phone (DSN) 317-353-7453
 Fax 907-353-4326
 Fax (DSN) 317-353-4237

24 hours a day, 7 days a week

Exceptional Family Member Program/Special Needs

Exceptional Family Member Program (EFMP)
 3401 Santiago Avenue
 Building 3401
 Fort Wainwright, AK 99703
 Phone 907-353-4243
 Phone (DSN) 317-353-4243
 Fax 907-353-4328

Mon, Tue, Wed & Fri 8:00 a.m. – 5:00 p.m.
 Thursday 1:00 p.m. – 5:00 p.m.

Family Advocacy Program

Family Advocacy
 3401 Santiago Avenue
 Building 3401
 Fort Wainwright, AK 99703
 Phone 907-353-7317
 Phone (DSN) 317-353-7317
 Fax 907-353-4200
 Fax (DSN) 317-353-9200

[Website](#)

Mon, Tue, Wed & Fri 8:00 a.m. – 5:00 p.m.
 Thursday 1:00 p.m. – 5:00 p.m.
 Emergency 24/7

Commissary/Shoppette

Shoppette
(North Post) Building 1021
 Marks Road
 Fort Wainwright, AK 99703
 Phone 907-356-1133

Monday – Friday 11:00 a.m. – 7:00 p.m.
 Saturday & Sunday - closed

Emergency Relief Services

American Red Cross
 1024 Apple Street
 P.O. Box 35007
 Ft. Wainwright, AK 99703
 Phone 907-353-7234 / 1-877-272-7337
 Phone (DSN) 317-353-7234
 Fax 907-353-7333

[Email](#)

24 hours a day, 7 days a week

Exchange(s)

AAFES/PX
 3703 Neely Road
 Building 3703
 Fort Wainwright, AK 99703
 Phone 907-356-1345

[Website](#)

Sunday - Saturday 10:00 a.m. - 8:00 p.m.

Family Center

Army Community Service
 IMPC-FWA-MWA
 Building 3401 Santiago Avenue
 Fort Wainwright, AK 99703
 Phone 907-353-4ACS (4227)
 Phone (DSN) 317-353-4ACS (4227)
 Fax 907-353-4328

[Website](#)

Monday, Tuesday, Wednesday & Friday 8:00 a.m. – 5:00 p.m.
 Thursday 1:00 p.m. – 5:00 p.m.

Golf Courses

Chena Bend Golf Course
 2092 Ketchum Road
 Building 2092
 Fort Wainwright, AK 99703
 Phone 907-353-6223/7830

Open May thru September

Gymnasiums/Fitness Centers

Melaven Gym
 Building 3452, South Gate Road
 Fort Wainwright, AK 99703
 Phone 907-353-1994
 Phone (DSN) 317-353-1994

Monday – Friday 5:30 a.m. – 8:00 p.m.
 Saturday 10:00 a.m. – 6:00 p.m.

Hospital/Medical Treatment Facility(s)

Bassett Army Community Hospital
 Building 4076
 Neely and 10th Street
 Fort Wainwright, AK 99703
 Phone 907-361-5206
 Phone (DSN) 317-361-5206
 Fax 907-361-4849

[Website](#)

Monday – Wednesday & Friday 7:30 a.m. – 4:30 p.m.
 Thursday 1:00 p.m. – 4:30 p.m.
 Emergency Room 24/7

Household Goods/Transportation Office (outbound)

Transportation Office
 3401 Santiago Avenue
 Building 3401, Santiago Avenue, First Floor Room 118
 Fort Wainwright, AK 99703
 Phone 907-353-1150 / 907-353-1108 / 907-353-1155
 Phone (DSN) 317-353-1150

Housing Referral Office/Housing Privatization

Community Homefinding Relocation Services
 3401 Santiago Avenue
 Building 3401, Santiago Avenue on the first floor
 Fort Wainwright, AK 99703
 Phone 907-353-1660/1666
 Phone (DSN) 317-353-1660/1666

Monday – Wednesday & Friday 7:30 a.m. – 4:30 p.m.
 Thursday 1:00 p.m. – 4:30 p.m.

Gymnasiums/Fitness Centers

Physical Fitness Center
 3709 Southgate and Meridian
 Building 3709 Southgate and Meridian
 Fort Wainwright, AK 99703
 Phone 907-353-7274
 Phone (DSN) 317-353-7274

Monday – Thursday 5:30 a.m. – 10:00 p.m.
 Friday 5:30 a.m. – 9:00 p.m.
 Saturday, Sunday & Holidays 8:00 a.m. – 8:00 p.m.

Hospital/Medical Treatment Facility(s)

Troop Medical Clinic (Kamish Clinic)
 3406 Alder Avenue
 Fort Wainwright, AK 99703
 Phone Appt 907-361-4000 / Dental 907-353-2917
 Fax 907-361-4849

Monday – Wednesday & Friday 7:30 a.m. – 4:30 p.m.
 Thursday 1:00 p.m. – 4:30 p.m.

Household Goods/Transportation Office (inbound)

Transportation Office
 3401 Santiago Avenue
 Building 3401, Santiago Avenue, First Floor Room 118
 Fort Wainwright, AK 99703
 Phone 907-353-1150 / 907-353-1108 / 907-353-1155
 Phone (DSN) 317-353-1150

Housing Office/Government Housing

Fort Wainwright Housing
 3401 Santiago Avenue
 Building 3401 Santiago Avenue, First Floor
 Fort Wainwright, AK 99703
 Phone 907-353-1190 / 907-353-1666
 Phone (DSN) 317-353-1666

ID/CAC Card Processing

ID Card Section/DEERS
 3401 Santiago Avenue
 Building 3401 Santiago Avenue
 Fort Wainwright, AK 99703
 Phone 907-353-2243

Monday – Wednesday & Friday 7:30 a.m. – 4:30 p.m.
 Thursday 1:00 p.m. – 4:30 p.m.

Information and Referral Services*Information & Referral*

3401 Santiago Avenue

Building 3401 Santiago Avenue

Fort Wainwright, AK 99703

Phone 907-353-4227

Phone (DSN) 317-353-4227

Fax 907-353-9095

Fax (DSN) 317-353-9095

Monday, Tuesday, Wednesday & Friday 8:00 a.m. –
5:00 p.m.

Thursday 1:00 p.m. – 5:00 p.m.

Loan Closet*Relocation Lending Closet*

3401 Santiago Avenue

Building 3401, The Welcome Center

Army Community Service, Room 126

Fort Wainwright, AK 99703

Phone 907-353-4333 / 907-353-7908

Phone (DSN) 317-353-4333

Fax 907-353-4328

[Email](#)

Monday, Tuesday, Wednesday & Friday 8:00 a.m. –
5:00 p.m.

Thursday 1:00 p.m. – 5:00 p.m.

New Parent Support Program*New Parent Support Program*

3401 Santiago Avenue

Building 3401, Santiago Avenue, The Welcome Center

Army Community Service, room 100

Fort Wainwright, AK 99703

Phone 907-353-7515

Phone (DSN) 317-353-7515

Fax 907-353-4200

Fax (DSN) 317-353-4200

Monday, Tuesday, Wednesday & Friday 8:00 a.m. –
5:00 p.m.

Thursday 1:00 p.m. – 5:00 p.m.

Library*Post Library*

3700 Santiago Avenue

Building 3700, Santiago Avenue

Fort Wainwright, AK 99703

Phone 907-353-2642

Phone (DSN) 317-353-2642

Fax 907-353-6681

Monday – Wednesday 11:00 a.m. – 7:00 p.m.

Saturday & Sunday 11:00 a.m. – 8:00 p.m.

MWR (Morale Welfare and Recreation)*Outdoor Recreation*

4058 Gates Drive

Building 4058

Fort Wainwright, AK 99703

Phone Summer 907-353-6349/6350

Fax 907-353-2085

[Email](#)[Website](#)

Depends on the season

Call 907-353-6349/6350

Non-appropriated Funds (NAF) Human Resources*Non-Appropriated Funds (NAF)*

Murphy Hall

Building 1045, Room 15

Gaffney Road

Fort Wainwright, AK 99703

Phone 907-353-7203

Phone (DSN) 317-353-6356

Monday – Friday 7:30 a.m. – 4:30 p.m.

Saturday and Sunday - closed

Personal Financial Management Services*Financial Readiness Program*

3401 Santiago Avenue
Building 3401 Santiago Avenue

Fort Wainwright, AK 99703

Phone 907-353-7438

Phone (DSN) 317-353-7438

Fax 907-353-4326

Fax (DSN) 317-353-4326

[Website](#)

Monday, Tuesday, Wednesday & Friday 8:00 a.m. – 5:00 p.m.

Thursday 1:00 p.m. – 5:00 p.m.

Relocation Assistance Program*Relocation Readiness*

3401 Santiago Avenue
Building 3401, Santiago Avenue, Welcome Center

Army Community Service, Room 58 & 59

Fort Wainwright, AK 99703

Phone 907-353-7908 / 907-353-4333

Phone (DSN) 317-353-7908

Fax 907-353-4328

Fax (DSN) 317-353-4328

[Email](#)[Website](#)

Monday, Tuesday, Wednesday & Friday 8:00 a.m. – 5:00 p.m.

Thursday 1:00 p.m. – 5:00 p.m.

Spouse Education, Training and Careers*Employment Readiness Program*

3401 Santiago Avenue
Building 3401 Santiago Avenue

Fort Wainwright, AK 99703

Phone 907-353-4327

Phone (DSN) 317-353-4327

Fax 907-353-4328

[Website](#)

Monday, Tuesday, Wednesday & Friday 8:00 a.m. – 5:00 p.m.

Thursday 1:00 p.m. – 5:00 p.m.

Transition Assistance Program*Army Career and Alumni Program (ACAP)*

3401 Santiago Avenue
Room 248

Fort Wainwright, AK 99703

Phone 907-353-2113

Phone (DSN) 317-353-2113

Fax 907-353-2114

Monday – Friday 7:30 a.m. – 4:30 p.m.

Saturday and Sunday - closed

Personnel Support Office*Military Personnel Division*

3401 Santiago Road
Fort Wainwright, AK 99703

Phone 907-353-2273 / 907-353-2220 / 907-353-2253

Phone (DSN) 317-353-2273

Monday, Tuesday, Wednesday & Friday 7:30 a.m. – 4:30 p.m.

Thursday 1:00 p.m. – 4:30 p.m.

School Liaison Office/Community Schools*School Liaison Officer*

3401 Santiago Avenue, Building 3401
Santiago Avenue Welcome Center, Room 50

Fort Wainwright, AK 99703

Phone 907-353-9879

Phone (DSN) 317-353-9879

Fax 907-353-4328

Monday, Tuesday, Wednesday & Friday 8:00 a.m. – 5:00 p.m.

Thursday 1:00 p.m. – 5:00 p.m.

Temporary Lodging/Billeting*Billeting-Northern Lights Lodging*

3402 Santiago Road
Fort Wainwright, AK 99703

Phone 907-353-3800

[Website](#)

Open 24 hours a day, 7 days a week

Travel Office*SATO Office*

3401 Santiago Avenue RM 242
Fort Wainwright, AK 99703

Phone 907-353-1166

Phone (DSN) 317-353-1166

Monday – Friday 7:30 a.m. – 4:30 p.m.

Saturday and Sunday - closed

Veterinary Services

Veterinary Services
3597 Oak Avenue
Building 3597, Oak Avenue
Fort Wainwright, AK 99703
Phone 907-353-2910
Phone (DSN) 317-353-2910

Monday – Friday 7:30 a.m. – 4:30 p.m.
Saturday and Sunday - closed

Victim Advocate Services

Family Advocacy Victim Advocate
3401 Santiago Avenue
Building 3401
Fort Wainwright, AK 99703
Phone 907-353-4202/4340
Phone (DSN) 317-353-4202/4340
Fax 907-353-4200
Fax (DSN) 317-353-4200

Monday – Friday 8:00 a.m. – 5:00 p.m.
24/7 please call in case of an emergency
907-388-2260 or 907-388-4203

Welcome/Visitors Center

Visitor Center (Main Gate)
Front Gate on Gaffney Road
Fort Wainwright, AK 99703
Phone 907-353-6144

Open 24 hours a day, 7 days a week

Youth Programs/Centers

Youth Services
4109 Neely Road
Building 4109, Neely Road
Fort Wainwright, AK 99703
Phone 907-353-7488 / 907-353-7394
Phone (DSN) 317-353-7488
Fax 907-353-4095

Call for info 907-353-5437
Monday – Friday 7:30 a.m. – 4:30 p.m.

Major Units

1-24 Infantry Battalion

Contact Information:
S1-NCOIC
COM: 907-353-2087
DSN: 317-353-2087

5-1 Cavalry Squadron

Contact Information:
S-1
COM: 907-353-7093
DSN: 317-353-7093

1-25 Stryker Brigade Combat Team

Contact Information:
S-1
COM: 907-353-6668
DSN: 317-353-6668

Headquarters Company Brigade, HHC 1-25 Stryker Brigade Combat Team

Contact Information:
CQ
COM: 907-353-9802
DSN: 317-353-9802

9th Army Band

Contact Information:
CQ
COM: 907-353-6398
DSN: 317-353-6398

Kamish Troop Clinic

Contact Information:
Help Desk
COM: 907-353-1207
DSN: 317-353-1207

1-25 Brigade Support Battalion

Contact Information:
S-1
COM: 907-353-3507
DSN: 317-353-3507

Aviation Task Force 49

Contact Information:
S1 NCOIC
COM: 907-353-0405
DSN: 317-353-0405

Reserve Center, B Company, 411th ENG Unit

Contact Information:
NCO
COM: 907-353-2900
DSN: 317-353-2900

2-8 Field Artillery Battalion

Contact Information:
NCOIC
COM: 907-353-3160
DSN: 317-353-3160

28th Military Police

Contact Information:
Desk SGT
COM: 907-353-7535
DSN: 317-353-7535

1-5 Infantry Battalion

Contact Information:
S-1
COM: 907-353-2510
DSN: 317-353-2510

Military Personnel Division

Contact Information:
COM: 907-353-2273
DSN: 317-353-2273

125th Finance Battalion, C DT

Contact Information:
Help Desk
COM: 907-353-1307
DSN: 317-353-1307

3 ASOS, USAF

Contact Information:
1SG
COM: 907-353-6933
DSN: 317-353-6933

Bassett Army Community Hospital

Contact Information:
Information
COM: 1-800-478-5172
DSN: 317-361-5172

1984th US Army Hospital (Reserve)

Contact Information:
PSNCO
COM: 907-353-2940
DSN: 317-353-2940

Garrison and Support Garrison Commander's Office

Contact Information:
Admin
COM: 907-353-7662
DSN: 317-353-7660

Northern Warfare Training Center

Contact Information:

1SG

COM: 907-353-1196

DSN: 317-353-1196

1-52 AVN Battalion Command Group

Contact Information:

S1 Clerk

COM: 907-353-3494

DSN: 317-353-3494

Cold Regions Research & Engineering Lab

Contact Information:

COM: 907-353-5149

DSN: 317-353-5149

Aviation Task Force 49

Contact Information:

S1 NCOIC

COM: 907-353-0405

DSN: 317-353-0405

507th Signal Company

Contact Information:

1SG

COM: 907-353-7073

DSN: 317-353-7073

3-21 Infantry Battalion

Contact Information:

CQ

COM: 907-353-4688

DSN: 317-353-4688

AK Army National Guard Det. 1, CO A 1/207**AVN Regt**

Contact Information:

Readiness NCO

COM: 907-356-1438

6-17th Cavalry

Contact Information:

S1

COM: 907-353-0509

DSN: 317-353-0509

5-1 Calvary

Contact Information:

S-1 NCOIC

COM: 907-353-4338

DSN: 317-353-4338

Brigade Troops Battalion

Contact Information:

CSM

COM: 907-353-6379

DSN: 317-353-6379

1984th US Army Hospital (Reserve)

Contact Information:

PSNCO

COM: 907-353-2940

DSN: 317-353-2940

Veterinary Clinic

Contact Information:

Help Desk

COM: 907-353-2910

DSN: 317-353-2910