

Plan My Move Booklet for Fort Jackson

Overview



Location

Fort Jackson is located in South Carolina, near the state capitol of Columbia. A metropolitan region with a population over 400,000, Columbia offers a diversity of experiences and attractions. Columbia displays its patriotism proudly and is glad to be the home of Fort Jackson, the largest and most active Initial Entry Training Center in the U.S. Army. The Fort Jackson/Columbia area is a moderate cost-of-living area. The base operator's phone number is 803-751-7511 or DSN 312-734-7511.

History

Named after Major General Andrew Jackson or "Old Hickory," the seventh president of the United States, Fort Jackson had its beginnings in 1917, as a new Army Training Center to answer America's need for trained fighting men in World War I. Fort Jackson has always served as the Army's pioneer in the training environment. For more information, go the [Fort Jackson homepage](#).

Mission

Fort Jackson is the largest and most active Initial Entry training Center in the U.S. Army, training 34 percent of all Soldiers and 69 percent of the women entering the Army each year. Providing the Army with trained, disciplined, motivated and physically fit warriors who espouse the Army's core values and are focused on teamwork is the post's primary mission. That means training in excess of 45,000 basic training and advanced individual training Soldiers every year. In addition, Fort Jackson has become a significant site of professional development for the Soldier Support Institute (SSI) including the U.S. Army Adjutant General School, Finance School, Recruiting and Retention School, the Institute's Noncommissioned Officers Academy, and the Training Support Battalion. Also, the Army Chaplain School and the Department of Defense Polygraph Institute make their homes at Fort Jackson. Fort Jackson is also home to one of the Army's Drill Sergeant Schools.

Population Served

In addition to the 45,000 or more Soldiers in basic and advanced individual training who pass through Fort Jackson every year, permanently assigned Soldiers total more than 3,600 with their more than 10,000 family members. Approximately 14,000 Soldiers attend courses at the SSI and other schools each year. Fort Jackson employs almost 5,200 civilians and provides services for more than 115,000 retirees and family members.

Base Transportation

Currently, there is no base transportation on this installation.

Sponsorship

For questions about unit of assignment and assignment of sponsors, please contact the Adjutant General Division at 803-751-5579, DSN 312-734-5579.

Temporary Quarters

Temporary Lodging is arranged through the Fort Jackson Welcome Center, open 24 hours, 7 days a week. The Welcome Center is located at 4934 Strom Thurmond Blvd., just inside Gate 2. Gate 2 is located off Forest Drive/Ft. Jackson off I-77, Exit #12. The Welcome Center can be reached toll-free at 1-800-276-6984 or 803-782-9802. Arrangements for on post temporary lodging, as well as referral for off post temporary lodging can be gained from this facility.

Relocation Assistance

The Army Community Service Relocation Readiness program is housed in the Strom Thurmond Building, in Room 120, a few blocks from Gate #2 off I-77 Exit #12. Information on Fort Jackson and the surrounding Columbia/midlands region can be obtained by stopping in, or by calling 803-751-4868, DSN 312-734-4868. Lending Closet services are available for permanently assigned Soldiers and family members.

Critical Installation Information

It is no longer permissible to use cell phones while driving a car on post.

Sponsorship

Settling into your new location and your new unit takes time. [Plan My Move](#) is designed to assist you with information about your new location. Complimenting Plan My Move each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. Sponsors can make your transition smoother. The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you settling into your new location. You can request a sponsor through your unit, or with help from the Relocation Assistance Program or the Family Center at your new installation.

Your Service will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation.
- Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provide by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and lending closet
- Providing essential service locations such as commissary, exchange, gas station, bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

- **Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

- **Air Force:** Gaining Unit Commander Support Staff/Military Personnel Element will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.
- **Navy:** OPNAV INSTRUCTION 1740.3B prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3B outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Directions to Fort Jackson

Directions from Airport

Exit airport, take I-26 East (toward Charleston); take I-77 North; exit at Exit 12 onto Strom Thurmond Blvd (a continuation of off-post street Forest Drive). After entering Gate 2, the Welcome Center is just beyond the first stop-light on the right. Turn right into the building marked "Barker Bldg."

Directions if Driving

Arriving on I-26 from the West

Take I-20 east; proceed to I-77 *South* (*Careful* not to be diverted to I-77 North); once on I-77 South proceed to Exit 12; proceed onto Ft. Jackson to Welcome Center as described above.

Arriving I-26 from East

Take I-77 north to Exit 12; then onto Ft. Jackson to Welcome Center as described in paragraph above.

Arriving on I-20 from East

Take I-77 south to exit 12, then to Welcome Center, as described in above paragraph.

From Bus and Train Stations

From bus or train station, have taxi enter by Gate 2, Forest Drive gate, then proceed as above.

Check-in Procedures

Inprocessing Procedures

For information on inprocessing, please call the Welcome Center toll free at 1-800-276-6984 or DSN 312-734-7576 or 803-751-7576.

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

The Relocation Readiness Program (RPP) office at Fort Jackson is available to assist the incoming or departing soldier and family members.

Our Lending Closet items include pots and pans, dishes, silverware, irons and ironing boards, toasters, coffee-pots, futons, cribs, high chairs, child car seats and other items. We do not provide bed linens, pillows or towels.

The RPP office hosts Newcomer's Orientation normally on the first Wednesday of every month at the Post Conference Room, adjacent to the Post Headquarters on Jackson Blvd. The Orientation begins at 9:00 a.m. with a representative from the Command Group, followed by additional information, speakers and films. Child care is provided.

The RPP office is an inprocessing point at Fort Jackson where detailed information on the Newcomer's Orientation is handed to every inprocessing soldier.

The Army Career Assistance Program (ACAP) assists active duty, Reserve and National Guard soldiers, civilians and their family members in the transition from military to civilian life. The two main functions of this program are the Transition Assistance Office (TAO) and the Job Assistance Center (JAC). The TAO prepares and Individual Transition Plan (ITP) to assist the client with all available transition services, and makes referrals based upon the client's needs and desires.

The TAO and the Job Assistance Center helps the client with the total job search process. The JAC conducts monthly seminars and workshops where the client learns about resume writing; translating military experience into civilian terminology; marketing and networking skills; how to dress and prepare for job interviews; job offers and salary negotiation; and other job search skills.

The JAC has a job announcement bulletin board, and both a manual and an automated reference library made up of veteran's training and labor market information from each of the 50 states. The JAC offers an automated Army Employer and Alumni Network; an automated Defense Outplacement and Referral System; an automated America's Job Bank; and an automated Executive Search System.

For Sponsorship information for youth, please see Child and Youth Services at Fort Jackson.

To contact the Relocation Readiness Program, call 803-751-4868 or DSN 312-734-4868.

Emergency Assistance

Planning for Emergencies

No matter how well you have planned your move, emergencies do happen.

Important Documents/Hand Carry

Before you leave, make sure you have all important papers with you - not packed with your household goods. Make sure you have important numbers such as Staff Duty officer (see below), and, if possible, your sponsor's number.

American Red Cross

The American Red Cross is always available for emergency aid. Contact the nearest chapter listed in the local phone directory.

Army Emergency Relief (AER)

Army Emergency Relief (AER) can provide financial assistance to meet unforeseen required travel and related maintenance expenses such as transportation, lodging or food when applicable due to extraordinary costs involved with permanent change of station(PCS).

Emergency Contacts

Contact	Telephone
Staff Duty Officer	803-751-7611/-7612 or DSN 312-734-7611/-7612
Chief, Officer Section	803-751-6606/4908 or DSN 312-734-6606/4908
Chief, Enlisted Personnel	803-751-4615/4411 or DSN 312-734-4615/4411
Welcome Center	803-751-7642/7576 or DSN 312-734-7642/7576
Welcome Center	toll-free:1-800-276-6984
Army Community Service Relocation	803-751(DSN/734)-4868

Emergency Assistance while Traveling

PERSCOM significantly changed the way it provides assistance to soldiers and family members when they are moving to and from overseas. Since 1974 the PERSCOM Personnel Assistance Points (PAPS) have existed to support the emergency, administrative and logistical needs of soldiers, Department of Defense civilians and family members traveling to and from overseas. However, recent mandated staffing reductions have forced PERSCOM to close the PAPS and modify the manner they provide such support in the future. The current schedule calls for the PAPS at JFK, St. Louis, Charleston to close June 30, followed by the closure of the Philadelphia PAP on Aug 30. The Atlanta PAP will close its doors a year later, on June 30 1998. In place of PAPS, PERSCOM will establish a single element located at its headquarters in Alexandria, Va.

ATAC/Assistance for Soldiers and their Families

This centralized operation which will be called the ATAC become operational July 1 and can be reached at : 1-800-582-5522The ATAC will be operational M-F 6a.m. to 10p.m. Eastern time.

If a soldier or family member has an emergency they may call the toll-free number, leave a message identifying the nature of the emergency and the number at which they may be reached. Then, by following the instructions on the voice mail system they can indicate their situation requirements.

While the ATAC will not perform all the functions previously handled by the PAP, it will assist in helping solve the most common problems encountered by soldiers and families traveling worldwide. Specifically, the operation will handle actions that can be accomplished by telephone and FAX such as: * requests for leave extensions * arrangement or changing of port calls * issue and amend orders, and * arrangement of next of kin overseas travel under Invitational Travel orders.

Important contact information for ATAC

Mailing Address:

Commander, U.S. Total Army Personnel Command

ATTN: TAPC-PLO-TC

Alexandria, Va. 22332-0430

message address: CDR PERSCOM ALEX VA//TAPC-PLO-TC//

email address: atac@hoffman-emh1.army.mil

toll-free phone: 1-800-582-5552 or DSN: 312-221-1547

Motor Vehicles

Registration & Licensing Requirements

South Carolina State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 5 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

South Carolina Driver's License

Military personnel and their family members are not required to obtain South Carolina driver's licenses or license plates as long as they have valid ones from other states. Expiration of a service member's driving license is different depending upon its state of origin.

If you do not have a valid driver's license, you must pass a written examination and a road test within 90 days of your arrival. A learner's permit may be issued at the age of 15 and an unrestricted license at age 16.

The Department of Highways and Public Transportation is located at 1630 Shop Road. For more information, you may contact them at 803-253-4028 or general information at 803-737-1767. The toll free number is 800-442-1368. Hours of operation are 8:30 am until 5 pm, Monday through Friday.

Registering Vehicles in South Carolina

South Carolina law requires all vehicles remaining in the state for over thirty days to be registered and licensed by the state. However, if a soldier is not a legal residence of South Carolina and he/she owns a vehicle which is legally registered in another state, he does not have to comply with the requirement to register his vehicle in South Carolina.

Property Tax

Normally, persons registering a vehicle in South Carolina must first pay any personal property tax due on the vehicle. Nonresident soldiers (a soldier who is a legal resident of another state but who is placed in South Carolina pursuant to a military order) who wish to register their vehicles in South Carolina may avoid these taxes by taking a recent LES(showing the soldier's home state) and a copy of orders stationing that soldier in South Carolina to the local County Auditors office.

The local tax office will then provide the soldier a tax exemption form to take to the Department of Motor Vehicles (DMV) office to allow registration. There is also a DMV Registration form which the vehicle owner must complete prior to registration in South Carolina. You may pick up this form at any local DMV office.

If a nonresident soldier elects to register his vehicle in South Carolina, the county auditor will send a bill for the personal property tax due on the vehicle each year the soldier remains in the state. In order to re-qualify for exemption from this tax, a soldier must again follow the procedures outlined in the preceding paragraph.

If a nonresident soldier purchases a car in South Carolina, he/she may avoid paying sales taxes (maximum \$300) by completing a Nonresident Military Tax Exemption Certificate. These forms are available from the car dealer, the South Carolina Tax Commission or the Client Services Division of the Office of the Staff Judge Advocate.

A commissioned officer of higher rank in the soldiers chain-of-command (not an officer of JAG) must sign the form acknowledging that he has reviewed the soldier's records to verify that the soldier is not a resident of South Carolina and is stationed in South Carolina pursuant to military orders.

Insurance

South Carolina requires that an automobile operating on its streets and highways be duly insured. This means that each vehicle must carry at least the minimum level of liability insurance: \$15,000 bodily injury to each person \$30,000 bodily injury for each accident \$ 5,000 property damage for each accident

South Carolina also requires that motorist carry Uninsured Motorist Coverage. The minimum levels of uninsured motorist coverage are the same as above.

The South Carolina Highway Department issues a fine in the amount of \$400 to any motorist caught driving after his automobile insurance has lapsed for five consecutive days. In order for the motorist's driving privileges to be reinstated, he must pay the \$400 fine, and also pay a penalty of \$5 per day for each day he is uninsured.

Registering Vehicles on Base

Fort Jackson now requires the registration of all vehicles. If you are not registered, please be prepared to show your driver's license and vehicle registration at the entry gates. A search of your vehicle may be conducted as well.

The vehicle registration office, which is the location to register and obtain post decals, is located in the Strom Thurmond Building, Bldg 5450. For more information, please call the following numbers: 803-751-7574/7573/3981 or DSN 312-734-7574/7573/3981.

Motorcycles

All motorcycles owned by soldiers or family members that are driven on post must be registered at the Safety Office, Bldg 2371, on Beauregard Street. Motorcyclists must also meet state and installation requirements and attend a free, day-long course administered by the Safety Office.

Installation requirements for motorcyclists include:

- wearing a helmet with visor
- wearing bright colored clothing during daylight hours
- wearing a reflective vest during dark hours
- wearing gloves and a long-sleeved shirt

Base Regulations

Traffic violations are handled through the U.S. Magistrate Court. An offender may either pay the fine or go before a magistrate for resolution of the violation. Both within the city of Columbia and on Fort Jackson, the speed limit is 30 mph unless otherwise posted. Right turns on red are permitted, and speed limits on interstate and other highways are strictly enforced. Additionally, state law mandates that when windshield wipers are in use, headlights must also be turned on.

Ft. Jackson military police enforce all traffic and on-post violations. Parking is not allowed on grass areas and in reserved parking lots on the installation. Citations are given for vehicles playing loud music on post. Music should not be heard for a distance of more than 125 feet (42 yards). Fort Jackson Regulation 385-10 requires all personnel riding bicycles on the installation to wear an approved bicycle safety helmet.

Seatbelts and Child Restraints -- South Carolina has a compulsory seatbelt law which also applies when driving on Fort Jackson. Additionally, children ages 4 and under traveling in a vehicle's front seat must be secured in restraining devices approved by the National Safety Products Council. Children ages 5 and under traveling in the back seat must also be in a

restraint. Children 6 years and older traveling in the back seat must wear seatbelts.

Loan Closet

Items Available

The Relocation Readiness Program Loan Closet offers basic household items for temporary loan to families awaiting arrival of their household goods shipment. Some of our Lending Closet items include:

- pots and pans
- dishes, silverware
- irons and ironing boards
- toasters
- coffee-pots
- futons
- cribs
- high chairs
- child car seats

We do not provide bed linens, pillows or towels.

How to Borrow

Contact ACS, Relocation Program if you are in need of any basic household goods. They can be reached by calling 803-751-4868 or DSN 312-734-4868.

Housing - Overview

Government Housing

Ft. Jackson will make every effort to help you and your family find suitable housing when you relocate to the Columbia area. The installation's Housing Division, located in Room 242 of the Thurmond Bldg on Strom Thurmond Blvd., is ready to provide you with personal service and information. Open weekdays from 7:30a.m. - 4:15p.m., division employees can place you in on-post housing, depending on availability, or help you locate suitable off-post housing with your income in mind.

Availability

Fort Jackson has a total of 1,266 family housing units for enlisted soldiers and officers. While all units are unfurnished, they do come equipped with central heating and air conditioning, refrigerators and gas ranges. Many have dishwashers and newer units completed in mid-1989 also have carports. Portable dishwashers are available at Furnishings Management, bldg 1555, located on Ewell Road. For enlisted soldiers, there are 472 two-bedroom, 448 three-bedroom and 246 four-bedroom. One five-bedroom unit also is maintained. The 99 units reserved for officers break down as follows: 12 two-bedroom; 50 three-bedroom; and 37 four-bedroom units.

Application and Eligibility

All incoming soldiers interested in applying for on-post housing must report to the assignment and termination section of the Housing Office in the Strom Thurmond Building, 5450 Strom Thurmond Blvd, Room 242, with a copy of their assignment orders. This section will process you in, discuss bedroom requirements, the availability of quarters and put you on the appropriate waiting list. Your position on the list is determined by the departure date from your last permanent party duty station. All persons returning from a non-accompanied hardship tour will be inserted just below the frozen top 10 percent of the waiting list. Personnel eligible to apply for quarters are those in a PCS status, i.e. signed out from their last permanent party station.

Non-government Housing

Housing Referral Office (HRO) --The HRO is your contact for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-post housing is the HRO. The HRO will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located. All renters should carry renters insurance against fire, theft and other damages. The property owner's insurance will cover the property but not the renters personal property.

DoD Automated Housing Referral Network (AHRN)--Visit AHRN.com or ask at your local housing office to learn about this DoD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN [website](http://AHRN.com) to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Temporary Lodging

All incoming personnel, regardless of grade, unit of assignment or whether in accompanied or unaccompanied status should report to the Welcome Center at the Community Activities Center. Temporary Housing will be arranged there. The toll free number is 1-800-276-6984 or DSN 312-734-7462/7576.

Housing - Temporary

Temporary Lodging Facility

All arriving accompanied personnel, regardless of grade, who require temporary quarters will be provided billeting information and arrangements upon signing in at the Welcome Center. Located just inside Gate #2, off I-77, exit 12, the Welcome Center is on the right after the first traffic light in The Barker Bldg.

Camping Reservations

The camping reservations office is at Weston Lake. Telephone: 803-751-5253 or DSN 312-734-5253, FAX: 803-751-5404 or DSN 312-734-5404.

Housing - Government

Family Housing

Application and Eligibility

All incoming soldiers interested in applying for on-post housing must report to the assignment and termination section of the Housing Office with a copy of their assignment orders. The office is located in the Strom Thurmond Building, Room 242. You will be processed in, and at that time you can discuss bedroom requirements and availability of quarters and be put on the appropriate waiting list. Your position on the list is determined by the departure date from your last permanent duty station. All persons returning from a nonaccompanied hardship tour will be inserted just below the frozen top 10 percent of the waiting list. Personnel eligible to apply for quarters are those in a Permanent Change of Station (PCS) status, i.e. signed out from their last permanent party station.

Availability

Fort Jackson has a total of 1,266 family housing units for soldiers. While all units are unfurnished, each is equipped with central air conditioning and heating, refrigerator and gas range. For enlisted soldiers, there are (472) two-bedroom, (448) three-bedroom and (246) four-bedroom units. One five bedroom unit is also maintained. The 99 units for Officers break down as follows: (12) two-bedroom, (50) three-bedroom and (37) four-bedroom units.

Essential Senior Officers have priority placement.

Following is a chart of average wait in months for On-Post Family Housing:

Rank	2 Bedroom Units	3 Bedroom Units	4 Bedroom Units
E-1 to E-3:	3 months	3 months`	6 months
E-4 to E-6:	2 months	7 months	12 months
E-7 to E-9:	0 months	9 months	4 months
W-1 to O-3:	12 months	9 months	9 months
O-4 to O-5:		9 months	9 months

Please keep in mind that wait times vary. You can call the housing office for updated wait times at 803-751-5331 or DSN 312-734-5331. You can also get wait time information off the PCS Housing Express Program at your current duty station.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your hold baggage, in your household goods shipment and what might need to go into storage. Remember for overseas assignments electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine and restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Checking the [SDDC website](#) will provide details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well.

Delivery of Household Goods Shipments

It is your responsibility to contact the transportation office as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to [rate the customer service](#) you received from the movers. Make sure you take the time to do this. Your feedback will make the process better for everyone.

Claims

If you have any loss or damage to your personal property you may need to file a claim. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R within 70 days of delivery**. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. A claim is separate and distinct from these forms. Your local personal property office and claims office will give you complete instructions on where and how to file DD Form 1840/1840R and your claim.

Household Goods - Shipping Pets

Registration

Pet owners living on the installation must register their animals within five (5) working days of their arrival. This should be done at the Fort Jackson Veterinary Clinic, Building 2445 at the end of Knight Avenue. To register your pet, proof of rabies immunization is required.

Veterinarian Treatment Facility

The Veterinary Treatment Facility (VTF) provides limited medical care for pets by appointment only. Such care includes immunizations, heartworm and intestinal parasites examinations, preventive medication, health certificate exams and sick-call evaluations. The facility also provides medical treatment of diseases that can be transmitted from animals to man. Other cases are referred to civilian off-post veterinarians for further evaluation and care. The clinic can perform routine surgeries such as spaying, but cannot board pets. Also, because it is a non-appropriated funds-supported facility that must support itself, minimal fees for medications and diagnostic tests are charged. Flea and tick products and other over-the-counter items are sold at the clinic. A \$ 2 user's fee for each transaction is required.

If you plan to live off the installation and intend to use the Veterinary Clinic or specified areas on Fort Jackson for hunting, you also must register your animals at the clinic. Soldiers and their families living off-post also need to review local ordinances regarding the supervision and upkeep of family pets.

The Veterinary Clinic also maintains an animal shelter where unclaimed strays may be adopted. The clinic will neuter these animals for a reduced cost. All animals must be vaccinated and free of heartworm disease. The clinic is open 8 AM - noon and 1 - 4 PM Monday through Friday. For more information, call 803-751-7160 or DSN 312-734-7160.

Registration and Vaccinations

All dogs and cats three months and older must be registered, and current rabies vaccination are required. Dogs must have annual distemper, hepatitis, leptospirosis and parvo vaccinations and must be on heartworm prevention. Cats must be vaccinated each year for distemper, feline leukemia and upper-respiratory diseases.

Post Regulations

All animals living on post must be microchipped: if this procedure is done off-post, the microchip number must be reported to the VTF and filed in the animal's record. Cost of the procedure is \$ 15.

In Richland County, call the Department of Public Works Animal Control Office at 803-735-7322.

Education - General Overview

Public School/DoD Schools

School Liaison Officer

The School Liaison Officer can help with any questions or concerns you may have about transitioning into the Fort Jackson schools as well as the surrounding school districts. The School Liaison Officer coordinates a partnership program, which includes military parent representation from Fort Jackson and the surrounding districts. The purpose of this partnership is to ease the transition of children of full-time military personnel in to schools and provide needed information for parents regarding education choices they may face.

The School Liaison Officer can be reached by phone at 803-751-6150 or DSN 312-734-6150; or by mailing address: 3392 Magruder Ave., Ft. Jackson, S.C. 29207.

Fort Jackson DoD Schools

For military living on post at Fort Jackson, there are three DOD schools for elementary students ages 4 through 6th grade:

- Grades pre-K, K-1 - Pierce Terrace Elementary, phone: 803-782-1772
- Grades pre-K, 2-3 -Hood Street Elementary, phone: 803-787-8266
- Grades pre-K,4-6 - Pickney Elementary, phone: 803-787-6815

The Superintendent for Ft Jackson schools phone number is 803-782-2720. 7th and 8th grade students living on post will attend Dent Middle School, phone: 803-699-2750. On-post high school students will attend Richland Northeast, phone: 803-699-2800.

Each child expecting to attend the Fort Jackson schools must be registered each year. Pre-registration is conducted in May of each year. Pupils new to Ft. Jackson should be registered as soon as possible upon arrival, except during the summer months when registration is held 2-3 weeks prior to the beginning of each school year. A birth certificate is required for all pre kindergartners and 1st grade pupils. Pre-kindergartners must be 4, kindergartners must be 5 and first graders must be 6 on or before Sept 1. A previous grade report card is also helpful.

A copy of the South Carolina State Certificate of Immunization is required for all pupils. Parents have thirty (30) calendar days from the date of enrollment in the Fort Jackson schools to provide the school office with a valid Certificate of Immunization. After thirty days, pupils who still do not have this Certificate will be ineligible to attend school. Such children may return to school on the day that the Immunization Certificate is brought to the school office.

Columbia Area Public Schools

Over 80,000 pupils are enrolled in Columbia area public schools- In the region, there are 19 high schools, 24 middle and junior high and 70 elementary schools. The majority of military families living off-post are in areas served by Richland District 1 or Richland District 2:

- Richland County School District One 1616 Richland St, Columbia SC 29201 PH: 803-733-6000
- Richland County School District Two 6831 Brookfield Rd, Columbia, SC 29206 PH: 803-787-1910

Richland School District Two

Students must reside in Richland School District with their parent(s) or legal guardian(s) in order to be eligible.

To ensure that students are qualified for enrollment, proof of residency is required. Documents for that purpose are:

* the original copy of the parent's or guardian's lease showing the address of the dwelling as well as landlord's name, address and telephone number. Students from apartment complexes or other multiple family dwellings need to be on the letterhead stationary showing the appropriate information mentioned above;

* the original copy of the parent or guardian's current telephone bill showing correct name and address. The number given on the profile sheet must agree with the name and address on the bill. No pager numbers are accepted;

* the original copy of the parent or guardian's tax receipt, showing that both their property and residence are located in Richland School District Two.

A copy of the student's birth certificate must be presented for all kindergartners and first graders prior to their enrollment. Birth certificates may also be requested for students at any other grade level. To be eligible for enrollment, kindergarten students must be five years old on or before September 1, and first graders must be six years old on or before September 1. To be eligible for four-year-old programs, a child must be four years old on or before September 1. Hospital births reports are not acceptable for this purpose. If necessary, duplicate birth certificates can be obtained from the South Carolina Department of Health and Environmental Control, Vital Records and Public Health Statistics Division at 2600 Bull St, Columbia, S.C. or a similar agency in the child's state of birth.

A valid South Carolina Certificate of Immunization must be presented for all students prior to their enrollment. Immunization against diphtheria, whooping cough, tetanus, polio and red and German measles are required for all students. A second MMR immunization is required for students entering kindergarten and grade one, two, seven and eight. Certificates of Immunization can be obtained from the Richland County Health Department at 2000 Hampton Street (please take your shot records) or from your private physician.

Student's Social Security Number

Previous report card and/or transfer sheet from the school the student is leaving.

In the case of guardianship, a copy of the document establishing the guardian relationship must be filed at the Richland School District Two Administration Office, 6832 Brookfield Road, Columbia, S.C. 29206. Enrollment will not be permitted until the appropriate guardianship has been established and the document is on file.

State Modified Immunization Requirements

Immunization standards:

- * All children in kindergarten through 10th grade must have the MMR, and booster for measles, mump and rubella.
- * Students starting kindergarten and grades one, two, seven or eight will need to receive the hepatitis B series.

The Richland County Health Department is open Monday through Friday from 7:30 a.m. to 4:15 p.m., and appointments are recommended. For more information, call DHEC's immunization branch at (800) 27-SHOTS.

Graduation Requirements

COURSE	CREDITS
Language Arts	4
U.S. History	1
Economics	.5
Government	.5
Other Social Studies	1
Mathematics	4
Natural Science	3
PE or ROTC	1
Health Education	.5
Computer Science	1
Electives	7.5
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TOTAL:	24*

* Tech prep students must complete four (4) units of an occupational specialty and "College Prep" students must complete 1 unit of a foreign language for a diploma. Note, however, that four-year colleges require 2 or 3 units of the same foreign language for admission.

Private School

Number of Area Private Schools

School Type	Number of Schools
Elementary Schools	4
Middle Schools	3
High Schools	4
Military School	1

Adult Education

The Education Center houses 18 classrooms, a modern science laboratory, a learning center, MOS reference library, computer lab, testing center, counselor and college offices and more . The center, bldg 4600 is next to the Thomas Lee Hall Library on the corner of Strom Thurmond Blvd. and Lee Road (directly across from the Burger King). For information on the available programs outlined below, call 803-751-5341 or DSN 312-734-5341 and ask to speak with a guidance counselor.

Midlands Technical College offers associate degrees in criminal justice and management. Numerous general education courses also are offered which will transfer to major colleges.

The University of South Carolina offers associate degrees earned by attending classes at the Fort Jackson campus.

Coker College offers a resident program at Ft. Jackson leading to bachelor degrees in teacher's certification/ education, social sciences and business administration/ management.

Webster University of St. Louis offers three masters degree programs. By completing the required courses in any two of the three areas (business, computer and information resources management or management), students may obtain a dual degree in the Webster program. Soldiers, family members and civilian employees may enroll. Tuition assistance, veteran benefits and deferred payment plans are available.

In addition to college and technical training, a wide range of examinations are available through which an individual may earn a high school credential, satisfy undergraduate and graduate level college admission requirements, earn college credits or gain professional certification. Available also are interest inventories and achievement tests to assist the military and their family members as well as civilians in planning for their futures.

The facility's learning center offers self-study programs in more than 300 subject areas. GED, CLEP, ASVAB and GRE test preparation also is available. Multi-media courses are available in reading, math, study skills, recreation, consumer education and other areas of interest to adult learners.

Computer based instruction on CYBIS terminals provides students with an expanded curriculum of more than 20,000 courses. Individualized instruction is available in such areas as basic skills, data processing, accounting, management, counseling and health.

The MOS Library stocks more than 50,000 Army publications and provides study areas and research assistance to soldiers. The MOS Library also enrolls soldiers and civilian employees in the ARMY Correspondence Program. Staff members are available to provide information on correspondence courses from various service branches and to assist prospective students in completing application forms.

Education - Training (College/Technical)

Continuing Education

The Army Learning Center offers opportunities for continued education, for more information contact the center.

College

The Army Learning Center hosts four Colleges on post.

Education - Local Schools

Choosing the right school for their children is a priority for military families. This article describes excellent resources for your use in planning for your child's educational needs. Parents can find current information about public, charter and private schools by using the tools below:

1. How do I choose a good school?

[Choosing a School for Your Child](#) is a U.S. Department of Education publication that will help families identify what is important in selecting a school.

[The School Visit: What to Look For, What to Ask](#) Whether you are choosing a school for the first time, or because you are in transition, this site will provide you with information about what to do and what to ask.

2. What schools are in my area (or in the area where I may move), and how good are they?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child. Listed below are these website tools along with information on how you access the information and what type of information each site provides.

Both [Great Schools](#) and [School Matters](#) provide a wealth of information for parents:

- School contact information
- Distance from zip code (provide the installation zip code, or the zip code of the area where you will be living)
- Public, private or charter school designation
- Student/teacher ratios
- Free and reduced school lunch program (an estimate of economic disadvantage)
- Great Schools provides a rating of schools and a parent comment section
- Percentage of students meeting or exceeding the state standards in math, reading and language arts
- Teachers - average number of years teaching experience, % of first year teachers on the staff
- Students: Average percentage of students absent from school for more than 15 days
- Ethnic breakdown and percent of students with English as a second language
- School Matters provides college prep scores (PSAT, SAT, ACT test scores)-for high schools only
- Great Schools also provides parents the ability to rate the schools and make comments on the schools.

For both sites, the user must enter the State and zip code to find schools in the area.

[SchoolQuest](#) was developed by the [Military Child Education Coalition](#) to help military families select schools. SchoolQuest also offers an Online Library that provides resources for families in transition. At this time, the SchoolQuest data base covers 99 military installations. The Military Child Education Coalition also provides a [data base of information](#) on each State's educational system.

[The School Report Tool](#) is available from Military OneSource that list names and locations of public, public charter, private, virtual and home schooling choices around major installations. [Charter Schools](#) are nonsectarian public schools of choice that operate with freedom from many of the regulations that apply to traditional public schools. Use this site to find one in your area.

3. How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extra curricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

The [Toolkit for Parents](#) was developed by the Department of Defense, especially for Military Families. This 85 page booklet walks parents through preparing for the move and the first two weeks of school....what to ask, what to take, etc..

The [Military Impacted Association](#) has [checklists](#) available for military kids who are leaving or entering a new school.

The Military Child Education Coalition has a [checklist for transferring students](#) that will be helpful. Additionally, through [SchoolQuest](#), MCEC provides parents with the ability to develop a profile for each of their children, which then will provide them with a report on issues related to transferring to a new school district.

4. Question? What happens if I need help during the school year?

During the school year, there are always questions that parents have, such as "What is the best way to help with homework?" or "What if my child needs to see a counselor because my spouse is deployed?" Military OneSource helps with these questions and has 24/7 access. You can call them at 1-800-342-9647, connect to them at the website [Military OneSource](#), or [e-mail a consultant](#).

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [Plan My Move](#) and review the installation's Education - Overview article. All of the overseas installations have dedicated a portion of the Education Overview to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well rounded educational programs.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent.org provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Employment - Overview

Army Community Service Employment Readiness Program

Army Community Service (ACS) at Fort Jackson provides employment assistance to spouses of active duty military (predominantly) through the Employment Readiness Program. You should start your job search before you arrive. It is a good idea to visit the ACS at your departure location to begin your job search, prepare your resume and hone your interview techniques. Remember to carry your important papers with you when you travel. Upon arrival visit Fort Jackson's ACS and we can help you with actual job openings and leads to government and civilian employment.

New Parent Support Program

General Program Description

The Army New Parent Support Program (NPSP) provides intensive home visiting services to eligible Families with children prenatal to 3 years old whether they live on or off the installation. Activities and services provided include information and referral to military and civilian programs that support parents of infants and young children, such as parenting programs, respite care for children, and supervised play time for children. All activities and services provided through NPSP are voluntary and non-stigmatizing and emphasize the parents' strengths.

Goals of the Army NPSP are:

1. Contribute to mission readiness.
2. Support Family member adaptation to military life.
3. Enhance the knowledge and skills Family members need to form healthy relationships and provide safe, nurturing environments for children to prevent Family violence.
4. Foster a supportive military community for young military Families.

Staff Qualifications

NPSP Home Visitor staff consists of Licensed Clinical Social Workers and Registered Nurses. All personnel will possess the knowledge, skills, and abilities necessary for their professional certification/licensure and positions. Local installation or State background checks, including Army Central Registry checks, will be completed on all personnel who provide services to parents and their children and will be updated annually.

Eligibility Requirements

Families may be self-referred or referred by other agencies such as health care providers, chaplains, social service staff, command, or Family Advocacy Program (FAP) staff.

How to Enroll

Interested families may contact the local Army Community Service (ACS) office, or their health care provider, for further information in the New Parent Support Program.

Child Care

Child Development Services (CDS)

Child and Youth Services provides the Fort Jackson community with quality child development options, which can reduce the conflict between parenting responsibilities and mission requirements, enhance the development of children and engage them in constructive activities during their discretionary time.

Registration

Child and Youth Services Central Enrollment Office is located in room AO1 of the Joe E. Mann Community Center and provides one-stop service for families interested in registering their children for child and youth services. Vacancy information and waiting lists are maintained there, as is information for all available programs. The office also offers babysitting training and referral, installation-to-installation and off-post referrals.

Child Development Centers (CDC)

Both the Scales Avenue CDC and the Hood Street CDC are Department of Defense (DoD) certified and National Association for the Education of Young Children (NAEYC) accredited centers.

Centers on Installation/Programs Offered

There are two child development centers on Ft. Jackson with sufficient space to meet the diverse needs of the community:

- The Scales Avenue Center is open Monday through Friday from 5:15 am until 6:30 pm. The center has an operating capacity for 359 children and provides primary full-day care. In addition, the center offers part-time options for parents employed on a less than full-time basis and a Part Day Preschool Program for non-working parents. On Sundays, the center provides hourly care in support of chapel services.
- The Hood Street Center is open Monday through Friday from 7:30 a.m. until 5:30 p.m. and the second and fourth Fridays of the month from 6:00 pm to 11:00 p.m. The center has an operating capacity for 60 children and provides hourly care.

Curriculum for all center programs is child-oriented with an emphasis on creative, age-appropriate activities, which encourage children to acquire knowledge about themselves and their environment. The centers are committed to providing quality options for the children of the Fort Jackson Community.

Family Child Care (FCC)

The Family Child Care Program is a system of home-based childcare. Family members living in government housing who provide childcare for more than 10 hours per week on a regular basis are required to be certified through this program. This requirement does not apply to care given in the child's home.

FCC applicants go through an extensive certification process before being allowed to care for children in their government quarters. Once certified, these individuals provide services that offer an alternative to an/or complement the care given in centers. Programs available include: Full-day, part-day, before and after school care and hourly care. Some providers on Ft. Jackson offer extended hours of care that meets the needs of soldiers in drill status and those working shifts.

School Age Services (SAS)

The School-Age Services Program bridges the gap between Child Development Services and Youth Services and provides programs for youth in Grades 1 - 5. It takes the worry out of what to do with your child before and after school, during winter and spring school vacations, and during the summer holidays with programs for regular users and open recreation. The program is DOD certified and NSACA accredited and provides transportation to and from all three on-post elementary schools.

Youth Services

Youth Center

The Youth Center, located at the corner of Imboden Parkway and Chestnut Road, serves as the focal point for many youth programs and is an affiliate of the Boys and Girls Club of America. School Age Services, Middle School/Teen programs and Youth Sports are all home-based in this facility. The center provides open recreation and opportunities for youth at scheduled times and are the sites of many special events such as dances, lock-ins, block parties and sports and game contests. In addition, classes in Tae Kwan Do, dance, gymnastics and piano are offered at the Youth Center.

School Age Services

School Age services is based at the Youth Center but utilizes many other post facilities to enhance the quality of its services. It operates before and after-school options during the public school year for grades one through five, and full day options during the summer months. The before school program operates from 5:15 to 8 a.m. and provides transportation or escort services to each of the three Fort Jackson elementary schools. After school options operate from 2:30-6:30 p.m., including pick up services from Ft. Jackson schools. During teacher in-service days and school holidays, the program operates from 5:15 a.m. to 6:30 p.m.

The curriculum is based on four service areas: fitness and sports, life skills and citizenship, leisure and recreation, and mentoring and support. Youths are offered a choice in the type and frequency of activities. Typical activities include the computer lab, homework assistance, leisure time, individual and team sports, arts and crafts, instructional classes and club time.

Whether enrolled in the Before or After school program or not, children are encourage to participate on Preteen Council and assist staff in programming activities and events for their age group. Child and Youth Services registration includes three free afternoons a month as well as operating hours on Saturday and Sunday. Additional afternoons are available by purchasing a debit card. A monthly calendar is available that outlines events/activities for school age children.

Middle School/Teen Program

Options for middle school and high school youth include four service areas: sports and fitness, leisure and recreation, life skills and leadership, and intervention and support. Middle school youth and teens are encouraged to be active members of the Torch and Keystone leadership clubs and assist staff in the programming activities and events for their age group. A monthly calendar of events is available.

Youth Sports

Ft. Jackson's Youth Sports Program is a great place for youth to learn sportsmanship, practice new skills and make new friends. Youth Sports attempts to de-emphasize competition, while encouraging youths to have fun and learn fundamentals of the game.

A variety of team sports, including flag football, cheerleading, soccer, basketball, baseball, roller hockey and track are offered. Youth Sports also provides fitness activities and health and nutrition education throughout the year. The Youth Sports Branch boasts a modern Youth Sports Park, which features several softball fields, a football field and a concession area for day games.

Scouting

Scouting has a strong foundation on the installation, and Girl and Boy Scout programs exist for youth of all ages. Explorer Posts, the older coeducational branch of the Boy Scouts of America, align their activities with future career interests, such as those in the medical field and law enforcement.

Family Center

Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Army Community Services provides information, support and services to help you balance the demands of family and the military lifestyle. The Army Community Services is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Army Community Services should be one of you first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Deployment Readiness -- Assists you during all phases of the deployment cycle. We provide programs and services to individual soldiers, civilians, and family members throughout the deployment process. We educate you on what to expect and the best ways to prepare.

Relocation Readiness -- Provides information, referral, resources and tools to help you with permanent change of station (PCS) moves and post-move orientations. We maintain a loan closet from which families may borrow basic household goods. We also assist you with in-transit emergencies by providing classes on move-related topics such as buying or selling homes and individual PCS planning, among others. We serve as liaison to citizenship, immigration, and multicultural diversity information, and provide outreach to waiting families.

Personal Financial Readiness -- A program to assist you in sustaining financial self-sufficiency. You can learn more about debt liquidation, thrift savings plans, consumer and credit issues, and predatory lending.

Employment Readiness -- The training and information provided can help you identify and reach your employment and career development goals, manage the challenges associated with a mobile lifestyle and develop job search skills. Assists you in acquiring skills, networks, and resources that will allow you to participate in the work force and to develop a career/work plan.

Family Life Education -- Provides you with information and education about a variety of life cycle issues, including parenting and relationships, among others, to help you strengthen your relationships.

Information and Referral -- An integral function of the family center, information and referral services can assist you in locating needed services and programs available on your installation, through civilian agencies in the local community, and connect to national resources.

Army Community Services may also provide other services, such as counseling, family advocacy, fitness and recreation programs and Exceptional Family Member support. Services vary by location.

Financial Assistance

Plan a Budget for PCS

Start saving now. Any Permanent Change of Station (PCS) move is going to cost money. Experts say 3 to 6 months pay in reserve will cover moving expenses and emergencies. Think twice, however, before taking *advance pay*. You may have a hard time making ends meet when you have to pay back the advance.

Expenses for families are going to be higher than for singles. Below is a list of some of the expenses you will be faced with when you PCS. Think about them and begin to plan ahead.

- Travel cost: tickets, gas, food and lodging, tolls, car tune-up, new tires before the trip, emergency repairs along the way.
- Deposits: damage and rent deposits on apartments, utilities, telephone and TV cable.
- Closing costs if buying or selling a new house.
- Temporary lodging at the old post and at the new post.
- Food: restocking the refrigerator and food pantry.
- Household incidentals: light bulbs, toilet paper, soaps, cleaning supplies and equipment.
- Curtains

Other Financial Impacts

There may be other financial impacts of a PCS move. Here are some examples:

- Do we depend on the money my spouse gets from his or her job?
- How long will it be before he or she can get a new job?
- Will it pay as well?
- We may have to live on less money for a couple of months, or more.
- Will the cost of living be higher? This includes not only higher housing and food costs, but also things like having to drive farther to work, child care costs, etc.

Fortunately, the Ft. Jackson/Columbia, S.C. area is a moderate cost-of-living area with a reasonably good and diversified source of jobs.

Consumer Affairs and Financial Assistance Program

Once at Fort Jackson, the Consumer Affairs and Financial Assistance Program (CAFAP) of ACS offers a wide range of services in financial planning, money management, proper use of credit, and other topics. The Financial Readiness Program at Army Community Service (ACS) offers a wide range of services to assist active duty and retired military, their ID card family members, and Department of Defense civilian employees with their financial affairs.

Services and programs available:

- Classes are provided in personal financial management readiness and consumer affairs (banking and credit union services, budget development and record keeping, debt liquidation, credit, consumer rights and obligations, insurance, personal financial readiness, checkbook maintenance, and financial planning)
- Financial Counseling Services in such areas as budget development and financial planning, developing a spending plan, managing personal finances, and evaluating assets and liabilities.
- Pre-screening and counseling for soldiers who qualify for Family Subsistence Supplemental Allowance (FSSA).
- Debt Liquidation program for clients experiencing problems of financial indebtedness.
- Consumer advocacy services to help clients make educated decisions and assistance provided in the handling of consumer complaints.
- Emergency Financial Assistance in the form of interest-free loans, grants, or a combination thereof using funds from Army Emergency Relief and emergency assistance for food in the form of vouchers.

An Accredited Financial Counselor is available to help soldiers and spouses:

- establish budgets
- work with creditors on payment plans
- plan investment and consumer information
- file consumer complaints
- provide information on local consumer laws

Appointments are highly recommended to ensure a counselor is readily available to assist you at 803-751-5256 or DSN 312-734-5524.

Legal Assistance

Legal Services

Information and/or referral can easily be obtained from two initial contact points at the Office of the Staff Judge Advocate: first, the Claims Office; and secondly the office of Client Services.

Deployment Support

Family Deployment Support

Information and referral about most issues concerning deployment can be gained from the Army Community Service (ACS). Phone number: 803-751-4867 or DSN 312-734-4867.

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You're covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you're moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)
- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information

Moncrief Army Community Hospital (MACH), in conjunction with Humana Military Health Services (HMHS), our TRICARE partner, is committed to providing high-quality health care within the access standards of the TRICARE program to as many beneficiaries as possible.

Installation Hospital

Moncrief Army Community Hospital, Fort. Jackson's main medical facility, handles more than 400,000 outpatient clinic visits and more than 5 million laboratory procedures each year. The facility consists of a 12 story tower and a 3 story clinic wing. Moncrief provides primary and specialty care management to all active duty soldiers and TRICARE Prime enrolled beneficiaries.

Medical Care

Emergency Care -- Partly as a result of an Army Audit Agency report on usage, the Emergency Room has closed at Moncrief Army Community Hospital. There are three hospital emergency rooms within 15 minutes of Fort Jackson. In case of emergency, go to the nearest emergency room or call 911.

Urgent Care -- TRICARE Prime beneficiaries and soldiers-in-training will be referred to the Specialty Referral Treatment area for urgent care. TRICARE Standard and Medicare beneficiaries may obtain assistance in finding appropriate medical care for urgent needs by calling the TRICARE Service Center at (803)782-(DSN 734-)5565 or calling the provider locator service number 800-661-4315 (Region 3) and 800-661-4325 (Region 4).

Acute Care -- Moncrief Army Community Hospital will still provide acute and routine care by appointment to all TRICARE Prime beneficiaries. In addition, care will be provided, on a space available basis, to all other TRICARE eligible beneficiaries and all Medicare eligible beneficiaries. To access space available appointments, please call 803-751-CARE or DSN 312-734-2273 after 10 a.m. Monday-Friday. Space available appointments are offered for the same day only.

Active Duty Sick Call -- Instead of traditional "Sick Call", Permanent Party Active Duty soldiers should call 803-751-CARE or DSN 312-734-2273 prior to 7 am and select the menu choice for sick call appointments. Priority is given to TRICARE Prime enrollees, all others will be on a space available basis. Soldiers-in-training will continue to access health care 24 hours a day via the Troop Medical Clinic or the Soldier Assessment Center.

If you are having a problem following recent surgery or have a dental emergency, please call 803-751-CARE or DSN 312-734--2273 after duty hours, and select the appropriate option. During duty hours, please call those areas directly.

Health Care Information Line -- You now have an excellent source for medical advice. This service is staffed by registered nurses who are trained to help you know when an illness or injury can be treated at home and when you should seek professional medical care. The nurses are available 24 hours a day, 7 days a week. They will answer your medical questions quickly with advice you can understand and use.

Preventive Medicine -- Moncrief's Preventive Medicine Services has a full-time community health nurse prepared to offer counseling on general health care. Special assistance is available for diabetics and post-stroke victims, as well as expectant and new parents. As part of the facility focus on preventative medicine, there is also a Wellness Clinic and a Breast Health Clinic operational. For information call 803-751-5200 or DSN 312-734-5200.

Community Mental Health -- Located in the McWethy Troop Medical Clinic, Fort Jackson's Community Mental Health Services is a therapy-oriented agency providing detection and professional treatment of emotional illnesses and human interaction problems. Appointments are required, except in emergency cases. For information, call 803-751-5911 or DSN 312-734-5911.

Pharmacy

Moncrief Army Community Hospital operates three pharmacies. The main pharmacy is located in the basement of MACH and provides a full spectrum of pharmaceutical care. The hours of operation are Monday through Friday, 7:30 am until 5 pm. The main pharmacy also offers a call-in refill pharmacy service at 803-751-2250 or DSN 312-734-2250.

The Troop Medical Clinic (TMC) houses the second pharmacy, which provides medication for the soldiers in training seen at the TMC.

The third is a refill pharmacy located in the main PX (Gate 2). The pharmacy is open Tuesday-Friday, 9 am until 12:30 pm and 1:30 until 5 pm. A valid military identification card of the person for whom the prescription is written is required to pick up any medication.

Dental Care

Fort Jackson has four clinics providing a wide range of dental care. All clinics are open 7:15 am until 4:15 pm, Monday through Friday.

Hagen Dental Clinic located near the intersection of Moseby Street and Magruder Avenue, treats some permanent party, AIT and Basic Trainees. Retirees are seen on a space available basis for emergency care only. The clinic can be reached at 803-751-3255/4091 or DSN 312-734-3255/4091.

Cladwell Dental Clinic, located on Strom Thurmond Blvd, treats soldiers-in-training, some permanent party and AIT soldiers. You may reach the clinic at 803-751-5178/7025 or DSN 312-734-5178/7025. Dental Activity Headquarters is located in the rear of this clinic.

The Physical Exam Station, on Washington Road, primarily conducts dental exams and panoramic x-rays for incoming recruits. The station can be reached at 803-751-3105/3106 or DSN 312-734-3105/3106.

The Oral Surgeon is located at the Department of Dentistry, third floor, Moncrief Army Community Hospital, 803-751-2108 or DSN 312-734-2108.

For treatment of dental emergencies during non-duty hours, go to the dental clinic located on the third floor of Moncrief Army Community Hospital or call 803-751-2108 or DSN 312-734-2108 .

Health Care - Special Needs

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of](#)

[contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Installation Specific Information

Exceptional Family Member Program (EFMP)

The Exceptional Family Member Program (EFMP) is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated medical, educational, housing, community support and personal services to families with special needs.

An exceptional family member is a family member (child or adult) with any physical, emotional, developmental or intellectual disability that requires special treatment, therapy, education, training or counseling.

For further information, call 803-751-2081/2210 or DSN 312-734-2081/2210.

Education - Special Education/EIS

Special Education and EDIS

The Department of Defense provides services to children with developmental delays and disabilities according to the Individual with Disabilities Education Act (IDEA) . Eligibility for services is determined according to procedures outlined in DoD Instruction 1342.12, Provision of Early Intervention and Special Education Services to Eligible DoD Dependents, April 11, 2005.

Infants and Toddlers (Birth to 3 years of age)

The Educational and Developmental Intervention Services (EDIS), a division of the Army military hospital, provides services to young children who meet the identified criterion for those services. The children's families must meet the housing requirements for their children to attend a Department of Defense stateside school. The EDIS teams, with Early Childhood Special Educators and multi-disciplinary allied health professionals, assist families of infants and toddlers with developmental delays to achieve goals that enhance functional independence and support school readiness. EDIS provides services in the child's natural environment (home, childcare center, etc.), and embedded in family routines.

School Age Services (ages 3 through 21 years)

The Domestic Dependent Elementary and Secondary Schools (DDESS) provides special education at Ft. Jackson.

Pierce Terrace Elementary, Hood Street Elementary, and Pinckney Elementary provide special education services to all eligible students whose families meet the housing requirements for their children to attend a Department of Defense stateside school.

All types of educational disabilities are represented in the special education population. The schools provide services in a variety of settings to include self-contained life-skills classrooms, resource special education, speech therapy classrooms, and within the general education classrooms.

Due to the small nature of the school system and geographical location, some specialized services for students may be contracted to the local public school or another agency. There has been some difficulty at times finding specific services, such as a vision specialist, to provide services in this area.

Four Year Old Preschool Program

All four year old children are eligible to attend a universal preschool program that operates in Pierce Terrace Elementary School. This program is for all children who turn four years of age on or before the designated date of the respective school year. It is open to all eligible children whose families meet the housing eligibility requirements for their children to attend a Department of Defense stateside school. This is a half-day preschool program provided at no cost to the parents.

Special Education Records

Parents of children enrolled in special education should hand-carry copies of all pertinent school and medical documents, to include their children's Individualized Education Program (IEP) and current testing and evaluation reports, to provide to the new school.

It is helpful if parents call the Ft. Stewart/South Carolina Superintendent's office in advance of their arrival so we can plan for a smooth transition to our schools.

Contact

*South Carolina & Fort Stewart District
SC/FS District Superintendent's Office
376 Davis Avenue
Fort Stewart, GA 31315*

DSN: 312-870-3636

912-408-3094

Fax: 912-876-8417

[Email](#)

Contact Information

5450 Strom Thurmond Boulevard
Room 120
Fort Jackson, SC 29207
Phone 803-751-5256 / 803-751-4862
Phone (DSN) 312-734-5256
Fax 803-751-5524
Fax (DSN) 312-734-5524

[Email](#)
[Website](#)

Automotive Services

Automotive Services/AAFES CarCare Center
5669 Lee Road
Fort Jackson, SC 29207
Phone 803-782-1639

[Website](#)
Monday – Friday 8:00 a.m. – 5:00 p.m.
Weekends & Holidays – closed

Beauty/Barber Shops

Beauty/Barber Shops
4110 Moseby Street
Fort Jackson, SC 29207
Phone 803-787-3790 / 803-787-4695

[Website](#)
Monday – Saturday 9:00a.m. – 6:00p.m.
Sunday 10:00a.m. – 4:00p.m.

Chapels

Chapels- Installation Chaplain's Office (ICO)
5450 Strom Thurmond Boulevard - Room 223
Fort Jackson, SC 29207
Phone 803-751-3121
Phone (DSN) 312-734-3121
Fax 803-751-5758
Fax (DSN) 312-734-5758

[Website](#) [Website](#)
Monday – Friday 7:30 a.m. – 4:30 p.m.
Weekends & Holidays – closed

Adult Education Centers

Education Center/Army Learning Center
4600 Strom Thurmond Boulevard
Fort Jackson, SC 29207

Phone 803-751-5341
Phone (DSN) 312-734-5341
Fax 803-751-6849
Fax (DSN) 312-734-6849

[Email](#)
[Website](#)
Monday – Friday 7:30 a.m. – 4:30 p.m.
Weekends & Holidays – closed

Barracks/Single Service Member Housing

Barracks-Single Soldier Complex Housing
2447 Bragg Street
Fort Jackson, SC 29207

Phone 803-751-5446
Phone (DSN) 312-734-5446
Fax 803-751-2584
Fax (DSN) 312-734-2584

[Email](#)
[Website](#)
Open 24 hours a day, 7 days a week

Beneficiary Counseling Assistance Coordinators

Health Benefits Advisor
4500 Stuart Street
Fort Jackson, SC 29207
Phone 803-751--2425 / 800-444-5445

Phone (DSN) 312-734-2425
Fax 803-751-2324
Fax (DSN) 312-734-2324

[Website](#) [Website](#) [Website](#)
Monday – Friday 7:30 a.m. – 4:15 p.m.
Weekends & Holidays – closed

Child Development Centers

Child Care Centers-Scales Avenue
4581 Scales Avenue
Fort Jackson, SC 29207

Phone 803-751-6225
Phone (DSN) 312-734-6225
Fax 803-751-5792
Fax (DSN) 312-734-5792

[Email](#)
[Website](#)
Monday – Friday 5:15 a.m. – 6:30 p.m.
Weekends & Holidays – closed

Child Development Centers

Child and Youth Services Central Registration
 3392 Magruder Avenue
 Joe E. Mann Center
 Fort Jackson, SC 29207
 Phone 803-751-4865
 Phone (DSN) 312-734-4865
 Fax 803-751-1442
 Fax (DSN) 312-734-1442

[Email](#)[Website](#)

Monday, Wednesday & Friday 7:30a.m. – 4:30p.m.
 Tuesday & Thursday 7:30a.m. – 6:00p.m.
 Weekends & Holidays – Closed

Citizenship and Immigration Services

Citizenship and Immigration Services
 5450 Strom Thurmond Boulevard
 Room 120
 Fort Jackson, SC 29207
 Phone 803-751-4868
 Phone (DSN) 312-734-4868
 Fax 803-751-5524
 Fax (DSN) 312-734-5524

[Email](#)[Website](#) [Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.
 Weekends & Holidays – closed

Commissary/Shoppette

Commissary
 4716 Commissary Way
 Fort Jackson, SC 29207
 Phone 803-751-5789
 Phone (DSN) 312-734-5789
 Fax 803-751-3888
 Fax (DSN) 312-734-3888

[Email](#)[Website](#) [Website](#)

Monday – Closed
 Tuesday 9:00a.m. – 8:00p.m.
 Wednesday, Thursday & Friday 10:00a.m. – 8:00p.m.
 Saturday 9:00a.m. – 8:00p.m.
 Sunday 11:00a.m. – 6:00p.m

DoD Schools

Fort Jackson (DOD) Schools
 5900 Chestnut Road
 Columbia, SC 29206
 Phone 803-782-2720
 Fax 803-787-7108

[Email](#)[Website](#) [Website](#)

Monday – Friday 7:30 a.m. – 4:00 p.m.
 Weekends & Holidays – closed

Child and Youth Registration and Referral

Child and Youth Services Central Registration
 3392 Magruder Avenue
 Joe E. Mann Center
 Fort Jackson, SC 29207
 Phone 803-751-4865
 Phone (DSN) 312-734-4865
 Fax 803-751-1442
 Fax (DSN) 312-734-1442

[Email](#)[Website](#)

Monday, Wednesday & Friday 7:30a.m. – 4:30p.m.
 Tuesday & Thursday 7:30a.m. – 6:00p.m.
 Weekends & Holidays – Closed

Civilian Personnel Office

Civilian Personnel Advisory Center (CPAC)
 5450 Strom Thurmond Boulevard
 Room 229
 Fort Jackson, SC 29207
 Phone 803-751-3219 / 803-751-5834
 Phone (DSN) 312-734-3219/5834

[Email](#)[Website](#) [Website](#) [Website](#)

Monday – Friday 8:00 a.m. – 12:00p.m. & 1:00p.m. – 4:00p.m.
 Weekends & Holidays - Closed

Dental Clinics

Dental Clinics - Dental Headquarters
 3295 Forney Street
 Fort Jackson, SC 29207
 Phone 803-751-5280 / 803-751-6213
 Phone (DSN) 312-734-5820
 Fax 803-751-6886
 Fax (DSN) 312-734-6886

[Email](#)[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.
 Weekends & Holidays – closed

DoD Schools

Pinckney Elementary School
 5900 Chestnut Road
 Columbia, SC 29206
 Phone 803-787-6815

[Website](#)

Monday – Friday 7:30 a.m. – 4:00 p.m.
 Weekends & Holidays – closed

DoD Schools

Pierce Terrace Elementary School
 5715 Adams Court
 Columbia, SC 29206
 Phone 803-782-1772

[Website](#)

Monday – Friday 7:30 a.m. – 4:00 p.m.

Weekends & Holidays – closed

Educational and Developmental Intervention Services (EDIS)

Educational and Developmental Intervention Services (EDIS)-Mailing Address
 CDR USAMEDDAC

Box 200

Fort Jackson, SC 29207-5702

Phone 803-751-4165

Phone (DSN) 312-734-4165

Fax 803-751-5347

Fax (DSN) 312-734-2791

[Email](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Weekends & Holidays – closed

Emergency Relief Services

Army - Army Community Service -Emergency Relief Services-Army Emergency Relief

5450 Strom Thurmond Boulevard

Room 120

Fort Jackson, SC 29207

Phone 803-751-5256

Phone (DSN) 312-734-5256

Fax 803-751-5524

Fax (DSN) 312-734-5524

[Email](#)

[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Weekends & Holidays – closed

Exchange(s)

Exchange(s) - Post Exchange (Main)

4110 Moseby Street

Fort Jackson, SC 29207

Phone 803-787-1950 / 803-787-1951

[Email](#)

[Website](#)

Monday – Saturday 9:00 a.m. – 9:00 p.m.

Sunday 10:00 a.m. – 7:00 p.m.

DoD Schools

Hood Street Elementary School
 5615 Hood Street
 Columbia, SC 29206
 Phone 803-787-8266

Monday – Friday 7:30 a.m. – 4:00 p.m.

Weekends & Holidays – closed

Educational and Developmental Intervention Services (EDIS)

Early Intervention/EDIS

4600 Stuart Avenue

Room 918 - 9th floor

Fort Jackson, SC 29207

Phone 803-751-4165

Phone (DSN) 312-734-4165

Fax 803-751-5347

Fax (DSN) 312-734-2791

[Email](#)

[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Weekends & Holidays – closed

Exceptional Family Member Program/Special Needs

Exceptional Family Member Program (EFMP)

Moncrief Community Army Hospital

4500 Stuart Avenue

Fort Jackson, SC 29207

Phone 803-751-2505

Phone (DSN) 312-734-2505

Fax 803-751-6657

[Website](#) [Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Weekends & Holidays – closed

Family Advocacy Program

Army - Army Community Service - Family

Advocacy/Soldier & Family Readiness Program

5450 Strom Thurmond Boulevard

Room 218

Fort Jackson, SC 29207

Phone 803-751-6325

Phone (DSN) 312-734-6325

Fax 803-751-6356

Fax (DSN) 312-734-6356

[Email](#)

[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Weekends & Holidays – closed

Family Center

Army Community Service
 5450 Strom Thurmond Boulevard
 Room 120
 Fort Jackson, SC 29207
 Phone 803-751-5256 / 803-751-4862
 Phone (DSN) 312-734-5256
 Fax 803-751-5524
 Fax (DSN) 312-734-5524

[Email](#)[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.
 Weekends & Holidays – closed

Family Child Care/Child Development Homes

Child and Youth Services Central Registration
 3392 Magruder Avenue
 Joe E. Mann Center
 Fort Jackson, SC 29207
 Phone 803-751-4865
 Phone (DSN) 312-734-4865
 Fax 803-751-1442
 Fax (DSN) 312-734-1442

[Email](#)[Website](#)

Monday, Wednesday & Friday 7:30a.m. – 4:30p.m.
 Tuesday & Thursday 7:30a.m. – 6:00p.m.
 Weekends & Holidays – Closed

Finance Office

Finance/Defense Military pay Office (DMPO)
 5450 Strom Thurmond Boulevard
 Room 129
 Fort Jackson, SC 29207
 Phone 803-751-6629 / 803-751-7242
 Phone (DSN) 312-734-6629
 Fax 803-751-4405
 Fax (DSN) 312-734-4405

[Website](#)

Open 24 hours a day, 7 days a week

Financial Institutions

Wachovia Bank
Fort Jackson Financial Center
 Building 4709
 Lee Road & Strom Thurmond Boulevard
 Columbia, SC 29206
 Phone 803-790-8345

[Website](#)[Lobby Hours:](#)

Monday – Thursday 9:00a.m. – 5:00p.m.
 Friday 9:00a.m. – 6:00p.m.

[Drive Thru Hours:](#)

Monday – Thursday 8:30a.m. – 5:00p.m.
 Friday 8:30a.m. – 6:00p.m.

Financial Institutions

Federal Credit Union/AllSouth Federal Credit Union
 4710 Hill Street
 Fort Jackson, SC 29207
 Phone 803-272-0695

[Website](#)[Lobby Hours:](#)

Monday – Thursday 9:00a.m. – 5:00p.m.
 Friday 9:00a.m. – 6:00p.m.

[Drive Thru Hours:](#)

Monday – Thursday 8:30a.m. – 5:00p.m.
 Friday 8:30a.m. – 6:00p.m.

Golf Courses

Golf Courses/Fort Jackson
 3652 Semmes Road
 Fort Jackson, SC 29207
 Phone 803-787-4344
 Fax 803-787-0915

[Website](#)

Monday – Friday 7:30 a.m. – 4:00 p.m.

Gymnasiums/Fitness Centers

Perez Fitness Center
 4149 Sumter Street
 Fort Jackson, SC 29207
 Phone 803-751-6258/7146
 Phone (DSN) 312-734-6258/7146
[Website](#)
 Monday – Friday 5:30a.m. – 9:00p.m.
 Saturday, Sunday & Holidays 10:00a.m. – 6:00p.m.

Gymnasiums/Fitness Centers

Andy Fitness Center
 6510 Strom Thurmond Boulevard
 Fort Jackson, SC 29207
 Phone 803-751-4056
 Phone (DSN) 312-734-4056
[Website](#)
 Monday – Friday 5:00a.m. – 9:00p.m.
 Saturday 8:00a.m. – 6:00p.m.
 Sunday and Holiday 10:00a.m. – 4:00p.m.

Hospital/Medical Treatment Facility(s)*Hospital -Moncrief Army Hospital/MEDDAC*

4500 Stuart Street

Fort Jackson, SC 29207

Phone 877-273-5584 (toll free) / 803-751-2273 / 803-751-2160

Phone (DSN) 312-734-2273/2160

Fax 803-751-2321

Fax (DSN) 312-734-2321

[Email](#)[Website](#) [Website](#) [Website](#)

Open 24 hours a day, 7 days a week

Household Goods/Transportation Office (inbound)*Transportation /Household Goods/ Inbound*

5450 Strom Thurmond Boulevard

Room 102

Fort Jackson, SC 29207

Phone 803-751-7695/7694 / 803-751-5137/5138

Phone (DSN) 312-734-7695/7694

Fax 803-751-5515

Fax (DSN) 312-734-5515

[Email](#)[Website](#)

Monday – Friday 7:30 a.m. – 4:00 p.m.

Saturday, Sunday and Holidays – closed

Household Goods/Transportation Office (outbound)*Transportation/Household Goods/Outbound*

5450 Strom Thurmond Boulevard

Room 102

Fort Jackson, SC 29207

Phone 803-751-5137

Phone (DSN) 312-734-5137

Fax 803-751-5515

Fax (DSN) 312-734-5515

[Email](#)[Website](#)

Monday – Friday 7:30 a.m. – 4:00 p.m.

Saturday, Sunday and Holidays – closed

Housing Office/Government Housing*Housing-On-Post*

5450 Strom Thurmond Boulevard

Room 242

Fort Jackson, SC 29207

Phone 803-751-7567

Phone (DSN) 312-734-7567

[Email](#)[Website](#)

Monday – Friday 7:30 a.m. – 4:10 p.m.

Saturday, Sunday and Holidays – closed

Housing Referral Office/Housing Privatization*Community Homefinding Relocation and Referral Services (CHRRS)*

5450 Strom Thurmond Boulevard

Room 240

Fort Jackson, SC 29207

Phone 803 751 7566 / 803 751 7101 / 803 751 5187

Phone (DSN) 312-734 7566

[Website](#)

Monday – Friday 7:30 a.m. – 4:00 p.m.

Saturday, Sunday and Holidays – closed

ID/CAC Card Processing*ID Card/DEERS enrollment(not active duty SM's)*

5450 Strom Thurmond Boulevard

Room 109

Fort Jackson, SC 29207

Phone 803-751-7731

Phone (DSN) 312-734-7731

[Website](#)

Monday – Friday 8:00 a.m. – 4:00 p.m.

Saturday, Sunday and Holidays – closed

Information and Referral Services*Army Community Service - Information & Referral Program*

5450 Strom Thurmond Boulevard

Room 120

Fort Jackson, SC 29207

Phone 803-751-4862 / 803-751-5256

Phone (DSN) 312-734-4862

Fax 803-751-5524

Fax (DSN) 312-734-5524

[Email](#)[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Saturday, Sunday and Holidays – closed

Legal Services/JAG*Legal Services/ Staff Judge Advocate (SJA)*

9475 Kemper Street

Fort Jackson, SC 29207

Phone 803-751-4287

Phone (DSN) 312-734-4287

Fax 803-751-6848

[Website](#)

Monday – Friday 9:00 a.m. – 4:00 p.m.

Saturday, Sunday and Holidays – closed

Library

Thomas Lee Hall Library
4679 Lee Road
Fort Jackson, SC 29207

Phone 803-751-5589
Phone (DSN) 312-734-5589

[Website](#)

Monday – Thursday 11:00a.m. – 8:00p.m.
Friday, Saturday & Sunday 11:00a.m. – 5:00p.m.
Sunday and Holidays - closed

Loan Closet

Army Community Service - Loan Closet
5450 Strom Thurmond Boulevard
Room 120

Fort Jackson, SC 29207
Phone 803-751-4868
Phone (DSN) 312-734-4868
Fax 803-751-5524
Fax (DSN) 312-734-5524

[Email](#)[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.
Saturday, Sunday and Holidays – closed

MWR (Morale Welfare and Recreation)

MWR (Morale, Welfare and Recreation)
3392 Magruder Ve.
Fort Jackson, SC 29207

Phone 803-751-4215
Phone (DSN) 312-734-4215

[Website](#)

Monday – Friday 8:00 a.m. – 5:00 p.m.
Saturday, Sunday and Holidays – closed

Military Clothing Sales

Clothing Sales/Military
4712 Lee Road
Fort Jackson, SC 29207

Phone 803-751-6814
Phone (DSN) 312-734-6814
Fax 803-787-3832

[Website](#)

Monday – Friday 9:00a.m. – 6:00p.m.
Saturday 10:00a.m. – 5:00p.m.
Sunday 11:00a.m. – 5:00p.m.

New Parent Support Program

New Parent Support Program/ACS Soldier And Family Readiness
5450 Strom Thurmond Boulevard
Room 218

Fort Jackson, SC 29207
Phone 803-751-6325
Phone (DSN) 312-734-6325
Fax 803-751-6356
Fax (DSN) 312-734-6356

[Email](#)[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.
Saturday, Sunday and Holidays – closed

Non-appropriated Funds (NAF) Human Resources

Non Appropriated Fund (NAF) Employment Information Center
5450 Strom Thurmond Boulevard
Strom Thurmond Building; Room 227

Fort Jackson, SC 29207
Phone 803-751-4259 / 803-751-5627 JOB INFO LINE
Phone (DSN) 312-734-4259

[Website](#)

Monday – Friday 8:00a.m. – 12:00p.m.
& 1:00 – 4:00p.m.
Saturday, Sunday & Holidays - closed

Personal Financial Management Services

Army Community Service - Financial Readiness Program
5450 Strom Thurmond Boulevard
Room 120

Fort Jackson, SC 29207
Phone 803-751-5256
Phone (DSN) 312-734-5256
Fax 803-751-5524
Fax (DSN) 312-734-5524

[Email](#)[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.
Saturday, Sunday and Holidays – closed

Personnel Support Office

Personnel- Enlisted & Officer Records, AG
5450 Strom Thurmond Boulevard
Room 246

Fort Jackson, SC 29207
Phone 803-751-5720
Phone (DSN) 312-734-5720
Fax 803-751-5033
Fax (DSN) 312-734-5033

[Email](#)[Website](#)

Monday – Friday 8:00 a.m. – 4:30 p.m.
Saturday, Sunday and Holidays – closed

Relocation Assistance Program

Army Community Service - Relocation Assistance Program

5450 Strom Thurmond Boulevard
Room 120

Fort Jackson, SC 29207

Phone 803-751-4868

Phone (DSN) 312-734-4868

Fax 803-751-5524

Fax (DSN) 312-734-5524

[Email](#)

[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Saturday, Sunday and Holidays – closed

Retirement Services

Retirement Services

5450 Strom Thurmond Boulevard
Room 211

Fort Jackson, SC 29207

Phone 803-751-6715 / 803-751-5523

Phone (DSN) 312-734-6715

Fax 803-751-5403

Fax (DSN) 312-734-5403

[Email](#)

[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Saturday, Sunday and Holidays – closed

School Liaison Office/Community Schools

School Liaison Officer (SLO) for Fort Jackson

3392 Magruder Avenue
Fort Jackson, SC 29207

Phone 803-751-6150

Phone (DSN) 312-734-6150

Fax 803-751-1442

Fax (DSN) 312-734-1442

[Email](#)

[Website](#)

Monday – Friday 8:00 a.m. – 5:00 p.m.

Saturday, Sunday and Holidays – closed

Temporary Lodging/Billeting

Welcome Center/Lodging

4394 Strom Thurmond Boulevard
Fort Jackson, SC 29207

Phone 800-276-6984 / 803-782-9802

[Email](#)

[Website](#)

Open 24 hours a day, 7 days a week

Restaurants/Fast Food

Exchange(s) - Post Exchange (Main)

4110 Moseby Street
Fort Jackson, SC 29207

Phone 803-787-1950 / 803-787-1951

[Email](#)

[Website](#)

Monday – Saturday 9:00 a.m. – 9:00 p.m.

Sunday 10:00 a.m. – 7:00 p.m.

School Age Care

Child and Youth Services Central Registration

3392 Magruder Avenue
Joe E. Mann Center

Fort Jackson, SC 29207

Phone 803-751-4865

Phone (DSN) 312-734-4865

Fax 803-751-1442

Fax (DSN) 312-734-1442

[Email](#)

[Website](#)

Monday, Wednesday & Friday 7:30a.m. – 4:30p.m.

Tuesday & Thursday 7:30a.m. – 6:00p.m.

Weekends & Holidays – Closed

Spouse Education, Training and Careers

Army Community Service - Employment Readiness Program

5450 Strom Thurmond Boulevard
Room 120

Fort Jackson, SC 29207

Phone 803-751-5452

Phone (DSN) 312-734-5452

Fax 803-751-5524

Fax (DSN) 312-734-5524

[Email](#)

[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Saturday, Sunday and Holidays – closed

Transition Assistance Program

ACAP Army Career and Alumni Program

4600 Strom Thurmond Boulevard
Room A100

Fort Jackson, SC 29207

Phone 803-751-6064- Transition Assistance Office / 803-751-4109 - Job Assistance Office

Phone (DSN) 312-734-6064

Fax 803-751-6849

[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.

Saturday, Sunday and Holidays – closed

Travel Office

Travel Office - Official Travel-Carlson
 4350 Magruder Avenue
 Fort Jackson, SC 29207
 Phone 803-782-2966
 Fax 803-7826945

[Email](#)
[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.
 Saturday, Sunday and Holidays – closed

Veterinary Services

Veterinary Services/ Fort Jackson
 D2445 Knight Avenue
 Fort Jackson, SC 29207
 Phone 803-751-7160
 Phone (DSN) 312-734-7160
 Fax 803-751-1571
 Fax (DSN) 312-734-1571

[Website](#)

Monday – Friday 8:00 a.m. – 4:00 p.m.
 Saturday, Sunday and Holidays – closed

Welcome/Visitors Center

Welcome Center/Lodging
 4394 Strom Thurmond Boulevard
 Fort Jackson, SC 29207
 Phone 800-276-6984 / 803-782-9802

[Email](#)
[Website](#)

Open 24 hours a day, 7 days a week

Youth Programs/Centers

Child and Youth Services Central Registration
 3392 Magruder Avenue
 Joe E. Mann Center
 Fort Jackson, SC 29207
 Phone 803-751-4865
 Phone (DSN) 312-734-4865
 Fax 803-751-1442
 Fax (DSN) 312-734-1442

[Email](#)
[Website](#)

Monday, Wednesday & Friday 7:30a.m. – 4:30p.m.
 Tuesday & Thursday 7:30a.m. – 6:00p.m.
 Weekends & Holidays – Closed

VA Facilities

Veterans Administration Medical Center
 6439 Garners Ferry Road
 Columbia, SC 29209-1639
 Phone 803-776-4000 / 800-293-8262
 Fax 803-695-6764

[Email](#)
[Website](#)

Open 24 hours a day, 7 days a week

Victim Advocate Services

*Army - Army Community Service - Family
 Advocacy/Soldier & Family Readiness Program*
 5450 Strom Thurmond Boulevard
 Room 218
 Fort Jackson, SC 29207
 Phone 803-751-6325
 Phone (DSN) 312-734-6325
 Fax 803-751-6356
 Fax (DSN) 312-734-6356

[Email](#)
[Website](#)

Monday – Friday 7:30 a.m. – 4:30 p.m.
 Weekends & Holidays – closed

Women, Infants, and Children (WIC & WIC-O)

WIC - Women Infants and Children
 4323 Hill Street
 Fort Jackson, SC 29207
 Phone 803-751-5281
 Phone (DSN) 312-734-5281
 Fax 803-751-7863
 Fax (DSN) 312-734-7863

[Email](#)
[Website](#)

Monday – Friday 8:00 a.m. – 4:00 p.m.
 Saturday, Sunday and Holidays – closed

Major Units

171st Inf Bde

Contact Information:

COM: 803-751-3310

DSN: 312-734-3310

Commander:

COM: 803-751-7536

DSN: 312-734-7536

193rd Inf Bde

Contact Information:

COM: 803-751-6721

DSN: 312-734-6721

Commander:

COM: 803-751-4230

DSN: 312-734-4230

165th Inf Bde

Contact Information:

COM: 803-751-5703

DSN: 312-734-5703

Commander:

COM: 803-751-3810

DSN: 312-734-3810